



## CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT

1020 Centre Pointe Boulevard • Pearl, Mississippi 39208 • (601) 981-1511 • Fax: (601) 981-1515

William Banks, President  
Les Childress, Vice President  
Dan Hart, Secretary-Treasurer  
Michael Monk, Chief Executive Officer

July 30, 2025

Kenyada Blake-Washington, Director  
Mississippi Department of Human Services  
Division of Aging and Adult Services  
200 S. Lamar Street  
Jackson, MS 39201

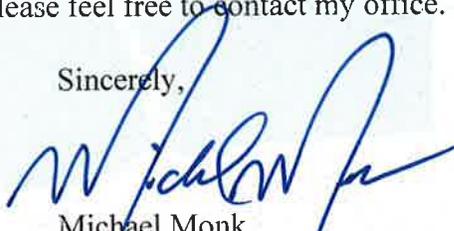
Dear Mrs. Blake-Washington:

The Central Mississippi Planning and Development District hereby submits its Federal Fiscal Year 2026-Federal Fiscal Year 2029 (FFY2026-FFY2029) Area Agency on Aging Area Plan for the period of October 1, 2025, to September 30, 2026. The Central Mississippi Area Agency on Aging has the authority and responsibility to develop and administer the Area Plan in accordance with all requirements of the Older Americans Act (OAA), State of Mississippi, and other federal and state programs as appropriate.

This plan reflects and meets all federal and state statutory and regulatory requirements and was approved by the Aging Advisory Committee on July 28, 2025. Also, the Board of Directors of Central Mississippi Planning and Development District will approve the plan during their meeting scheduled for September 10, 2025.

If you should have any questions or concerns, please feel free to contact my office.

Sincerely,



Michael Monk  
Chief Executive Officer

MM:cbc



Issued 8/5/2025

## EXHIBIT I Division of Aging and Adult Services (DAAS) Policies and Procedures

As the duly authorized representative of the subgrantee, you certify that the applicant:

1. Understands that MDHS is established and acting as the State Unit on Aging (SUA) in accordance with the Older Americans Act of 1965, as amended, (hereafter referred to as "OAA"), pursuant to 45 CFR 1321.5
2. Understands that the SUA is responsible for the designation of Planning and Service Areas (PSA) within the State of Mississippi pursuant to 45 CFR 1321.13
3. Understands that the SUA is responsible for the designation of Area Agencies on Aging (AAA) to service each PSA pursuant to 45 CFR 1321.19
4. Will proactively carry out, under the leadership of the MDHS, a wide range of functions including advocacy, planning, coordination, inter-agency collaboration, information sharing, monitoring, and evaluation pursuant to 45 CFR 1321.55
5. Will lead the development and enhancement of comprehensive and coordinated community-based systems in, or serving, each community in the AAA designated PSA pursuant to 45 CFR 1321.55

In signing this document, I declare under penalties of perjury that the foregoing assurances, and any other statements made by me on behalf of the Subgrantee are true and accurate.

**Central Mississippi Planning and Development District/Central Mississippi Area Agency on Aging**

DocuSigned by:  
Michael Monk  
**Signature** 85DE453...

9/17/2025  
**Date**

Michael Monk  
**Printed Name**

CEO  
**Title**

Signed by:  
Chelsea Crittle  
**Signature** EBC3B46A...

9/17/2025  
**Date**

Chelsea Crittle  
**Printed Name**

Aging Division Director  
**Title**

200 S. Lamar St., P.O. Box 352 | Jackson, MS 39205 | (601) 359-4500

*Offering Mississippians young and old tangible help today to create lasting hope for tomorrow.*



Robert G. Anderson  
Executive Director

September 18, 2025

Mr. Mike Monk, Executive Director of Central MS AAA  
In the Capacity of Signatory of the Consortium  
Comprised of (7) Area Agencies on Aging  
1020 Centre Pointe Blvd.  
Pearl, MS 39208

Subject: SUA FY 2026 Consortium Meal Provider Contract

Greetings Mr. Monk:

Thank you for your response letter of September 10, 2025, regarding the above-referenced matter.

This communication is to convey the following:

1. The Corrective Action Plan that was levied on the Consortium on August 1, 2025, for not submitting the contract draft on July 1, 2025, is hereby lifted, and is no longer applicable to the group.
2. The document (agreement/contract with TRIO Community Foods) has met the requisite terms and is hereby cleared for signage and implementation.

Please note that this clearance is not to be construed as admittance or acknowledgement by the Division of Aging and Adult Services that the federal interest purported in the document is adequately protected.

Sincerely,

DocuSigned by:

Ken Yada Blake-Washington, Division Director  
Division of Aging and Adult Services

**CENTRAL MISSISSIPPI  
AREA AGENCY ON AGING**

**AREA PLAN ON AGING**

**FY 2026- FY 2029**

**MISSISSIPPI DEPARTMENT OF HUMAN SERVICES  
DIVISION OF AGING AND ADULT SERVICES**

# GENERAL INFORMATION

## DAAS AREA PLAN

**NAME OF AREA  
AGENCY ON  
AGING  
CENTRAL  
MISSISSIPPI**

**JOB CATEGORY:** Marketing

**Address:** 1020 Centre Pointe Blvd  
Pearl, MS 39208

**UIE Number:** UNTLGFAJJ315

**Telephone Number** 601.981.1516

**DUNS Number** 157224353

**E-mail Address** [ccrittle@cmpdd.org](mailto:ccrittle@cmpdd.org)

**PDD Executive Director** Michael Monk

**AAA Director:** Chelsea B. Crittle, PhD

**Area Plan Submission Date;** On or Before August 15, 2025

**Area Plan federal Fiscal Year** 2026

**Date Area Plan Received**

**Timeframe:** October 1, 2025-September 30, 2026

### APPLICATIONS ACCEPTED BY:

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**Date Are Plan  
Received at  
DAAS**

**Date Area Plan  
returned for  
corrections:**

### CORRECTIONS REQUIRED

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Additional Notes

**REVIEWED BY:**

**DATE:**

**Approved by:**

**DATE:**

## **MISSION STATEMENT:**

“Protecting the Rights of Older Mississippian while expanding their opportunities and access to quality services”.

## **VISION STATEMENT:**

Every Older Mississippian living the best life possible.

# PRIORITY SERVICE RELINQUISHMENT (WAIVER)

The AAA must provide a Priority Service, or the AAA shall demonstrate that the level of service available is sufficient to meet the need within the PSA and shall conduct a Public Hearing notifying the public of the AAA's intent to not provide the service. **OAA Final Rule § 1321.65(b)(7)**

**Priority Services:**

1. Access Services: Transportation, Health Services (including Mental Health), Outreach, Information and Assistance, Case Management;
2. In-Home Services: Support Services- Homemaker, Home Health Aide, Visiting and Telephone Reassurance, Chore Maintenance, Respite, Adult Day Care, Minor Modification of Homes, Personal Care; and,
3. Legal Assistance.

AAA CENTRAL MISSISSIPPI

Service N/A

The AAA provides the following justification for the relinquishment of the right to provide (through subgrant/contract or direct service provision) a Priority Service in the PSA. Please provide details to the questions below:

**How did the AAA identify the level of service? How does the AAA determine that the service supply is adequate to meet the need? How is the service currently being provided?**

**Cost Effectiveness:**

**How is the service provided economically within the PSA? N/A**

**Effectiveness and Efficiency:**

**Is the level of service provided effective and efficient? N/A**

**Quality:**

**How is quality service assured by the AAA?**

N/A

# NONGOVERNMENTAL/COMMERCIAL RELATIONSHIP DISCLOSURE FORM

**(Reference: 45 CFR 1321.9(xiv))** AAAs may enter into contracts and commercial relationships, subject to State and area agency policies and procedures and guidance as set forth by the ASA, including through: (1) Contracts with health care payers; (2) Private pay programs; or (3) Other arrangements with entities or individuals that increase the availability of HCBS and supports.

The SUA has chosen to preapprove all current contracts the AAAs have included in their Area Plans for providing services under OAA Funding (or other state funding that is provided through the allotment table), contracts for rent/leases, janitorial or supplies, or contracts for regular maintenance of equipment or buildings. Additionally, the following contracts will be preapproved: Medicaid Agreements between the Mississippi Division of Medicaid and AAAs, Mississippi DOT contracts, Veterans Directed Care contracts with the Veterans Administration, contracts between the AAAs and ACL (ADPI), and any contract that is under \$75,000 in total funding. A random sample of these contracts will be selected for review by the SUA during annual monitoring.

Contracts not included above shall be submitted to the SUA for review using the procedures below

**OAA Final Rule Per 45 CFR 1321.55(d), The AAA may not engage in any activity which is inconsistent with its statutory mission prescribed in the OAA or policies provided in this manual.**

**Disclosure:** Provide the state with copies of all subgrants and indicate those of a nongovernmental/commercial nature with which the AAA contracts.

**Demonstration:**

- θ No loss in quantity or quality
- θ Enhancement of quality or quantity
- θ Source(s) of funding

AAA Central Mississippi Service Aging

The AAA provides the following list of nongovernmental/commercial relationships in the PSA and the source of funding:

|    | Provider                           | Funding Source              |
|----|------------------------------------|-----------------------------|
| 1. | Loving Health Care                 | Title III E and Title III B |
| 2. | Help At Home dba Oxford Healthcare | Title III E and Title XX    |
|    |                                    |                             |

The AAA provides the following justification for the quantity and quality of OAA service provided through a nongovernmental/commercial relationship(s) in the PSA:

**Quantity is not lost and is enhanced:**

ATTACHMENT D

1. By subgranting/contracting with a nongovernmental/commercial entity, how are the levels of service provided in the PSA equal or better than otherwise provided? How has the AAA determined that the service supply is adequate? How is the service being supplied currently?
2. By subgranting/contracting with a nongovernmental/commercial entity, how is service quantity is enhanced?

Quality is not lost and is enhanced:

1. By subgranting/contracting with a nongovernmental/commercial entity, how is quality service enhanced by the AAA?
2. By subgranting/contracting with a nongovernmental/commercial entity, how is quality service assured by the AAA?

By signing this document, the authorized official commits the Area Agency on Aging to performing all listed assurances and activities as stipulated in the Older Americans Act, as amended in 2020.



AAA Director

Date 7-28-2025

STATE OF MISSISSIPPI

FEDERAL FISCAL YEAR 2026

**NONGOVERNMENTAL/COMMERCIAL RELATIONSHIP**

**Quantity is not lost and is enhanced:**

1. By contracting with Loving Health Care Incorporated service is better than otherwise provided because they can serve the client at various medical levels. Whether the client is suffering from Alzheimer's/dementia or simply needs companionship, Loving Health Care has highly trained staff and has demonstrated continuous success with the adult daycare participants. The AAA has determined that the service supply is adequate by requiring the contracting entities provide a monthly service report. This report tells us the demographics of the clients that are receiving the contracted units of service on a monthly basis. Loving Health Care and Help at Home dba Oxford Health Care are monitored annually by the AAA and are continuously provided technical assistance. Oxford Health Care provides homemaker services for five (5) counties in central Mississippi. The homemakers are required to complete an assessment form in order to determine if the client needs personal care or homemaker services. In the upcoming fiscal year, Loving Health Care will continue to provide Adult Day Care services to the clients in central Mississippi. Clients are required to attend the Adult Day Center for at least four (4) hours a day and are given a nutritious meal and can participate in various activities.

2. By contracting with Loving Health Care, and Help At Home dba Oxford Health Care, quantity is enhanced because these entities have more trained and experienced staff members. These trained persons are able to complete assigned task in a designated amount of time; therefore more clients are serviced. Through these agencies staff is constantly receiving mandatory training. The agencies selected are highly reputable organizations and have access to trained persons interested in the field of geriatrics. They have more to contribute such as equipment, facilities and financial resources. Because of the constant training and in-house monitoring the staff members are fully aware of the importance of these programs in the senior community.

**Quality is not lost and is enhanced:**

1. By Central Mississippi Planning and Development District/AAA contracting with these agencies the quality of service is enhanced for the client because these organizations provide superior service. Under the policy direction of the Quality Assurance Standards the Respite Program, Homemaker Program and the Adult Daycare Program must hire educated and trained program administrators. With the management of these educated individuals each program is constantly monitored and evaluated to

ensure that all of the participants objectives are meet. The contracting organizations program administrators are required by the Quality Assurance Standards to administer annual client evaluations. The results of these evaluations are reviewed and necessary changes are made to services provided. The clients are encouraged to contact the AAA if they have any complaints or concerns. If the AAA receives any complaints an investigation immediately begins and is resolved where all parties are contented.

2. By contracting with Loving Health Care and Help At Home dba Oxford Health Care, Central Mississippi AAA assures quality service by continuously providing program monitoring and by operating with an open-door policy. CMPDD has staff assigned to provide program management for these services. The Aging Division Director provides consistent technical assistance and is available to assist the programs clients and their families. Also, the Aging Division Director works closely with all agencies to ensure the programs appropriate goals, strategies, and outcomes are negotiated and agreed upon each program year. The quality of care that a client receives is a definite routine that these agencies use to interact with clients and provide aging services. The AAA is committed to providing exemplary, professional, and courteous service to our seniors in central Mississippi.

# CERTIFICATION FORM-AAA CONTRACT/AGREEMENT WITH FOR-PROFIT ENTITY

## Instructions

This form must be completed for all new contracts, renewals of existing contracts and successor contracts with for-profit entities.

## Section 1

|   |  |
|---|--|
| MS Contractor Code: _____   | New Contract <input type="checkbox"/> Existing Contract <input type="checkbox"/> |
| Number of contracts with this entity: 1   | AAA Contact Person: Chelsea B Crittle, PhD                                       |
| Name of AAA: Central Mississippi Planning and Development District/Area Agency on Aging | Contract Total: \$180,000  |
| Contractor Name: Loving Healthcare Seniors Association, Inc.                            | Employer ID: 051759406   |
| Services to be provided: Adult Day Care and Respite                                     | Contract Period End Date: September 30, 2025                                     |
| Contract Period Start Date: October 1, 2025   |  |

## Section 2

Contractor Contact Information:

Business Address: 652 Hwy 80 \_\_\_\_\_ City: Clinton \_\_\_\_\_

State: MS Zip: 39056 \_\_\_\_\_

Mailing Address: 652 Hwy 80 \_\_\_\_\_

City: Clinton \_\_\_\_\_ State: MS \_\_\_\_\_

Zip: 39056 \_\_\_\_\_ Attention: Denise Eley \_\_\_\_\_

Phone #: 601-926-1222 \_\_\_\_\_ Fax #: 601-924-3907 \_\_\_\_\_

**ATTACHMENT D**

**Section 3**

|   |  |
|---|--|
| Rates for contracted services will be provided at the "prevailing market rate" (Fair Market Rate) for provision of such services in the relevant AAA geographic area?<br>If no, please provide an explanation:<br>_____ | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| This contract will continue the same level or increase the level of quality/quantity of services offered by the AAA?<br>If no, please provide an explanation:<br>_____  | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| This contract is consistent with the objective of serving the needs of older individuals. If no, please provide an explanation:<br>_____  | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| This contract contains appropriate targeting and language accessibility provisions. If no, provide an explanation:<br>_____   | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| AAA has retained "program design authority"? If no, please provide an explanation:<br>_____   | YES <input type="checkbox"/> NO <input type="checkbox"/> |

**Section 4**

**Certification**

X By checking this box, the AAA certifies that this contract with a for-profit entity complies with the requirements of Section 212 of the Older Americans Act.

Name: Chelsea B. Crittle, PhD Title: Aging Division Director  
Date: July 28, 2025

**For AAA Office Use only:**

AAA reviewed by: \_\_\_\_\_

Title: \_\_\_\_\_

Date Reviewed: \_\_\_\_\_

Certification Form Approved: \_\_\_\_\_

Corrective Action Plan Approved: \_\_\_\_\_

## CERTIFICATION FORM-AAA CONTRACT / AGREEMENT WITH FOR-PROFIT ENTITY

### Instructions

This form must be completed for all new contracts, renewals of existing contracts and successor contracts with for-profit entities.

### Section 1

|   |   |
|---|---|
| MS Contractor Code: _____   | New Contract <input type="checkbox"/> Existing Contract X <input checked="" type="checkbox"/> |
| Number of contracts with this entity: 1   | AAA Contact Person: Chelsea B. Crittle, PhD   |
| Name of AAA: Central Mississippi Planning and Development District / Area Agency on Aging | Contract Total: \$470,000.001   |
| Contractor Name: Statewide Health Care Services, LLC dba Help At Home, LLC                | Employer ID: 117812225  |
| Services to be provided: Homemaker and Respite Program                                    | Contract Period End Date: September 30, 2025  |
| Contract Period Start Date: October 1, 2025   |   |

### Section 2

Contractor Contact Information:

Business Address: 33 S State Street, Suite 500

City: Chicago State: IL

Zip: 60603

Mailing Address: 3828 I-55 N. Frontage Road City: \_\_\_\_\_

Jackson State: MS

Zip: 39211 Attention: Mr. Joel Smith

Phone #: 228-539-7916 Fax #: \_\_\_\_\_

**Section 3**

|   |  |
|---|--|
| Rates for contracted services will be provided at the “prevailing market rate” (Fair Market Rate) for provision of such services in the relevant AAA geographic area?<br>If no, please provide an explanation:<br>_____ | XYES <input type="checkbox"/> NO                         |
| This contract will continue the same level or increase the level of quality/quantity of services offered by the AAA?<br>If no, please provide an explanation:<br>_____  | XYES <input type="checkbox"/> NO                         |
| This contract is consistent with the objective of serving the needs of older individuals. If no, please provide an explanation:<br>_____  | XYES <input type="checkbox"/> NO                         |
| This contract contains appropriate targeting and language accessibility provisions. If no, provide an explanation:<br>_____   | XYES <input type="checkbox"/> NO                         |
| AAA has retained “program design authority”? If no, please provide an explanation:<br>_____   | <input type="checkbox"/> YES <input type="checkbox"/> NO |

**Section 4**

|  |
|--|
| <p><b>Certification</b></p> <p><input type="checkbox"/> X By checking this box, the AAA certifies that this contract with a for-profit entity complies with the requirements of Section 212 of the Older Americans Act.</p> <p>Name: <u>Chelsea B. Crittle</u> Title <u>Aging Division Director</u></p> <p>Date <u>July 28, 2025</u></p> |
|--|

**For AAA Office Use only:**

AAA reviewed by: \_\_\_\_\_

Title: \_\_\_\_\_

Date Reviewed: \_\_\_\_\_

Certification Form Approved: \_\_\_\_\_

Corrective Action Plan Approved: \_\_\_\_\_

**ADMINISTRATIVE POLICIES**

**ASSURANCES FOR AREA AGENCIES OF AGING  
VERIFICATION OF INTENT TO CONTRACT  
DATA USE AGREEMENT  
PDD BOARD REVIEW AND APPROVAL  
ADVISORY COUNCIL REVIEW AND APPROVAL**

# Assurances for Area Agencies on Agencies

Please provide responses for each section detailing how the Area Agency on Aging will be performing all listed assurances and activities as stipulated.

The Central Mississippi Area Agency on Aging has decrible in this plan all the agency's activities. The agency assures that these activities conform to the responsibilities of the area agency on aging, laws, regulations, and State policy. The agency also agrees to administer its programs in accordance with the Act, the Area Plan, and all applicable regulations, policies, and procedures. The agency assures that it has written policies and procedures for carrying out all its functions and that such procedures are available for review by the SUA.

Sec. 306, AREA PLANS

(a) Each area agency on aging designated under section 305(a)(2)(A) shall, in order to be approved by the State agency, prepare and develop an area plan for a planning and service area for a two-, three-, or four-year period determined by the State agency, with such annual adjustments as may be necessary. Each such plan shall be based upon a uniform format for area plans within the State prepared in accordance with section 307(a)(1). Each such plan shall

**CMAAA RESPONSE:** In accordance with Section 305(a)(2)(A) of the Older Americans Act, the Cenral Mississippi Area Agency on Aging (AAA) will prepare and develop a comprehensive Area Plan for a [four-year] period as determined by the State Unit on Aging. This plan will be created using the **uniform format for area plans** established by the State and will be submitted for approval by the State agency. Development of the plan will involve **extensive input from the community**, including public hearings, surveys, advisory councils, and engagement with service providers, consumers, caregivers, and other stakeholders. The AAA will ensure transparency, inclusiveness, and alignment with the mission to support older adults in maintaining dignity, independence, and quality of life.

(1) provide, through a comprehensive and coordinated system, for supportive services, nutrition services, and, where appropriate, for the establishment, maintenance, modernization, or construction of multipurpose senior centers (including a plan to use the skills and services of older individuals in paid and unpaid work, including multigenerational and older individual to older individual work), within the planning and service area covered by the plan, including determining the extent of need for supportive services, nutrition services, and multipurpose senior centers in such area (taking into consideration, among other things, the number of older individuals with low incomes residing in such area, the number of older individuals who have greatest economic need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas) residing in such area, the number of older individuals who have greatest social need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas) residing in such area, the number of older individuals at risk for institutional placement residing in such area, and the number of older individuals who are Indians residing in such area, and the efforts of voluntary organizations in the community), evaluating the effectiveness of the use of resources in meeting such need, and entering into agreements with providers of supportive

## ATTACHMENT D

services, nutrition services, or multipurpose senior centers in such area, for the provision of such services or centers to meet such need;

**CMAAA RESPONSE:** The Area Agency on Aging (AAA) will provide, through a **comprehensive and coordinated system**, a full range of supportive services, nutrition services, and—where appropriate—the **establishment, maintenance, modernization, or construction of multipurpose senior centers** within the Planning and Service Area (PSA). The AAA will ensure access to:

- **Supportive services**, including transportation, homemaker assistance, legal aid, chore services, personal care, case management, and caregiver support.
- **Congregate and home-delivered nutrition services**, which meet dietary guidelines and offer opportunities for socialization, especially critical in rural and isolated areas.
- **Multipurpose senior centers** that serve as community hubs for health and wellness programs, educational workshops, social activities, intergenerational programs, and volunteer engagement.

Where appropriate, the AAA will assist in the **development, renovation, or expansion** of senior centers to ensure accessibility, modernization, and alignment with community needs. Resources will be redirected as needed to close service gaps and improve outcomes for older adults across the PSA.

(2) provide assurances that an adequate proportion, as required under section 307(a)(2), of the amount allotted for part B to the planning and service area will be expended for the delivery of each of the following categories of services—

**CMAAA RESPONSE:** In accordance with Section 307(a)(2) of the Older Americans Act, the Area Agency on Aging (AAA) assures that an **adequate proportion** of the funds allotted to the Planning and Service Area under Title III-B of the Act will be **expended for the delivery of services** in the following three required categories:

1. **Access Services**, including:
  - Transportation,
  - Outreach,
  - Information and Assistance, and
  - Case Management.
2. **In-Home Services**, including:
  - Homemaker,
  - Personal Care,
  - Chore Services, and
  - Other supportive services provided in the home environment.
3. **Legal Assistance** and other services as specified by the State Agency. The AAA is committed to **prioritizing essential supportive services** and maintaining funding levels that reflect both federal and state requirements as well as local community needs. All service planning and expenditures will align with the overall goals of promoting independence, dignity, and quality of life for older adults in the service area.

(A) services associated with access to services (transportation, health services (including mental and behavioral health services), outreach, information and assistance (which may include information and assistance to consumers on availability of services under part B and how to receive benefits under and participate in publicly supported programs for which the consumer may be eligible) and case management services);

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**CMAAA RESPONSE:** The AAA will fund and coordinate transportation services that provide **non-emergency medical transport**, access to **nutrition sites, grocery stores, pharmacies, social service agencies**, and other critical destinations. Services will include:

- Door-to-door and curb-to-curb transportation,
- Accessible vehicles for individuals with mobility limitations,
- Coordination with regional transit systems and volunteer driver programs,
- Prioritization of rural, low-income, and isolated older adults. The AAA will continually evaluate and improve the delivery of access services through **consumer feedback, data analysis, and performance monitoring**, ensuring that services are effective, inclusive, and equitable.

(B) in-home services, including supportive services for families of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction; and

(C) legal assistance;

and assurances that the area agency on aging will report annually to the State agency in detail the amount of funds expended for each such category during the fiscal year most recently concluded;

(3)(A) designate, where feasible, a focal point for comprehensive service delivery in each community, giving special consideration to designating multipurpose senior centers (including multipurpose senior centers operated by organizations referred to in paragraph (6)(C)) as such focal point; and

(B) specify, in grants, contracts, and agreements implementing the plan, the identity of each focal point so designated;

**CMAAA RESPONSE:** The Area Agency on Aging (AAA) will ensure the provision of **in-home services** designed to help older adults remain safely in their homes and communities for as long as possible. The AAA will also continue expanding access to **evidence-based interventions** to support caregivers, reduce stress, and delay or prevent institutional placement for individuals with dementia. Legal services will be provided through contracts with qualified legal aid providers and will prioritize:

- **Income maintenance,**
- **Housing and tenant rights,**
- **Guardianship and consumer protection,**
- **Elder abuse prevention,** and
- **Advance directives and health care planning.**

Focal points are designated in the AAA Plan Programmatic Policies section.

(4)(A)(i) (I) provide assurances that the area agency on aging will—

(aa) set specific objectives, consistent with State policy, for providing services to older individuals with greatest economic need, older individuals with greatest social need, and older individuals at risk for institutional placement;

(bb) include specific objectives for providing services to low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas; and

## ATTACHMENT D

(II) include proposed methods to achieve the objectives described in items (aa) and (bb) of sub-clause (I);

(ii) provide assurances that the area agency on aging will include in each agreement made with a provider of any service under this title, a requirement that such provider will—

(I) specify how the provider intends to satisfy the service needs of low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in the area served by the provider;

**CMAAA RESPONSE:** Through targeted strategies, the provider will ensure that all older individuals, regardless of income, language, race, or geography, have **equitable access to services** that promote independence, dignity, and quality of life. Conduct **targeted outreach** in low-income neighborhoods, rural communities, and areas with high minority or LEP populations using:

- Community events, flyers, and radio announcements,
- Collaborations with churches, community centers, housing authorities, and trusted local leaders.

Provide **ongoing staff training** in cultural competency, implicit bias, and inclusive communication.

(II) to the maximum extent feasible, provide services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in accordance with their need for such services; and

(III) meet specific objectives established by the area agency on aging, for providing services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas within the planning and service area; and

(iii) with respect to the fiscal year preceding the fiscal year for which such plan is prepared —

(I) identify the number of low-income minority older individuals in the planning and service area;

(II) describe the methods used to satisfy the service needs of such minority older individuals; and

(III) provide information on the extent to which the area agency on aging met the objectives described in clause (i).

(B) provide assurances that the area agency on aging will use outreach efforts that will—

(i) identify individuals eligible for assistance under this Act, with special emphasis on—

(I) older individuals residing in rural areas;

(II) older individuals with greatest economic need (with particular attention to low-income minority individuals and older individuals residing in rural areas);

(III) older individuals with greatest social need (with particular attention to low-income minority individuals and older individuals residing in rural areas);

(IV) older individuals with severe disabilities;

**ATTACHMENT D**

(V) older individuals with limited English proficiency;

(VI) older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals); and

**CMAAA RESPONSE:** The Area Agency on Aging **provides assurance** that it will continue to implement **robust and inclusive outreach strategies** that are designed to **identify and engage individuals eligible for assistance** under the Older Americans Act. Outreach efforts will emphasize the following priority populations: Targeted Populations for Outreach

(I) Older individuals residing in rural areas; Older individuals with the greatest economic need; Older individuals with the greatest social need; Older individuals with severe disabilities; Older individuals with limited English proficiency; Older individuals with Alzheimer's disease and related disorders and their caregivers. These outreach efforts are designed to ensure that **no eligible older adult is overlooked**, particularly those most at risk due to poverty, isolation, language barriers, or health conditions. The AAA will continue to monitor the **reach and effectiveness** of its outreach strategies and **adjust tactics based on performance data, community feedback, and unmet needs**.

(VII) older individuals at risk for institutional placement, specifically including survivors of the Holocaust; and

(ii) inform the older individuals referred to in sub-clauses (I) through (VII) of clause (i), and the caretakers of such individuals, of the availability of such assistance; and

(C) contain an assurance that the area agency on aging will ensure that each activity undertaken by the agency, including planning, advocacy, and systems development, will include a focus on the needs of low-income minority older individuals and older individuals residing in rural areas.

**CMAAA RESPONSE:** Mississippi's IFF provides greater weight to people who are 60 and older and reside in a rural area than those are not. The formula assigns a weighted percentage to this factor currently. PSAs that have many older adults that live below the federal poverty line (FPL). PSAs that have may older adults that live at or below the FPL benefit from this weighted factor to offer services to low-income older adults, some of whom are minority.

(5) provide assurances that the area agency on aging will coordinate planning, identification, assessment of needs, and provision of services for older individuals with disabilities, with particular attention to individuals with severe disabilities, and individuals at risk for institutional placement, with agencies that develop or provide services for individuals with disabilities;

**CMAAA RESPONSES:** The AAA will ensure that these individuals, along with their **caretakers and families**, are informed of the full range of available services, including in-home supports, respite care, legal assistance, case management, and community transition programs designed to maintain independence and delay institutionalization. The focus is embedded in all program development, resource allocation, stakeholder engagement, and performance monitoring to ensure equitable access and culturally competent services for these priority groups.

(6) provide that the area agency on aging will—

(A) take into account in connection with matters of general policy arising in the development and administration of the area plan, the views of recipients of services under such plan;

## ATTACHMENT D

(B) serve as the advocate and focal point for older individuals within the community by (in cooperation with agencies, organizations, and individuals participating in activities under the plan) monitoring, evaluating, and commenting upon all policies, programs, hearings, levies, and community actions which will affect older individuals;

(C)(i) where possible, enter into arrangements with organizations providing day care services for children, assistance to older individuals caring for relatives who are children, and respite for families, so as to provide opportunities for older individuals to aid or assist on a voluntary basis in the delivery of such services to children, adults, and families;

(ii) if possible regarding the provision of services under this title, enter into arrangements and coordinate with organizations that have a proven record of providing services to older individuals, that—

(I) were officially designated as community action agencies or community action programs under section 210 of the Economic Opportunity Act of 1964 (42U.S.C. 2790) for fiscal year 1981, and did not lose the designation as a result of failure to comply with such Act; or

**CMAAA RESPONSE:** The Area Agency on Aging (AAA) serves as the **primary advocate and focal point** for older individuals within the community by actively monitoring, evaluating, and providing informed commentary on all policies, programs, public hearings, levies, and community actions that impact the lives and well-being of older adults.

- The AAA works in **close cooperation** with local agencies, community organizations, advocacy groups, and individuals engaged in aging services to ensure that the interests and needs of older individuals are represented in decision-making processes.
- Through **public forums, advisory councils, and stakeholder engagement**, the AAA ensures older adults have a voice in shaping policies and programs that affect their health, economic security, and quality of life.
- The AAA also monitors proposed legislation and budgetary actions that could impact older adults and provides timely feedback to local government and policymakers.

Where feasible, the AAA will enter into formal arrangements with organizations providing **day care services for children**, as well as programs offering **assistance and respite** to older individuals who care for relatives (including grandchildren or other family members).

- These partnerships are designed to create **volunteer opportunities for older adults** to contribute their skills, time, and experience in supporting children, families, and adults in need.
- Older volunteers may assist with tutoring, mentoring, caregiving support, recreational activities, and intergenerational programming, fostering **community engagement and social inclusion** for seniors.
- The AAA promotes such collaborative models as mutually beneficial, enhancing service delivery while empowering older adults to remain active and connected.

Where appropriate and possible, the AAA will enter into agreements and coordinate with organizations that have a **demonstrated track record of successfully providing services to older individuals** under the Older Americans Act and related programs.

(II) came into existence during fiscal year 1982 as direct successors in interest to such community action agencies or community action programs; and that meet the requirements under section 676B of the Community Services Block Grant Act; and

## ATTACHMENT D

(iii) make use of trained volunteers in providing direct services delivered to older individuals and individuals with disabilities needing such services and, if possible, work in coordination with organizations that have experience in providing training, placement, and stipends for volunteers or participants (such as organizations carrying out Federal service programs administered by the Corporation for National and Community Service), in community service settings;

**CMAAA RESPONSE: The AAA actively recruits, trains, and supports volunteers to deliver services such as companionship, transportation, respite care, outreach, and assistance with activities of daily living. Through these partnerships, the AAA aims to:**

- Enhance recruitment efforts by tapping into established volunteer pools,
- Provide incentives to volunteers where applicable,
- Ensure best practices in volunteer management and service delivery,
- Expand capacity to meet growing demand for in-home and community-based services

(D) establish an advisory council consisting of older individuals (including minority individuals and older individuals residing in rural areas) who are participants or who are eligible to participate in programs assisted under this Act, family caregivers of such individuals, representatives of older individuals, service providers, representatives of the business community, local elected officials, providers of veterans' health care (if appropriate), and the general public, to advise continuously the area agency on aging on all matters relating to the development of the area plan, the administration of the plan and operations conducted under the plan;

**CMAAA RESPONSE: The Area Agency on Aging (AAA) will establish and maintain an Advisory Council to provide continuous, meaningful guidance on all aspects of the Area Plan, its administration, and operational activities conducted under the Older Americans Act.**

(E) establish effective and efficient procedures for coordination of—

(i) entities conducting programs that receive assistance under this Act within the planning and service area served by the agency; and

(ii) entities conducting other Federal programs for older individuals at the local level, with particular emphasis on entities conducting programs described in section 203(b), within the area;

(F) in coordination with the State agency and with the State agency responsible for mental and behavioral health services, increase public awareness of mental health disorders, remove barriers to diagnosis and treatment, and coordinate mental and behavioral health services (including mental health screenings) provided with funds expended by the area agency on aging with mental and behavioral health services provided by community health centers and by other public agencies and nonprofit private organizations;

(G) if there is a significant population of older individuals who are Indians in the planning and service area of the area agency on aging, the area agency on aging shall conduct outreach activities to identify such individuals in such area and shall inform such individuals of the availability of assistance under this Act;

(H) in coordination with the State agency and with the State agency responsible for elder abuse prevention services, increase public awareness of elder abuse, neglect, and exploitation, and remove barriers to education, prevention, investigation, and treatment of elder abuse, neglect, and exploitation, as appropriate; and

(I) to the extent feasible, coordinate with the State agency to disseminate information about the State assistive technology entity and access to assistive technology options for serving older individuals;

## ATTACHMENT D

(7) provide that the area agency on aging shall, consistent with this section, facilitate the areawide development and implementation of a comprehensive, coordinated system for providing long-term care in home and community-based settings, in a manner responsive to the needs and preferences of older individuals and their family caregivers, by—

(A) collaborating, coordinating activities, and consulting with other local public and private agencies and organizations responsible for administering programs, benefits, and services related to providing long-term care;

(B) conducting analyses and making recommendations with respect to strategies for modifying the local system of long-term care to better—

(i) respond to the needs and preferences of older individuals and family caregivers;

**CMAAA RESPONSE: The Area Agency on Aging (AAA) will establish effective and efficient procedures to coordinate the activities of entities conducting programs supported under the Older Americans Act as well as other federal programs serving older individuals within the Planning and Service Area (PSA): The AAA will facilitate regular communication, planning meetings, and information sharing among all local providers and organizations receiving assistance under the Act. A centralized coordination framework will be maintained to prevent duplication of services, promote resource sharing, and enhance service integration. The AAA will convene advisory committees, as needed, to address programmatic issues and encourage collaborative problem-solving.**

(ii) facilitate the provision, by service providers, of long-term care in home and community-based settings; and

(iii) target services to older individuals at risk for institutional placement, to permit such individuals to remain in home and community-based settings;

(C) implementing, through the agency or service providers, evidence-based programs to assist older individuals and their family caregivers in learning about and making behavioral changes intended to reduce the risk of injury, disease, and disability among older individuals; and

(D) providing for the availability and distribution (through public education campaigns, Aging and Disability Resource Centers, the area agency on aging itself, and other appropriate means) of information relating to—

(i) the need to plan in advance for long-term care; and

(ii) the full range of available public and private long-term care (including integrated long-term care) programs, options, service providers, and resources;

(8) provide that case management services provided under this title through the area agency on aging will—

(A) not duplicate case management services provided through other Federal and State programs;

(B) be coordinated with services described in subparagraph (A); and

(C) be provided by a public agency or a nonprofit private agency that—

(i) gives each older individual seeking services under this title a list of agencies that provide similar services within the jurisdiction of the area agency on aging;

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(ii) gives each individual described in clause (i) a statement specifying that the individual has a right to make an independent choice of service providers and documents receipt by such individual of such statement;

(iii) has case managers acting as agents for the individuals receiving the services and not as promoters for the agency providing such services; or

**CMAAA RESPONSE: The Area Agency on Aging (AAA) assures that all case management services provided under this title will adhere to the following standards to ensure quality, coordination, and respect for client choice: Avoidance of Duplication and Coordination with Other Services. By adhering to these standards, the AAA guarantees that case management services are **client-centered, non-duplicative, coordinated, and respectful of individual choice**, thereby promoting optimal outcomes for older adults in the community**

(iv) is located in a rural area and obtains a waiver of the requirements described in clauses (i) through (iii);

(9)(A) provide assurances that the area agency on aging, in carrying out the State Long-Term Care Ombudsman program under section 307(a)(9), will expend not less than the total amount of funds appropriated under this Act and expended by the agency in fiscal year 2019 in carrying out such a program under this title;

(B) funds made available to the area agency on aging pursuant to section 712 shall be used to supplement and not supplant other Federal, State, and local funds expended to support activities described in section 712;

(10) provide a grievance procedure for older individuals who are dissatisfied with or denied services under this title;

**CMAAA RESPONSE: The Area Agency on Aging (AAA) is committed to ensuring that all older adults receive fair and respectful treatment in accessing services. If an older individual is dissatisfied with or denied services, a grievance procedure will be available to address their concerns promptly and fairly. All grievances will be handled confidentially to protect the privacy of the individual. Information will be shared only with those involved in the resolution process. This grievance procedure ensures that older individuals have a clear, accessible means to express concerns, seek resolution, and receive fair treatment in the delivery of aging services.**

(11) provide information and assurances concerning services to older individuals who are Native Americans (referred to in this paragraph as "older Native Americans"), including—

(A) information concerning whether there is a significant population of older Native Americans in the planning and service area and if so, an assurance that the area agency on aging will pursue activities, including outreach, to increase access of those older Native Americans to programs and benefits provided under this title;

(B) an assurance that the area agency on aging will, to the maximum extent practicable, coordinate the services the agency provides under this title with services provided under title VI; and

**ATTACHMENT D**

(C) an assurance that the area agency on aging will make services under the area plan available, to the same extent as such services are available to older individuals within the planning and service area, to older Native Americans;

(12) provide that the area agency on aging will establish procedures for coordination of services with entities conducting other Federal or federally assisted programs for older individuals at the local level, with particular emphasis on entities conducting programs described in section 203(b) within the planning and service area.

(13) provide assurances that the area agency on aging will—

(A) maintain the integrity and public purpose of services provided, and service providers, under this title in all contractual and commercial relationships;

(B) disclose to the Assistant Secretary and the State agency—

(i) the identity of each nongovernmental entity with which such agency has a contract or commercial relationship relating to providing any service to older individuals; and

**CMAAA RESPONSE: The Area Agency on Aging (AAA) maintains transparency by providing detailed information regarding its partnerships and contractual relationships with non-governmental entities involved in delivering services to older individuals within the Planning and Service Area.**

**(i) Identity of Nongovernmental Entities**

- The AAA maintains an up-to-date list of all **nongovernmental organizations, private contractors, nonprofit agencies, and commercial vendors** with which it holds contracts or has commercial relationships for the provision of services to older adults.

(ii) the nature of such contract or such relationship;

(C) demonstrate that a loss or diminution in the quantity or quality of the services provided, or to be provided, under this title by such agency has not resulted and will not result from such contract or such relationship;

(D) demonstrate that the quantity or quality of the services to be provided under this title by such agency will be enhanced as a result of such contract or such relationship; and

(E) on the request of the Assistant Secretary or the State, for the purpose of monitoring compliance with this Act (including conducting an audit), disclose all sources and expenditures of funds such agency receives or expends to provide services to older individuals;

**CMAAA RESPONSE: The Area Agency on Aging (AAA) will maintain complete and accurate financial records documenting all sources of funding and all expenditures related to the delivery of services to older individuals. In compliance with the Older Americans Act, the AAA will make these records available for inspection, audit, or review upon request by the Assistant Secretary or the State Unit on Aging**

(14) provide assurances that preference in receiving services under this title will not be given by the area agency on aging to particular older individuals as a result of a contract or commercial relationship that is not carried out to implement this title;

## ATTACHMENT D

**CMAAA RESPONSE: The AAA will ensure that no preference in receiving services funded under the Older Americans Act will be given to any older individual based on a contract or commercial relationship, unless such relationship is necessary to implement the objectives of the Act.**

(15) provide assurances that funds received under this title will be used—

(A) to provide benefits and services to older individuals, giving priority to older individuals identified in paragraph (4)(A)(i); and

(B) in compliance with the assurances specified in paragraph (13) and the limitations specified in section 212;

(16) provide, to the extent feasible, for the furnishing of services under this Act, consistent with self-directed care;

(17) include information detailing how the area agency on aging will coordinate activities, and develop long-range emergency preparedness plans, with local and State emergency response agencies, relief organizations, local and State governments, and any other institutions that have responsibility for disaster relief service delivery;

**CMAAA RESPONSE: The Area Agency on Aging (AAA) will maintain comprehensive records of all sources and expenditures of funds received for the purpose of delivering services to older individuals. In accordance with the Older Americans Act, these records will be made available upon request by the Assistant Secretary or the State Unit on Aging for the purposes of monitoring compliance, including conducting audits.**

(18) provide assurances that the area agency on aging will collect data to determine—

(A) the services that are needed by older individuals whose needs were the focus of all centers funded under title IV in fiscal year 2019; and

(B) the effectiveness of the programs, policies, and services provided by such area agency on aging in assisting such individuals; and

(19) provide assurances that the area agency on aging will use outreach efforts that will identify individuals eligible for assistance under this Act, with special emphasis on those individuals whose needs were the focus of all centers funded under title IV in fiscal year 2019.

**CMAAA RESPONSE: The AAA will conduct proactive outreach efforts to identify and engage older individuals eligible for assistance under the Older Americans Act, with a special emphasis on reaching those who reflect the populations served by Title IV centers.**

(b)(1) An area agency on aging may include in the area plan an assessment of how prepared the area agency on aging and service providers in the planning and service area are for any anticipated change in the number of older individuals during the 10-year period following the fiscal year for which the plan is submitted.

(2) Such assessment may include—

(A) the projected change in the number of older individuals in the planning and service area;

(B) an analysis of how such change may affect such individuals, including individuals with low incomes, individuals with greatest economic need, minority older individuals, older individuals residing in rural areas, and older individuals with limited English proficiency;

## ATTACHMENT D

(C) an analysis of how the programs, policies, and services provided by such area agency can be improved, and how resource levels can be adjusted to meet the needs of the changing population of older individuals in the planning and service area; and

(D) an analysis of how the change in the number of individuals age 85 and older in the planning and service area is expected to affect the need for supportive services.

(3) An area agency on aging, in cooperation with government officials, State agencies, tribal organizations, or local entities, may make recommendations to government officials in the planning and service area and the State, on actions determined by the area agency to build the capacity in the planning and service area to meet the needs of older individuals for—

- (A) health and human services;
- (B) land use;
- (C) housing;
- (D) transportation;
- (E) public safety;
- (F) workforce and economic development;
- (G) recreation;
- (H) education;
- (I) civic engagement;
- (J) emergency preparedness;
- (K) protection from elder abuse, neglect, and exploitation;
- (L) assistive technology devices and services; and
- (M) any other service as determined by such agency.

**CMAAA RESPONSE: The AAA will engage in data-informed planning and policy advocacy to promote older adult inclusion and well-being:**

- ☑ Participating in regional and state-level planning committees and interagency coalitions.

- ☑ Submitting formal policy recommendations and public comments to relevant agencies and officials.

- ☑ Hosting forums, focus groups, and listening sessions with stakeholders and older residents.

- ☑ Publishing annual or periodic reports summarizing findings and recommendations.

- ☑ Partnering in pilot programs, grants, and innovations aligned with local aging priorities.

(c) Each State, in approving area agency on aging plans under this section, shall waive the requirement described in paragraph (2) of subsection (a) for any category of services described in such paragraph if the area agency on aging demonstrates to the State agency that services being furnished for such category in the area are sufficient to meet the need for such services in such area and had conducted a timely public hearing upon request.

(d)(1) Subject to regulations prescribed by the Assistant Secretary, an area agency on aging designated under section 305(a)(2)(A) or, in areas of a State where no such agency has been designated, the State agency, may enter into agreement with agencies administering programs under the Rehabilitation Act of 1973, and titles XIX and XX of the Social Security Act for the purpose of developing and implementing plans for meeting the common need for transportation services of individuals receiving benefits under such Acts and older individuals participating in programs authorized by this title.

## ATTACHMENT D

(2) In accordance with an agreement entered into under paragraph (1), funds appropriated under this title may be used to purchase transportation services for older individuals and may be pooled with funds made available for the provision of transportation services under the Rehabilitation Act of 1973, and titles XIX and XX of the Social Security Act.

(e) An area agency on aging may not require any provider of legal assistance under this title to reveal any information that is protected by the attorney-client privilege.

**CMAAA RESPONSE: The Area Agency on Aging (AAA) assures that no provider of legal assistance under this title will be required to disclose any information protected by the attorney-client privilege.**

(f)(1) If the head of a State agency finds that an area agency on aging has failed to comply with Federal or State laws, including the area plan requirements of this section, regulations, or policies, the State may withhold a portion of the funds to the area agency on aging available under this title.

**CMAAA RESPONSE: The Area Agency on Aging (AAA) acknowledges that the head of the State agency has the authority to withhold a portion of funds made available under this title. The AAA is committed to full compliance with all statutory and regulatory requirements, including timely submission of plans, adherence to service standards, and proper fiscal management.**

- The AAA will promptly address any identified deficiencies to maintain funding eligibility.
- Ongoing monitoring and internal quality assurance processes are in place to ensure consistent compliance.

**This understanding underscores the AAA's dedication to accountability and effective stewardship of public resources to serve older individuals.**

(2)(A) The head of a State agency shall not make a final determination withholding funds under paragraph (1) without first affording the area agency on aging due process in accordance with procedures established by the State agency.

(B) At a minimum, such procedures shall include procedures for—

- (i) providing notice of an action to withhold funds;
- (ii) providing documentation of the need for such action; and
- (iii) at the request of the area agency on aging, conducting a public hearing concerning the action.

(3)(A) If a State agency withholds the funds, the State agency may use the funds withheld to directly administer programs under this title in the planning and service area served by the area agency on aging for a period not to exceed 180 days, except as provided in subparagraph (B).

(B) If the State agency determines that the area agency on aging has not taken corrective action, or if the State agency does not approve the corrective action, during the 180-day period described in subparagraph (A), the State agency may extend the period for not more than 90 days.

(g) Nothing in this Act shall restrict an area agency on aging from providing services not provided or authorized by this Act, including through—

- (1) contracts with health care payers;

**ATTACHMENT D**

- (2) consumer private pay programs; or
- (3) other arrangements with entities or individuals that increase the availability of home and community-based services and supports.

Chelsea B. Curren, PhD

Area Agencies on Agency Director

7-28-2025

Date

Dot Smith

Aging Advisory Council Chair Member

7-28-2025

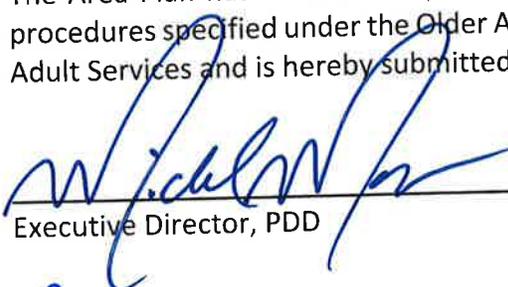
Date

# VERIFICATION OF INTENT

## PLANNING AND DEVELOPMENT DISTRICT BOARD AND AREA AGENCY ON AGING ADVISORY COUNCIL

The Central Mississippi Planning and Development District (PDD), Area Agency on Aging (AAA), hereby submits the Area Plan for the fiscal years beginning October 1, 2025, and ending September 30, 2029. The Area Plan includes all assurances, certifications and plans to be executed by the Area Agency on Aging under the provision of the Older Americans Act, as amended, and reauthorized September 13, 2020, and includes plans for expenditure of Title III Older Americans Act, Social Services Block Grant (SSBG) and other funding sources. The Area Agency has full authority to develop and administer the Area Plan in accordance with a Subgrant Agreement, all requirements of the Older Americans Act Final Rule 45 CFR 1321.63 and related state and federal policies and procedures. In accepting this authority, the intent of the Area Agency on Aging is to assume the major responsibility for developing and administering the Area Plan for a comprehensive and coordinated system of services and to serve as the advocate and focal point for older persons in the Planning and Service Area.

The AAA shall utilize the SUA-provided Area Plan Template to complete the Area Plan. The AAA shall submit the plan to the SUA for review prior to sending out for public comment. The AAA shall make updates as necessary to ensure that all required area plan items are included. The Area Plan has been developed in accordance with all rules, regulations, and policies and procedures specified under the Older Americans Act as implemented by the Division of Aging and Adult Services and is hereby submitted to the Division of Aging and Adult Services for approval.

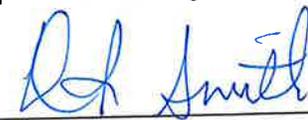
  
Executive Director, PDD

Date 7/28/2025

  
Director, AAA

Date 7-28-2025

The Area Agency Advisory Council has received and commented on the Area Plan. Representative signatures are affixed below.

  
Chairman, AAA Advisory Council

Date 7-28-2025



## **CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**

1020 Centre Pointe Boulevard • Pearl, Mississippi 39208 • (601) 981-1511 • Fax: (601) 981-1515

William Banks, President  
Les Childress, Vice President  
Dan Hart, Secretary-Treasurer  
Michael Monk, Chief Executive Officer

### **AGENDA**

**Aging Advisory Committee  
Central Mississippi Planning and Development District  
1020 Centre Pointe Blvd  
Pearl, Mississippi 39208  
July 28, 2025  
11:00 am – 12:00 pm**

#### **I. CALL TO ORDER**

- A. Opening of Meeting                      **Chairman D.I. Smith**
- B. Invocation
- C. Roll Call                                      **Mrs. Brittany Coleman**

#### **II. ADMINISTRATIVE REPORT- Dr. Crittle, Aging Division Director**

- A. Annual Public Hearing FFY 2026
- B. Area Plan Update & Approval FFY 2026

#### **III. ANNOUNCEMENTS**

#### **ADJOURN**

*\*Note: Agenda subject to revisions*

MINUTES  
ADVISORY COMMITTEE FOR AGING PROGRAMS  
CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT  
DISTRICT  
1020 Centre Pointe Blvd.  
Pearl, Mississippi  
July 28, 2025  
11:00 am

The Aging Advisory Committee met Monday, July 28, 2025, at 11:00 a.m. via Zoom. The meeting was called to order by Chairman Alderman D. I. Smith, at 11:09 a.m. The meeting was opened with a prayer led by Alderman D. I. Smith, followed by a roll call from Mrs. Brittany Coleman.

**The following members were present:**

Santa Carpenter  
Mary Jane McDaniel  
Mindy Giambrone  
Dr. Laurie Lawson  
Denise Drake  
Alderman D. I. Smith  
Frank Figgers

**Members Absent:**

Alderman Gus Black  
Paul Tankersley  
Charlotte Reeves  
Sandra Jones  
Johnnell Smith  
McArthur Straughter  
Barbara Moore  
Mildred Chatman  
George Stutts  
Ollie Hoover  
Charlotte Bolar  
Yvita Montgomery  
Terre Male

**Staff Present:**

Dr. Chelsea Crittle  
Sonja Riptoe  
Matthew Terrell  
Brittany Coleman  
Brenica Mallet- Dotson  
Kenya Hampton  
Daneisha Williams  
Lacresia Stewart  
Adrianna Dixon

Paige McGee  
LaSharon Williams  
Delicia Harrison  
Deborah Roark  
Tara Cooper  
Lisa Calendar  
Alexandria Martin  
Ilivia Jackson

**I. Administrative Report:**

**Annual Public Hearing FFY 2026-**

Dr. Chelsea Crittle gave an update on the Annual Public Hearing held on June 11, 2025, at the Pearl Senior Center. Dr. Crittle expressed the positive outcome from this event; seniors were able

to gather with other seniors in the community while receiving valuable information regarding the aging programs and services. Seniors were also able to win door prizes; the event was a success.

**Area Plan Update & Approval FY 2026**

Dr. Chelsea Crittle updated the Advisory Committee on the Area Plan Report for fiscal year 2026. One of the goals is to establish and maintain an active Advisory Council that provides continuous guidance to the Area Aging on Aging on the development, administration, and implementation of the Area Plan, ensuring inclusive representation and community engagement. Dr. Crittle opened the door for any comments or concerns. There were several questions from committee members regarding AI assistance, in communication information out to the community, as well as concerns about impacts made to the FFY2026 Area Plan in comparison to the FFY 2025 Area Plan. Dr. Crittle stated that some changes in the upcoming budgets will make an impact, such as reducing funding available for advertising and travel.

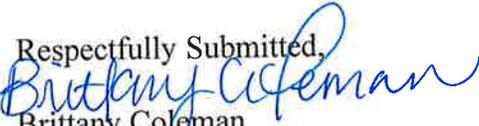
Ms. Denise Drake moved for the acceptance of the FY 2026 Area Plan. Motion seconded. Motion approved.

Advisory members commended Dr. Crittle and the Aging team on all their hard work and commitment to the seniors throughout central Mississippi.

**II. Announcements**

The Aging Advisory Committee will meet for the final meeting on August 12, 2025. Dr. Crittle updated everyone on all of the new services and activities planned over the next month.

The meeting was adjourned at 12:22 p.m.

Respectfully Submitted,  
  
Brittany Coleman  
Aging Program Specialist

  
Approved by: Chelsea B. Crittle, PhD

**PDD BOARD OF DIRECTORS MEETING  
MINUTES  
(meeting scheduled 9/10/2025)**

# DATA USE AGREEMENT

**MISSISSIPPI DEPARTMENT OF HUMAN SERVICES  
DIVISION OF AGING AND ADULT SERVICES**

1. This Agreement is by and between The Division of Aging and Adult Services, Mississippi Department of Human Services, hereinafter referred to as DAAS, and the Central Mississippi Planning and Development District hereinafter referred to as User, for the Federal Fiscal Years 2022-2025 State Plan.
2. This Agreement addresses the conditions under which DAAS will disclose and User will obtain, use, reuse and disclose the DAAS approved statewide client tracking system data file(s) and/or any derivative file(s) that contain direct individual identifiers or elements that can be used in concert with other information to identify individuals. This Agreement supersedes any and all agreements between the parties with respect to the use of data and preempts and overrides any instructions, directions, agreements, or other understanding in or pertaining to any grant award or other prior communication from DAAS with respect to the data specified herein. Further, the terms of this Agreement can be changed only by a written modification to this Agreement or by the parties adopting a new agreement. The parties agree further those instructions or interpretations issued to the User concerning this Agreement or the data specified herein, shall not be valid unless issued in writing by DAAS.
3. The parties mutually agree that DAAS retains all ownership rights to the data file(s) referred to in this Agreement, and that the User does not obtain any right, title, or interest in any of the data furnished by DAAS.
4. The User represents, and DAAS relies upon such representation, that such data file(s) will be used solely to support, manage, and improve service delivery of the User's programs subgranted by DAAS and to provide assistance to DAAS in monitoring services provided to clients through the Area Agency on Aging.

The User represents further that the facts and statements made in regard to such supporting data submitted to DAAS are complete and accurate. Further, the User represents that said programs to be included in the approved statewide client tracking system have been approved by DAAS and represent the total use(s) to which the data file(s) will be put.

The User agrees not to disclose, use, or reuse the data covered by this agreement except as DAAS shall authorize in writing or as otherwise required by law. The User agrees that, within the User organization, access to the data covered by this Agreement shall be limited to the minimum amount of data and minimum number of individuals necessary to achieve the purpose stated in this section (i.e., individual's access to the data will be on a need-to-know basis).

5. This Agreement may be terminated by either party at any time for any reason upon 30 days written notice. Upon notice of termination by User, DAAS will cease releasing data from the file(s) to the User under this Agreement and will notify the User to return data files to DAAS or to destroy the data files it received from DAAS under this agreement.

## ATTACHMENT D

Data Use Agreement  
Page 2

6. The User agrees to establish appropriate administrative, technical, and physical safeguards to protect the confidentiality of the data and to prevent unauthorized use or access to it. The safeguards shall provide a level and scope of security that is not less than the level and scope of security requirements established by the Office of Management and Budget (OMB) in OMB Circular No. A-130, Appendix DI—Security of Federal Automated Information Systems (<http://www.whitehouse.gov/omb/circulars/a130/a130.html>) as well as Federal Information Processing Standard 200 entitled "Minimum Security Requirements for Federal Information and Information Systems" (<http://csrc.nist.gov/publications/fips/fips200/FIPS-200-final-march.pdf>); and, Special Publication 800-53 "Recommended Security Controls for Federal Information Systems" (<http://csrc.nist.gov/publications/nistpubs/800-53-Rev3/sp800-53-rev3-final.pdf>).

The User acknowledges that the use of unsecured telecommunications, including the Internet, to transmit individually identifiable information is prohibited. Further, the User agrees that the data must not be physically moved, transmitted, or disclosed in any way from or by the site without written approval from DAAS unless such movement, transmission or disclosure is required by law.

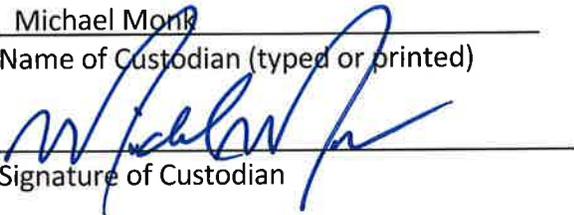
7. The User agrees to grant DAAS access to the data at the User's physical site address for the purpose of inspecting to confirm compliance with the terms of this agreement.
8. The User agrees that in the event DAAS determines or has a reasonable belief that the User has made or may have made a use, or disclosure of data that is not authorized by this Agreement, may require the User to: (a) promptly investigate and report to DAAS the User's determinations regarding any alleged or actual unauthorized use, reuse or disclosure, (b) promptly resolve any problems identified by the investigation; (c) if requested by DAAS, submit a formal response to an allegation of unauthorized use, reuse or disclosure; (d) if requested by DAAS, submit a corrective action plan with steps designed to prevent any future unauthorized uses, reuses or disclosures; and (e) if requested by DAAS, return data files to DAAS or destroy the data files it received from DAAS under this agreement. The User understands that as a result of DAAS's determination or reasonable belief that unauthorized uses, reuses or disclosures have taken place, DAAS may refuse to release further DAAS data to the User for a period of time to be determined by DAAS.
9. The User agrees to report any breach of personally identifiable information (PII) from the DAAS data file(s), loss of these data or disclosure to any unauthorized persons to DAAS by within one business day and to cooperate fully in the security failure incident process.
10. While DAAS retains all ownership rights to the data file(s), as outlined above, the User shall bear the cost and liability for any breaches of PII from the data file(s) while they are entrusted to the User. Furthermore, if DAAS determines that the risk of harm requires notification of affected individual persons of the security breach and/or other remedies, the User agrees to carry out these remedies without cost to DAAS.
11. The User further acknowledges that criminal penalties under the Privacy Act (5 U.S.C. § 552a(i) (3)) may apply if it is determined that the Requestor or Custodian, or any individual employed or affiliated therewith, knowingly, and willfully obtained the file(s) under false pretenses. Any person found to have violated sec. (i)(3) of the Privacy Act shall be guilty of a misdemeanor and fined not more than \$5,000. User acknowledges that criminal penalties may be imposed if it is determined that the User, or any individual employed or affiliated therewith, has taken, or converted to his own use data file(s), or received the file(s) knowing that they were stolen or converted.

ATTACHMENT D

Data Use Agreement  
Page 3

- 12. By signing this Agreement, the User agrees to abide by all provisions set out in this Agreement and acknowledges having received notice of potential criminal or administrative penalties for violation of the terms of the Agreement.
- 13. On behalf of the User, the undersigned individual hereby attests that he or she is authorized to legally bind the User to the terms of this Agreement and agrees to all the terms specified herein.
- 14. The parties mutually agree that the following named individual is designated as Custodian of file(s) on behalf of the User and will be the person responsible for the observance of all conditions of use and for establishment and maintenance of security arrangements as specified in this Agreement to prevent unauthorized use. The User agrees to notify DAAS within fifteen (15) days of any change of custodianship. The parties mutually agree that DAAS may disapprove the appointment of a custodian or may require the appointment of a new custodian at any time.

The Custodian hereby acknowledges his/her appointment as Custodian of the aforesaid file(s) on behalf of the User and agrees to comply with all of the provisions of this Agreement on behalf of the User.

|  |                          |
|--|--------------------------|
| <u>Michael Monk</u><br>Name of Custodian (typed or printed)  |                          |
| <br>Signature of Custodian | <u>7/28/2025</u><br>Date |

In witness whereof the parties executed this Agreement on the date indicated below.

  
\_\_\_\_\_  
Chief Executive Officer  
Central Mississippi Planning and Development District

7/28/2025  
Date

  
\_\_\_\_\_  
Director, AAA  
Central Mississippi Area Agency on Aging

7-28-2025  
Date

\_\_\_\_\_  
Executive Director  
Mississippi Department of Human Services

\_\_\_\_\_  
Date

**PROGRAMMATIC POLICIES**

**COMMUNITY FOCAL POINT DESIGNATION  
INFORMATION AND ASSISTANCE  
OUTREACH  
EDUCATIONAL OPPORTUNITIES  
WAITING LIST POLICY  
TARGET POPULATION: OBJECTIVES AND METHODS  
DATA ENTRY CERTIFICATION  
CLIENT ASSESSMENT FORM TRAINING**

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|--|---|---|
| <p>City of Jackson</p> <p>Department of Human and Cultural Services</p> <p>Physical: 633 N. State St.,<br/>4<sup>th</sup> Floor, Jackson, MS<br/>39202</p> <p>Mailing: P.O. Box 17,<br/>Jackson, MS 39205-0017</p> <p>601.960.0335</p> <p><a href="mailto:ctaylor@city.jackson.ms.us">ctaylor@city.jackson.ms.us</a></p> | <p><input type="checkbox"/> Yes<br/><input checked="" type="checkbox"/> No</p> <p><b>If no, identify operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based Organization</p> <p><input type="checkbox"/> Faith Based Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input checked="" type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input checked="" type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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|--|---|--|
| <p>City of Magee</p> <p>Physical: 662 12<sup>th</sup> Avenue<br/>Southeast, Magee, MS 39111</p> <p>Mailing: Magee City Hall, 123<br/>Main Ave. N., Magee, MS 39111</p> <p>601.382.0446</p> <p><a href="mailto:wbarnes@priorityonebank.com">wbarnes@priorityonebank.com</a></p> <p><a href="mailto:paguirre@cityofmagee.ms.gov">paguirre@cityofmagee.ms.gov</a></p> | <p><input type="checkbox"/> Yes<br/><input checked="" type="checkbox"/> No</p> <p><b>If no, identify operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor<br/><input type="checkbox"/> Community Based Organization<br/><input type="checkbox"/> Faith Based Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input checked="" type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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|---|--|---|
| <p>Clinton Community Christian Corporation</p> <p>Physical: 2001 W. Northside Dr., Clinton, MS 39056</p> <p>Mailing: P.O. Box 21, Clinton, MS 39056</p> <p>(601) 924-9436 /<br/>lslawson@hello4cs.org</p> | <p><input type="checkbox"/> Yes<br/><input type="checkbox"/> No</p> <p><b>If no, identify operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based Organization</p> <p><input type="checkbox"/> Faith Based Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input checked="" type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input checked="" type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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|--|---|---|
| <p>Community Council of Warren<br/>County</p> <p>3204 Wisconsin Ave.<br/>Vicksburg, MS 39180<br/>(601) 638-7441<br/><a href="mailto:amy.sessions19@gmail.com">amy.sessions19@gmail.com</a></p> | <p><input type="checkbox"/> Yes<br/><input checked="" type="checkbox"/> No</p> <p><b>If no, identify<br/>operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based<br/>Organization</p> <p><input type="checkbox"/> Faith Based<br/>Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input checked="" type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input checked="" type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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|--|---|---|
| <p>Good Samaritan Center, Inc.<br/>114 Millsaps Avenue<br/>Jackson, MS 39202<br/>601-355-6276<br/><a href="mailto:kathyclem@goodsamaritancenter.org">kathyclem@goodsamaritancenter.org</a></p> | <p><input type="checkbox"/> Yes<br/><input checked="" type="checkbox"/> No</p> <p><b>If no, identify operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based Organization</p> <p><input type="checkbox"/> Faith Based Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input checked="" type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input checked="" type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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|--|---|---|
| <p><b>Hinds County Human Resource Agency</b></p> <p><b>Physical:</b> 258 Maddox Road, Jackson, MS 39205</p> <p><b>Mailing:</b> P.O. Box 22657, Jackson, MS 39205</p> <p><a href="mailto:rogerl@hchra.org">rogerl@hchra.org</a></p> <p>601) 923-3930<br/>(601) 923-3950</p> | <p><input type="checkbox"/> Yes<br/><input checked="" type="checkbox"/> No</p> <p><b>If no, identify operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based Organization</p> <p><input type="checkbox"/> Faith Based Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input checked="" type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input checked="" type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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|---|---|--|
| <p>Hinds County Board of Supervisors</p> <p>Physical: 316 S. President St., Jackson, MS 39201</p> <p>Mailing: P.O. Box 686, Jackson, MS 39205</p> <p>(601) 973-5550 or 601.968.6501</p> <p><a href="mailto:lynn.seals@co.hinds.ms.us">lynn.seals@co.hinds.ms.us</a></p> | <p><input type="checkbox"/> Yes<br/><input checked="" type="checkbox"/> No</p> <p><b>If no, identify operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based Organization</p> <p><input type="checkbox"/> Faith Based Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input checked="" type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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|---|--|--|
| <p><b>Johnnie's Place (Congregate Meal Program)</b></p> <p><b>Physical: Greater Sims A.M.E Church Fellowship Hall</b></p> <p><b>957 George Washington Ave.</b></p> <p><b>Canton, MS 39046</b></p> <p><b>Mailing: P.O. Box 1052, Madison, MS 39130</b></p> <p><b>601.260.9000 cell</b></p> <p><a href="mailto:johnniesplace0@gmail.com">johnniesplace0@gmail.com</a></p> | <p><input type="checkbox"/> Yes<br/><input type="checkbox"/> No</p> <p><b>If no, identify operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based Organization</p> <p><input type="checkbox"/> Faith Based Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input checked="" type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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|---|---|---|
| <p>Madison County Citizens Services Agency</p> <p>Physical: 1883 Hwy 43, Canton, MS 39046</p> <p>Mailing: P.O. Box 1358, Canton, MS 39046</p> <p>Dr. Mary Sims-Johnson, Director</p> <p><a href="mailto:mccsadrmsj@yahoo.com">mccsadrmsj@yahoo.com</a></p> <p>(601) 855-5710 Ofc.</p> | <p><input type="checkbox"/> Yes<br/><input checked="" type="checkbox"/> No</p> <p><b>If no, identify operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based Organization</p> <p><input type="checkbox"/> Faith Based Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input checked="" type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input checked="" type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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| <p>Mississippi Center for Legal Services Corporation</p> <p>414 South State Street, Suite 300</p> <p>Jackson, Mississippi 39205</p> <p>(601) 948-6752 or 1-800-498-1804</p> <p><a href="http://www.mscenterforlegalservices.org">www.mscenterforlegalservices.org</a></p> <p><a href="mailto:shbuchanan@mslegalservices.org">shbuchanan@mslegalservices.org</a></p> | <p><input type="checkbox"/> Yes<br/><input checked="" type="checkbox"/> No</p> <p><b>If no, identify operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based Organization</p> <p><input type="checkbox"/> Faith Based Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input checked="" type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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- Works and coordinates with other service providers, including those who may not have an office/site within the community, to make the services of these other organizations regularly accessible to older adults and caregivers; and older adults and caregivers are linked with a wide variety of supportive services available within the community.

| Focal Point Name/ Address<br>Phone/ Email/ Website<br>Contractor/Organization Name, if different  | Is this location directly operated by the AAA?  | The following AAA services are provided at this location.   |
|---|---|---|
| <p>Pearl Senior Services (Home Delivered Meals)</p> <p>Physical: 110 Valentour Road, Pearl, MS 39208</p> <p>Mailing: P.O. Box 5948, Pearl, MS 39208</p> <p><a href="mailto:ssmith@cityofpearl.com">ssmith@cityofpearl.com</a></p> <p>(601) 601-863-3229</p> | <p><input type="checkbox"/> Yes<br/><input checked="" type="checkbox"/> No</p> <p><b>If no, identify operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based Organization</p> <p><input type="checkbox"/> Faith Based Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input checked="" type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input checked="" type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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|---|---|--|
| <p>Town of Puckett<br/>Puckett Senior Center<br/>6449 Hwy 18<br/>Puckett, MS 39157<br/>Russ Espiritu, Mayor<br/><a href="mailto:townofpuckett@gmail.com">townofpuckett@gmail.com</a><br/><a href="mailto:puckettseiorcenter@gmail.com">puckettseiorcenter@gmail.com</a><br/>601.825.8074 - office</p> | <p><input type="checkbox"/> Yes<br/><input checked="" type="checkbox"/> No</p> <p><b>If no, identify<br/>operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based<br/>Organization</p> <p><input type="checkbox"/> Faith Based<br/>Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input checked="" type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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|---|---|--|
| <p><b>PUSH Ministries (Congregate Meal Program)</b></p> <p>1405 Morehouse Ave.,<br/>Jackson, MS 39204</p> <p>601.966.8025</p> <p>pushministries1@gmail.com</p> <p>igriffin.broker@gmail.com</p> | <p><input type="checkbox"/> Yes<br/><input checked="" type="checkbox"/> No</p> <p><b>If no, identify operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based Organization</p> <p><input type="checkbox"/> Faith Based Organization</p> <p><input type="checkbox"/> Other</p> | <p><input checked="" type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input checked="" type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input checked="" type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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|---|---|---|
| <p>South Central Community Action Agency</p> <p>398 Simpson Highway 149, Suite C</p> <p>Magee, MS 39111</p> <p>P.O. Box 6590 Jackson, MS 39282</p> <p><a href="mailto:sbuckley@sccaams.com">sbuckley@sccaams.com</a></p> <p><a href="http://www.yourscaa.com">www.yourscaa.com</a></p> <p>(601) 439-7208</p> <p>769-235-8224 Ofc.</p> | <p><input type="checkbox"/> Yes<br/><input checked="" type="checkbox"/> No</p> <p><b>If no, identify operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based Organization</p> <p><input type="checkbox"/> Faith Based Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input checked="" type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input checked="" type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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|---|---|---|
| <p>Yazoo County Human Resource Agency</p> <p>P.O. Box 208<br/>224 E. BROADWAY ST</p> <p>Yazoo City, MS 39194</p> <p>(662) 746-1222 - office</p> <p><a href="mailto:anita.perry@yazooctymms.gov">anita.perry@yazooctymms.gov</a></p> | <p><input type="checkbox"/> Yes<br/><input checked="" type="checkbox"/> No</p> <p><b>If no, identify operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based Organization</p> <p><input type="checkbox"/> Faith Based Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input checked="" type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input checked="" type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

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| Focal Point Name/ Address<br>Phone/ Email/ Website<br>Contractor/Organization Name, if different  | Is this location directly operated by the AAA?   | The following AAA services are provided at this location.   |
|---|--|---|
| <p><b>Copiah County Human Resource Agency</b></p> <p><b>P.O. Box 448</b></p> <p><b>640 Georgetown St # 2</b></p> <p><b>Hazlehurst, MS 39083</b></p> <p><b>(601) 894-4788</b></p> <p><b>(601) 894-6191 Fax</b></p> <p><a href="mailto:bonniegustavis@aol.com">bonniegustavis@aol.com</a></p> | <p><input type="checkbox"/> Yes<br/><input type="checkbox"/> No</p> <p><b>If no, identify operating entity</b></p> <p><input checked="" type="checkbox"/> AAA Contractor</p> <p><input type="checkbox"/> Community Based Organization</p> <p><input type="checkbox"/> Faith Based Organization</p> <p><input type="checkbox"/> Other</p> | <p><input type="checkbox"/> Health and Wellness Related (exercise, mental/behavioral health supports, health promotion activities that address health disparities and inequities)</p> <p><input type="checkbox"/> Educational (lectures, classes on various subject areas, discussion groups, technology support, etc.)</p> <p><input type="checkbox"/> Recreational (plays, games, trips, concerts, etc.)</p> <p><input checked="" type="checkbox"/> Nutrition Related (congregate meal site, portable meals, nutrition counseling/education)</p> <p><input checked="" type="checkbox"/> Supportive Services (benefit applications assistance /counseling, transportation, telephone reassurance, social supports, caregiver support, legal assistance, etc.)</p> <p><input type="checkbox"/> Emergency preparedness and response activities (heating /cooling center, public health: vaccination distribution/testing site)</p> <p><input type="checkbox"/> Intergenerational programming</p> <p><input type="checkbox"/> Virtual programming options</p> |

## ATTACHMENT D

# INFORMATION AND REFERRAL / ASSISTANCE PLAN NARRATIVE

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**AAA PROCEDURE**

Information and Assistance services can be provided by various levels of staff affiliated with the AAA (e.g. administrative staff, senior center staff). The AAA should develop information and assistance services that meet the minimum requirements:

- A. Identify target populations within the project area having the greatest need for services.
- B. Develop a plan for informing and serving the identified target populations, establishing measurable objectives.
- C. Establish a liaison with other information and assistance programs including services available through the Social Security Administration.
- D. Develop a plan for record keeping which includes data about the nature of requests received, the agencies to which the contact was referred, and the service to which the caller was directed or referred.
- E. Maintain a file of current resources and services available to the target populations.
- F. Utilize staff specially trained to inform older adults or their advocates of the services available.
- G. Develop a plan to provide services in the primary language spoken by persons in the target populations, if other than English; and
- H. Establish a plan for the follow-up referrals.
- I. Maintaining an up-to-date resource file which shall be updated periodically.
- J. Records shall be maintained of all transactions. Reports shall be prepared in a manner that the identification of the caller using the I&A/R service is not revealed or accessible to anyone other than staff members assisting them.
- K. Providing information to all persons making inquiries.
- L. Providing referral and follow-up as needed.
- M. In the event a referral is made which requires follow-up, a client intake form shall be started. Client intake instruments shall have the capacity to gather at least the following information:
  - N. Family name, address, apartment, street, city or town, county, zip code, and telephone number.
  - O. Name of primary inquirer for which services are sought (if other than caller);
  - P. Problem(s).
  - Q. Service needs: organizations to which inquiry was referred.
  - R. Nature of request (information or referral, or both); and
  - S. Means of contact (letter, telephone, walk-in).

**ATTACHMENT D**

- T. If follow-up is provided, the results of the follow-up shall indicate the final disposition, and a notation shall be made as to whether the service is:
- U. Completed.
- V. Ongoing; or
- W. Incomplete because of, but not limited to:
- X. Insufficient availability of service.
- Y. Inquirer's refusal to accept available service.
- Z. Inquirer's refusal or unwillingness to contact service; or
- AA. Inquirer does not meet eligibility requirements (income, residence, or age).
- BB. Conducting public information and educational activities; and
- CC. Collecting data on inquirers and maintaining confidential, accurate, and up-to-date records.

The AAA must assure that of the above functions will be followed:

**By signing this document, the authorized official commits the Area Agency on Aging to performing all listed assurances and activities as stipulated in the Older Americans Act, as amended in 2020.**

Chelsea B. Carter PhD  
AAA Director

Date 7-28-2025

## INFORMATION AND REFERRAL/ASSISTANCE PLAN

Information and Assistance lines receive about sixty thousand calls a year---many of them from frail elderly people frightened about their ability to cope or caregivers anxious about a relative's well-being.

Information and Assistance services are required under the Older Americans Act (OAA), as amended. These services provide information that enables older people and their families to find help to remain independent in their own homes and communities.

With so many overlapping federal and state programs and their different requirements, seniors and their caregivers often need help to know what services are available and whether they qualify. Knowing that Information and Assistance services are the key to connecting with the elderly and their caregivers with much-needed information on transportation, nutrition, and other issues of concern to older persons, the Area Agency on Aging (AAA) continues to play an important role in helping to improve the operation of Information and Assistance services.

The Area Agency on Aging has designated seven local Information and Assistance offices to serve as the focal point for entry into the service delivery system. These offices were founded upon the premise that within the complex maze of aging and other human service programs, there should be an organized access system to inform, guide, direct, and link older people to needed and available resources. Special attention will be given to the targeted groups, including the isolated, Alzheimer's patients and caregivers, economically and socially needy, and low-income minority populations.

In April 2014, the Central Mississippi Planning and Development District/Area Agency on Aging was selected to partner with the Mississippi Department of Human Services to establish a Mississippi Access to Care (MAC) Center. The MAC Center operates as a fiscally responsible, person-centered system that offers a comprehensive array of service options, empowering individuals to make informed decisions about their health care and long-term support needs.

A key component of the MAC Center is the implementation of a No Wrong Door System, designed to streamline access to Home and Community-Based Services (HCBS). This approach helps coordinate services for financially and functionally eligible Medicaid clients and assists individuals in navigating complex administrative and community-based resource barriers.

The MAC Center serving Central Mississippi is located at 1170 Lakeland Drive, Jackson, MS 39216. Information and assistance are available to older adults and individuals with disabilities through in-person office visits, telephone calls, emails, and home visits.

**INFORMATION AND REFERRAL/ASSISTANCE PLAN**

In addition, the Area Agency on Aging/Mississippi Access to Care (MAC) Center staff will continue to expand and update community resource information through the Mississippi Division of Medicaid Long Term Support Services (LTSS) website. This platform provides detailed descriptions of services, locations, and eligibility requirements for programs that support older adults in their respective areas.

The Area Agency on Aging's Information & Referral staff will utilize the WellSky/SAMS software to screen and track all inquiries and referrals. This system serves as a valuable tool for identifying unmet needs and gaps in service delivery across the region.

Particular attention will also be given by Insurance Counselors to the Prescription Drug Assistance Program, as many seniors continue to face challenges in selecting affordable and appropriate drug coverage to manage their medication costs.

# OUTREACH PLAN

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The plan must include the following assurances under section 306(a)(4)(B)(i) of the Older Americans Act: each Area Agency on Aging shall provide assurances that the Area Agency on Aging will use outreach efforts that will identify individuals eligible for assistance under this Act, with special emphasis on:

(I) older individuals residing in rural areas;

(II) older individuals with greatest economic need (with particular attention to low-income minority individuals and older individuals residing in rural areas);

(III) older individuals with greatest social need (with particular attention to low-income minority individuals and older individuals residing in rural areas);

(IV) older individuals with severe disabilities;

(V) older individuals with limited English-speaking ability; and

(VI) older individuals with Alzheimer's disease or related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals);

(VII) older individual at risk for institutional placement; and inform the older individuals referred to in (I) through (VI), and the caretakers of such individuals, of the availability of such assistance.

**By signing this document, the authorized official commits the Area Agency on Aging to performing all listed assurances and activities as stipulated in the Older Americans Act, as amended in 2020.**



AAA Director

Date 7-28-2025

**OUTREACH PLAN**

Outreach Services offer older persons and their caregivers an easy and efficient method of handling their need for information. During the home visit, Outreach Workers screened the clients for services they request. Under contract with the District, there are Outreach Workers who make home visits in each county. They promote and encourage the use of services and make immediate referrals to quicken the process. Referrals are accepted from caregivers, hospital discharge planners, home health agencies, doctors, and other social services agencies. In fact, anyone can make a referral on behalf of an eligible person. The AAA has training and technical assistance workshops on a regular basis with outreach workers to keep them informed on current changes to programs and public benefits. For example, Outreach Workers were trained on the Medicare Part D Program when seniors were faced with making decisions about their prescription plans so that they could answer questions during their home visits.

Special efforts will be made to locate the hard-to-reach seniors to inform them of the availability of services. These individuals require special help since they are known to be the least educated on community resources and where to go for help. They include the rural elderly, those with greatest economic need, low-income minority living in rural areas, those with severe disabilities, limited English-speaking older adults, those with Alzheimer's Disease or related disorders and their caretakers. To reach them, the following strategies will be attempted.

With the Mississippi Access to Care Centers (MAC Centers) in central Mississippi, outreach workers will continue to play a significant role in providing resource assistance to families and their caregivers. The workers have been equipped with a computer, internet access and will utilize the resources of the MAC Centers to assist clients.

1. Outreach to rural churches;
2. Contacts with Alzheimer's Support Groups
3. Making presentations to civic and social groups;
4. Utilizing the Aging Advisory Committee to inform communities of services available;
5. Involved local elected officials to spread the word;
6. Presenting information at major conferences to audiences working with senior groups in some way;
7. Using opportunities to serve on various committees to speak about services;
8. Making appearances on the radio and television as a means for spreading information.

## EDUCATIONAL OPPORTUNITIES FOR OLDER ADULTS

Record all of the Institutions of Higher Education. List the type of program or course of study available for Older Adults and indicate if tuition waiver is offered.

| Name/Address of Institution  | Program/Course of Study  | Tuition Waiver          |
|--|--|-------------------------|
| 1. Belhaven College<br>1500 Peachtree Street<br>Jackson, MS 39202-1789<br>601-968-5988 or 1-800-786-1779   | Adult & Graduate Programs<br>Bachelors of/or Masters of<br>Bus Admin) for Work Adult<br>Professionals  | Financial Aid Available |
| 2. Copiah Lincoln Community College<br>P.O. Box 649<br>Wesson, MS 39191-0649<br>601-643-8705               | Institute of Learning & Retirement   | Fee                     |
| 3. Hinds Community College<br>Raymond, MS 39154<br>1-800-HINDSC (1-800-446-3722)                           | Continuing Education   | Financial Aid Available |
| 4. Holmes Community College<br>P.O. Box 369<br>Goodman, MS 39079<br>662-472-2312                           | Special Plan for Senior Citizens: Senior Discount<br>Under a Plan adopted by the Board of<br>Trustees, persons sixty-five or retired   |                         |
| 5. Holmes-Ridgeland Campus<br>412 W. Ridgeland Avenue<br>Ridgeland, MS 39157<br>601-856-5400               | Persons over sixty-two may enroll for<br>any classes taught by the college as space<br>permits without paying any fee except for<br>equipment necessary for some vocational -<br>technical classes |                         |
| 6. Jackson State University<br>1400 John R Lynch<br>Jackson, MS 39217<br>601-979-2100                      | Division of Continuing Education<br>Learning Center (GED Program)<br>School of Lifelong Learning   | Financial Aid Available |
| 7. Millsaps College<br>P.O. Box 150035<br>Jackson, MS 39210-001<br>601-974-1130 Comm. Enrich. Series Prog. | Community Enrichment<br>Series Program   | Senior Discount<br>Fee  |
| 8. Mississippi College<br>P.O. Box 4031<br>Clinton, MS 39058<br>601-925-3265                               | Senior Adult Education<br>Program: Adult selected<br>class on a non-credit basis   | Fee                     |

## ATTACHMENT D

# WAITING LIST POLICY

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**SCOPE AND PURPOSE:**

The Division of Aging and Adult Services requires the establishment of a waiting list policy that ensures services are provided to eligible individuals with the greatest need. This policy sets forth the requirement for Area Agencies on Aging and their subcontractors providing services, contracted or direct, to eligible individuals. Clients who are put on a waiting list should be entered into the state-approved client tracking system on a daily basis or at the time of screening.

**REQUIREMENTS:****Establishment of a Waiting List**

A waiting list shall be established when the number of individuals seeking services exceeds the contracted units of service and the funds available. The waiting list shall be maintained in the state-approved client tracking system. Individuals shall be determined eligible using the Consumer Information Form and the eligibility criteria outlined in the Quality Assurance Standards prior to placement on the waiting list.

**Criteria for Greatest Need**

All individuals on the waiting list shall be considered when a service becomes available. Greatest need is determined by the following criteria:

- Screening Score – eligible individuals on the waiting list with the highest screening score shall be considered first.
- At Risk for Institutional Placement – eligible individuals on the waiting list at risk for institutional placement should be considered second.
- Economic Need – eligible individuals on the waiting list with the lowest family income should be considered third.
- Geographic Isolation should be considered.
- Below national poverty level should be considered.
- IADLs should be considered.
- ADLs should be considered.
- Nutrition Risk should be considered.
- Minority Status should be considered.

**WAITING LIST POLICY**

**Indicate the policy developed by the Area Agency on Aging for managing service waiting list. Include the Area Agency's strategy or methods for reducing waiting lists.**

Every client who receives a service through funding from the Area Agency on Aging must be screened as required by Standards developed by the Mississippi Department of Human Services/Division of Aging and Adult Services. Generally speaking, the services, which normally create waiting lists, include: Home-Delivered Meals, Adult Day Care, Homemaker Services, and Respite Services.

Area Agencies on Aging will continue to use the state approved Harmony system, which determines eligibility through deficits in Activities of Daily Living (ADLs) and Independent Activities of Daily Living (IADLs). Clients deficient in 3 ADLs constitute a need for in-home services. As previously stated, in-home services normally have waiting lists. In addition, to the scoring with IADLs and ADLs, contractors have been instructed to contact the Program Manager, who is responsible in determining the next client eligible on the waiting list to receive services. The following factors in this order are referred to when assisting program vacancies:

1. Individuals who lack a formal/informal support system (No help from family);
2. Individuals who live alone with severe disabilities, which hinders their ability to take basic care of themselves;
3. Individuals whose names have been on the waiting list for the longest period of time;
4. Eligible individuals on the waiting list with the highest screening score shall be considered first;
5. Individuals at risk of institutional placement; or with limited English speaking ability
6. Eligible individuals on the w/l with the lowest family income; geographic isolation; nutritional risk; and minority status.
7. Older individuals residing in rural areas;
8. Older individuals with Alzheimer's disease or related disorders with neurological and organic brain dysfunction and the caretakers of such individuals;
9. Older individuals with the greatest economic and/or social need;

The high-priority services listed above require substantial amounts of dollars to eliminate the waiting lists. To reduce the waiting lists, the following strategies are considered:

1. Collaborate with other agencies to expand services through sharing of costs;
2. Seek funding through the state legislature;
3. Encourage cost-sharing and contribution from senior recipients;
4. Seek funding from local units of governments; and
5. Shift funding among services, when possible.

# TARGET DEMOGRAPHICS PLAN

For the fiscal year preceding this Area Plan, indicate below the number of low-income minority individuals by county. Provide a breakdown of Black, Hispanic, American Indian/Alaskan Native, Asian/Pacific Islander, and others.

| <u>County</u> | <u>Total Pop for Whom Poverty is Determined</u> | <u>Total Below Poverty</u> | <u>% Below Poverty</u> | <u>60 and Over Pop for Whom Poverty is Determined</u> | <u>60 and Over Below Poverty</u> | <u>% Below Poverty</u> |
|---------------|---|----------------------------|------------------------|---|----------------------------------|------------------------|
| Copiah        | 26,927  | 6,184                      | 0.23                   | 6,858   | 1,132                            | 0.165                  |
| Hinds         | 213,701   | 46,201                     | 0.216                  | 48,391  | 8,226                            | 0.17                   |
| Madison       | 108,610   | 11,985                     | 0.11                   | 22,465  | 2,022                            | 0.09                   |
| Rankin        | 153,037   | 15,343                     | 0.1                    | 35,298  | 2,718                            | 0.077                  |
| Simpson       | 25,314  | 4,902                      | 0.194                  | 6,480   | 978                              | 0.151                  |
| Warren        | 43,082  | 8,738                      | 0.203                  | 10,879  | 1,425                            | 0.131                  |
| Yazoo         | 21,832  | 6,846                      | 0.314                  | 4,739   | 862                              | 0.182                  |
| <b>Total</b>  | <b>592,503</b>                                  | <b>100,199</b>             |                        | <b>135,110</b>  | <b>17,364</b>                    |                        |

**Briefly describe below the method used to satisfy the service needs of older low-income minority individuals.**

As mandated by the Older Americans Act, Central Mississippi Planning and Development District/ Area Agency on Aging will target services under the FY 2026 Plan to the following groups:

1. Older individuals with the greatest economic need.
2. Older individuals with the greatest social need; and
3. Low-income minority individuals.

**By signing this document, the authorized official commits the Area Agency on Aging to performing all listed assurances and activities as stipulated in the Older Americans Act, as amended in 2020.**

Chessa Blumel, Ph.D.  
AAA Director

Date 7-28-2025

# TARGET DEMOGRAPHICS PLAN

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## NARRATIVE (continued)

For the fiscal year preceding this Area Plan, indicate below the number of low-income minority individuals by county. Provide a breakdown of Black, Hispanic, American Indian/Alaskan Native, Asian/Pacific Islander, and others.

4. Individuals whose names have been on the waiting list for the longest period of time.

To reach the target population, the following strategies will be employed:

1. Home visits by Outreach Workers in each county.
2. Promotion of the Mississippi Access to Care Center.
3. Brochures will be distributed at senior centers, housing facilities, to other community groups, and through public presentations.
4. Establishing linkages with churches through the sharing of Information for posting.
5. Participating in or exhibiting services where large gatherings of individuals and caregivers may attend.

In all of the communities served by the AAA, especially rural areas, word-of-mouth has always been an effective method for informing individuals. As the local leader in the provision of aging services, we will utilize a multiplicity of means to deliver services to the older population. With continued information sharing, advocacy, and coordination efforts, our target groups will reap the benefits and services which are available.

Data was collected from the FY 2023 United States Census Bureau and the 5-year S0101 American Community Survey (ACS).

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**TARGET POPULATION: OBJECTIVES AND METHODS**

To comply with Section 306 (a)(4)(A)(i)(I) of the Older Americans Act of 2016, the following objectives and methodology will be implored:

**OBJECTIVES:**

1. To screen clients and refer for services with particular attention to targeted groups.
2. Evaluate client demographics on a quarterly basis to determine if services are rendered to targeted groups.
3. To prioritize waiting list according to targeted groups (**individuals with greatest social and economic need**, with particular attention to low-income older individuals, including low-income minority older individuals; older individuals with limited English, older individuals residing in rural areas); **the number of older individuals who have greatest social need** (with particular attention to low-income minority older individuals, older individuals with limited English, older individuals residing in rural areas), caregivers, and the number of older individuals at risk for institutional placement and the number of Indians residing in such area.
4. To outreach to areas of the district which census data reveals as targeted communities.

**METHODOLOGY**

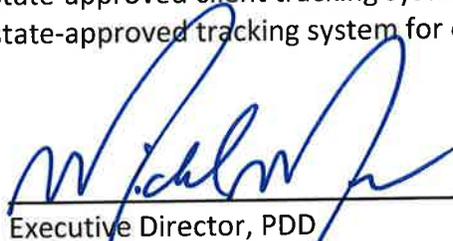
1. Outreach Workers will be trained on identifying and locating targeted groups.
2. The client tracking system will be utilized on a quarterly basis to receive a profile on targeted service recipients.
3. When a vacancy occurs in a priority service, program managers and subcontractors will review client list to choose individuals who best meet the targeted population group.
4. Outreach workers will be instructed to target these groups in rural, isolated areas, and low-income communities to inform them of the availability of services. The resources of the Mississippi Access to Care Center will be a tremendous boost to the ability of outreach staff to be knowledgeable of not only what the AAA offers, but other organizations as well.

# DATA ENTRY CERTIFICATION

---

Central Mississippi Planning and Development District will follow all the following guidelines concerning data entry requirements imposed by the Mississippi Department of Human Services, Division of Aging and Adult Services:

1. Data should be entered monthly in the state-approved client tracking system by the date designated in the Due Dates Calendar.
2. All services provided should be captured and monitored in the state-approved client tracking system.
3. All program data captured should be verified to ensure that it is entered completely and correctly; this includes entering the appropriate date requested and **the corresponding funding source for every service entered.**
4. All attempts must be made to collect and record all requested information to fully complete every client profile.
5. The Waiting List for each service must be verified for accuracy and updated, if necessary, monthly by the date designated in the Due Dates Calendar.
6. Expenditures should be entered monthly in the state-approved tracking system by the date designated in the Due Dates Calendar.
7. If the due date designated in the Due Dates Calendar falls on a weekend, the due date becomes the last working date prior to the date on the Due Dates Calendar.
8. The state-approved client tracking system is Wellsky.
9. The state-approved tracking system for expenditures is Smartsheet.

  
\_\_\_\_\_  
Executive Director, PDD

Date 7/28/2025

  
\_\_\_\_\_  
Director, AAA/Designee

Date 7-28-2025

**VERIFICATION OF PUBLIC HEARING**

# PUBLIC HEARINGS/AREA AGENCY ON AGING ADVISORY COUNCIL

- 1a. Provide the following information on Public Hearing(s) held, in-person, for the Four-Year Area Plan.

| Location  | Date          | Number Attending |
|---|---------------|------------------|
| Pearl Senior Center 110 Valentour Road Pearl MS 39208 | June 11, 2025 | 162              |
|   |               |                  |
|   |               |                  |

- 1b. Was the notice of at least one Public Hearing published in a local newspaper of general circulation at least twenty-one (21) days before that hearing? [submit copy of notice with Area Plan]

YES [ X ] \*NO [ ]

**Date of notice publication:** 4/23/2025, 5/14/2025, 5/28/2025

- 1c. Was the proposed Four Area Year Plan or abstract containing program goals, objectives, action steps, and proposed budgets with categorical breakdowns made available to the public prior to the hearing? [submit abstract made available to public with Area Plan]

YES [ ] \*NO [ X ]

- 1d. Was a minimum of one Public Hearing held at least 30 days prior to the submission of the Four- Year Area Plan?

YES [ X ] \*NO [ ]

If \*NO to any of the above please explain:

The proposed Four Area Year Plan, including the abstract outlining program goals, objectives, action steps, and proposed budgets with categorical breakdowns, was not made available to the public prior to the public hearing because there was no formal requirement mandating its release in advance. While public input is a valued part of our planning process, the current regulations do not specify that the full plan or abstract must be published or distributed prior to the hearing.

2. Describe specific strategies used in this annual planning cycle to seek input from those unserved and underserved older adults in greatest social or economic need, particularly those who are:

- Low income (OAA)
- Low income minorities (OAA)
- Individuals with limited English proficiency (OAA)
- Rural Residents (OAA)

- Native Americans (OAA)
- Institutionalized/at risk for institutionalization (OAA)
- Individuals with Alzheimer's disease and other related disorders (OAA)
- Individuals with disabilities (OAA)
- Caregivers of individuals with Alzheimer's and other related disorders (OAA)
- Caregivers of individuals with disabilities (OAA)
- Minorities
- Vulnerable
- Homebound

Examples of specific strategies might include advertisement in newsletter, notice of hearing delivered to HDM recipients, hearing held at ADCs or other target group's gathering place, advertisement in rural communities where older adults congregate such as local coffee shop, etc.

During this annual planning cycle, the Central Mississippi Area Agency on Aging implemented a multi-faceted outreach strategy to actively seek input from underserved older adults and their caregivers, with intentional focus on those in greatest social and economic need. Specific strategies included: Notices were sent directly to case managers, nutrition site managers, and service providers for further distribution to vulnerable clients, including individuals with disabilities, Alzheimer's, and those at risk for institutionalization. Announcements were also posted in the MAC Center newsletter and published in the legal section of the newspaper. These combined efforts reflect our commitment to ensuring that the voices of those with the greatest economic and social need are heard and meaningfully incorporated into our area plan

- 3a. Please describe the geographic accessibility of the hearing site(s). (Ex: Is it held in a rural or urban location? Was more than one hearing held? Is it accessible by public transportation? Are sites rotated throughout Planning and Service Area?)

The public hearing was held in a Rankin County a mix of urban and rural areas. Only one (1) hearing was held. In the area that it was located a public transit system doesn't exist. Yes, we plan to rotate throughout our PSA.

- 3b. Please describe the physical accessibility of the hearing site(s). (Ex: Was it held in an ADA-compliant building? Is there an accessible bathroom? Is there designated accessible parking?)

Yes, the hearing site used during the annual planning cycle was physically accessible. The location complied with the Americans with Disabilities Act (ADA) standards, including features such as accessible parking, ramps or level entrances, wide doorways, and accessible restrooms. Seating arrangements were made to accommodate individuals using mobility devices, and staff were available on-site to assist as needed. The location was selected intentionally to ensure full access and inclusion for older adults and individuals with disabilities.

- 3c. Please describe attempts to make the hearing(s) accessible to all individuals

including those with disabilities. What accommodations were available on site? What did someone need to request ahead of time and what was the mechanism for the individual to make the request? (Ex: sign language interpretation, transportation services, printed materials in large print or braille or distributed electronically in an accessible format, etc.) If the hearing was held virtually, was there a mechanism by which participants could request reasonable accommodations to participate ahead of time (ex: closed captioning enabled, virtual ASL interpretation, etc.)

Transportation services were made available, and all handouts were in large print. No one requested additional accommodations ahead of time.

- 3d. Please describe attempts to make hearing(s) accessible to individuals with limited English proficiency. What services were available? (Ex: telephonic interpretation--- was a phone in the room, was the telephonic interpretation service information on site, translated printed materials, etc.) If the hearing was held virtually, how were the participants with limited English proficiency accommodated? (Telephonic interpretation would not have worked in a virtual scenario; other accommodations may include use of bilingual staff, closed captioning in additional languages, etc.)

During this planning cycle, no specific accommodations or outreach efforts were made to support individuals with limited English proficiency in participating in the public hearing process. While information about the hearing was distributed broadly, materials were only available in English, and interpretation services were not arranged in advance. We recognize the importance of ensuring equitable access for all older adults, including those with limited English proficiency, and acknowledge this as an area for improvement. In future planning cycles, we will work to incorporate language access strategies, including translated materials, partnerships with community-based organizations serving LEP populations, and the availability of interpretation services upon request, to ensure more inclusive public participation.

- 3e. Please describe attempts to solicit input from the public using the individual's preferred mode of communication. (Ex: comment at hearing, written comment via mail or email, use of telephonic interpretation services, i.e. relay, Language Line or similar; American Sign Language, etc.)

During the planning cycle, the Agency made multiple efforts to ensure that individuals could provide input using their preferred and most accessible mode of communication, consistent with our commitment to inclusivity and person-centered engagement. These efforts included: Individuals were invited to attend and speak directly at the public hearing, with accommodations made for mobility and sensory needs. Staff were available to assist attendees who needed help navigating the space or expressing their comments. No specific ASL requests were made during this cycle. Before the conclusion of the public hearing, Stakeholders were provided with the option to submit written comments via U.S. Mail and email.

3. How were interested parties in the PSA notified of the public hearing(s) and provided the opportunity to testify? By email and legal publication.
4. Summarize major issues discussed or raised at the public hearings.

A senior inquired about mortgage and utility assistance. A senior from TL Love Center requested a stove, and they inquired about breakfast. The seniors want to be able to cook special meals at the centers. A senior from the Edwards Congregate meal site requested a new building facility.

5. Did the AAA receive comments and/or feedback regarding the Four-Year Area Plan outside of the public hearings, e.g., written comments, virtual meetings? Please explain. No, we did not receive comments or feedback outside of the public hearing.
6. List the major changes in the Four Area Year Plan resulting from input of interested parties.

X Not applicable, no major change(s)

7. Indicate AAA Public Hearing plans for the next Four Years. Elements should include rotation of site(s) throughout Planning and Service Area, timing, notification of the public, increasing engagement/attendance, increasing accessibility, ensuring hearing will be free from barriers of pre- registration or fees.

Over the next four years, the Area Agency on Aging (AAA) is committed to enhancing the transparency, accessibility, and inclusiveness of its public hearing process. The following strategies and practices will guide the planning and execution of public hearings during each program year:

- Public hearings will be held in **rotating locations** across the Planning and Service Area (PSA) to ensure geographic equity and maximize access for rural and underserved populations.
- Site selection will intentionally include locations in **both urban and rural counties**, with a focus on **community centers, senior centers, and adult day programs** that serve high-need populations.
- Locations will be reviewed annually to ensure fair representation across the PSA, including outlying counties and communities that have been historically underrepresented.
- The timing will be coordinated with **existing community events or meal service hours** at senior centers to increase attendance opportunities.
- Efforts will be made to embed hearings in existing events or high-traffic senior gatherings, such as wellness fairs, meal programs, and caregiver support groups.
- AAA staff will work with **local site managers and community leaders** to promote the event and personally encourage attendance.
- Hearings will be **free of charge** and open to the public without registration requirements.
- Materials will be made available in **alternative formats** (e.g., large print) upon request.
- Interpretation services for **individuals with** limited English proficiency (LEP) and American Sign Language (ASL) will be available with advance notice.

These planned improvements are part of the AAA's continued commitment to public accountability, equity, and meaningful stakeholder participation in the planning and delivery of services under the Older Americans Act.

8. Provide the date the Four-Year Area Plan was presented to the Area Agency Advisory Council as required for its review, before it was transmitted.

**Date: July 28, 2025**

Summarize the comments of the Advisory Council.

The Aging Advisory Committee approved the plan and, as always, complimented the Aging staff on their hard work and commitment to serving the seniors in central Mississippi.

# Central Mississippi Planning and Development District

## Public Hearing FY 2026 Minutes

Pearl Senior Center

June 11, 2025

10:00 a.m.

### I. Call to order

The Public Hearing on Fiscal Year 2026 Area Plan on Aging meeting was called to order by Dr. Chelsea Crittle at 10:07 a.m. at the Pearl Senior Center.

### II. Introductions

Dr. Crittle commenced the Fiscal Year 2026 Public Hearing by extending a warm welcome to all attendees and formally introducing herself, along with the staff of the Central Mississippi Planning and Development District (CMPDD). She then acknowledged the presence of key stakeholders by requesting that members of the Aging Advisory Committee, representatives from the Mississippi Department of Human Services, provider agencies, elected officials, and TRIO personnel stand to be recognized for their contributions and continued support. Dr. Crittle concluded her opening remarks by informing attendees that a survey would be distributed at the conclusion of the hearing and respectfully requested that all participants complete and return the survey to a member of the CMPDD staff.

### III. State Plan Initiatives – FY 2026

Mrs. Brenda Hille, Fiscal Director, Mississippi Department of Human Services/Division of Aging and Adult Services (DAAS), provided an update and goals for Aging Fiscal Services for FY 2026.

Goal 1: Increase Access to Community-Based Supports and Services: Enhance the availability of services that assist older adults and their families, ensuring they receive guidance, support and choices tailored to their needs.

Goal 2: Promote Person-Centered Care and Planning: Ensure that all services prioritize the individual preferences and needs for older adults, facilitating personalized care plans across various service points.

Goal 3: Prevent Abuse, Neglect and Exploitation of Older Adults: Implement measures to safeguard older individuals, enabling them to live safely and with dignity.

Goal 4: Address Social Isolation and Loneliness: Develop programs aimed at reducing isolation among older adults; fostering community engagement and support networks.

Goal 5: Advance Age-Friendly Communities: Collaborate with communities to create environments that support healthy aging, focusing on accessibility, inclusivity, and the well-being of older residents.

Goal 6: Support Family Caregivers: Provide resources and assistance to individuals caring for older adults, recognizing their vital role and promoting their well-being. Mrs. Hille reported in FY 2023 – 2024 statewide, 2,018,730 home delivered meals were served, 393,134 units of services were provided for Home & Community Based Services, and 834,189 congregate meals were served. Services were delivered annually to approximately 168,902 of Mississippi's Older Adults.

Mrs. Hille reported that the Division of Aging and Adult Services received level funding for FY 2026, which was the same amount from last year. Mrs. Hille requested that everyone contact their state, local and national representatives and ask them not to cut any of the aging programs because they are needed and to ask for additional funding. Mrs. Hille also explained and emphasized the importance of everyone completing the census because that is what determines how much funding is allocated to the Planning Service Areas.

Ms. Hillie introduced the SUA Staff:

Ramona Williams, Legal Assistance Developer

Cassidy Brown, Division Attorney

Natalie James, Deputy State Long Term Care Ombudsman

Shelby Walker, State Long Term Care Ombudsman

Sondra Williamson, Dementia Care Specialist

Bethany Neyland, SUA Administrative Assistant

John Robinson, State SHIP Director

#### IV. Area Plan on Aging – FY 2026

Dr. Chelsea B. Crittle provided the Area Agency on Aging mid-year accomplishments for FY 2025.

The Older Adult Nutrition Program held fun and engaging events during Nutrition Month. Activities included hosting nutrition workshops, green thumb gardening, distributing farmhouse veggie, and fruit craving bags. Collaboration has been with TRIO Foods to deliver grocery boxes to congregate meal participants. As of May 2025, four hundred fifty-five (455) boxes have been delivered to seniors. There have been 131,623 home-delivered meals served, and 29,586 meals have been served at the congregate meal sites.

Nutrition Counseling services will be offered through a Registered Dietitian to all congregate meal site participants, effective Summer 2025. Dr. Crittle introduced Qula Madkin as the Registered Dietitian who will provide nutrition counseling services at the congregate meal sites.

Plans are underway to open a new congregate meal site in Warren County. Two (2) congregate sites opened in Fall 2024: Johnnie's Place and P.U.S.H. Ministries.

Dr. Crittle announced that discussions have begun to open a Congregate Meal site in the Copiah County area.

Case Management Services has been provided to sixteen (16) Veterans through the Veterans Directed Care Program.

More than one hundred twenty-one (121) seniors have received legal counseling or representation from our contractor, Mississippi Center for Legal Services Corporation. In May 2025, the District and Mississippi Center for Legal Services collaborated with Honor My Decisions for Digital Advance Care Planning.

The State Health Insurance Program is seeking volunteers for the State Health Insurance Program. To date, four (4) volunteers have signed up. In April 2025, SHIP Counselors hosted a training session for volunteers.

The projected overall funding for all seven (7) counties for FY 2026 is \$5,279,122.67.

The Grandparents Raising Grandchildren and Caregiver Connection Support groups have provided counseling and emotional support to approximately forty (40) caregivers. To date, CMPDD has hosted fifteen (15) informative support group sessions. Thirty-five (35) caregivers who were at risk for burnout have been assessed through our TCARE evidence-based program.

The Aging Staff and Service Providers have provided 38,616 contacts and will continue to conduct outreach, provide Information & Referral, conference presentations, and distribute information at health fairs throughout the end of FY 2025.

Next, Dr. Crittle reported that the MAC Center welcomed two (2) additional Resource Specialists to the team and is now fully staffed.

Case Management has served sixty-four (64) clients and provided 525 units of service. The Case Management Program is available to the 60 years and older population and is provided at no cost to the client. The main objective of Case Management is the continuity of services. Case Managers complete a comprehensive assessment by which an individual's needs for services are determined and arranged. Referrals can be made by service providers, hospitals, family members, potential clients, and the Aging Staff.

CMPDD will host its 2<sup>nd</sup> annual Golf Tournament on October 16, 2025, at the Refugee Golf Course. Proceeds will benefit the Area Agency on Aging's Home-Delivered Meals Program by providing nutritious meals to seniors aged 60 and over so they can remain healthy, independent, and in their communities. Dr. Crittle can be contacted for additional information about sponsorships or participation.

Throughout the Public Hearing, the seniors expressed appreciation for the Area Agency on Aging. Most notably, excitement was generated around the room when questions were asked about the A Taste of Central Program. Several asked if we could get the program back again. Dr. Crittle informed everyone that CARES and ARPA funds were used to support this program. Unfortunately, those funds have been exhausted and are no longer available.

The seniors posed the following questions:

**QUESTION #1:** A senior from the Edwards Congregate meal site requested a new building.

**RESPONSE:** Dr. Crittle suggested that the seniors speak with the nutrition site coordinator and the mayor to express their concerns. The nutrition coordinator stated the mayor is aware of the seniors wanting a better meal site. Dr. Crittle will contact Mr. Lutrell at Hinds County Human Resource Agency to inform him of the senior's concerns.

**QUESTION #2:** What services does Legal Services provide for the community?

**RESPONSE:** Mr. Sam Buchannan, Executive Director of the Mississippi Center of Legal Services, answered the question and gave an extensive overview of the services offered.

**QUESTION #3:** What is case management?

**RESPONSE:** Dr. Crittle explained the role of the Case Manager and how the program assists older individuals at risk for institutional placement.

**QUESTION #4:** A senior was concerned about being put on hold in a telephone queue for a length of time, and no one would pick up to assist; this occurred when she would call the Hinds County Human Resource Agency.

**RESPONSE:** Dr. Crittle stated she will contact Mr. Lutrell and inform him of the concerns.

**QUESTION #5:** Is there a program for seniors who need home health care?

**RESPONSE:** Dr. Crittle advised the seniors to speak with their physicians about the possibility of receiving a prescription for home health services.

**QUESTION #6:** A senior asked if we could reinstate the A Taste of Central Program.

**RESPONSE:** Dr. Crittle informed everyone that CARES and ARPA funds were used to support this program. Unfortunately, those funds have been exhausted and are no longer available.

**COMMENT #1:** Seniors were concerned about not getting bottled water at the centers.

**RESPONSE:** Ms. Brenda Knott stated that the coordinators can order bottled water when they place their weekly orders.

**COMMENT#2:** A senior from Edwards asked if they could get a beverage served during lunch. She also asked if they could have hot meals instead of frozen.

**RESPONSE:** Ms. Brenda Knott, CMPDD's Nutrition Coordinator, stated that the coordinators can order water or juice for the site participants. If they want to get hot meals, they can talk to their coordinator or Mr. Lutrell at the Hinds County Human Resource Agency.

**COMMENT #3:** A senior inquired about her insurance not covering the medical shoes that she needs.

**RESPONSE:** Dr. Crittle asked her to stop by the SHIP exhibit table to speak with one of the SHIP Insurance Counselors for assistance.

**COMMENT #4:** A senior inquired about mortgage and utility assistance.

**RESPONSE:** Dr. Crittle shared contact information on the MAC Center and South-Central Community Action Agency as a resource option.

**COMMENT #5:** A senior from TL Love Center requested a stove, and they inquired about breakfast.

**RESPONSE:** Dr. Crittle requested that he consult with his nutrition coordinator regarding the issue with the stove. She then noted that the coordinator has the option to order breakfast as an alternative. Ms. Gloria Johnson of TL Love informed the senior that, according to the fire marshal, the use of a stove in their center would constitute a fire hazard unless a vent hood is installed—an addition that would be costly. Ms. Brenda Knott added that an email had been sent to all site coordinators regarding the option to order breakfast; however, only two centers responded. She further noted that providing both breakfast and lunch would significantly impact the agency's overall budget by reducing available funds.

Meeting adjourned at 11:58 a.m.

Recorded by:   
Tara Jones-Cooper, LMSW, LICMHT  
Aging Program Coordinator

Approved by:   
Chelsea B. Crittle, PhD  
Aging Division Director



Mississippi  
GANNETT

PO Box 632030 Cincinnati, OH 45263-2030

**AFFIDAVIT OF PUBLICATION**

PLANNING & DEV CENTRAL MISSISSIPPI  
Central Mississippi Planning & Dev  
1020 Centre Pointe BLVD  
Jackson MS 39208-4280

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Before the undersigned authority personally appeared, who on oath says that he/she is a Legal Advertising Representative of The Clarion-Ledger, a newspaper as defined and prescribed in Sections 13-3-31 and 13-3-32, of the Mississippi Code of 1972, as amended, who, being duly sworn, states that the notice, a true copy of which is hereto attached, to be issues of said newspapers editions date as follows:

04/23/2025, 05/14/2025, 05/28/2025

That said newspaper was regularly issued and circulated on those dates and that the fees charged are legal.

Sworn to and subscribed before on 05/28/2025

Legal Clerk

Notary, State of WI, County of Brown

My commission expires

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NICOLE JACOBS  
Notary Public  
State of Wisconsin

On Wednesday, June 11, 2025, beginning at 10:00 a.m., Central Mississippi Planning and Development District/ Area Aging on Aging will conduct a public hearing on the Fiscal Year 2026 Area Plan on Aging for seniors in central Mississippi. Counties involved include Copiah, Hinds, Madison, Rankin, Simpson, Warren, and Yazoo.

The public is invited to participate and to comment on the services proposed for those areas. The Mississippi Department of Human Services/Division on Aging and Adult Services will also present information on statewide activities. The meeting will be held at the following location:  
Pearl Senior Center  
110 Valentour Road  
Pearl, MS 39208

4/23, 5/14,5/28 #11238239



**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**

1020 Centre Pointe Boulevard • Pearl, Mississippi 39208 • (601) 981-1511 • Fax: (601) 981-1515

Sally Garland, President  
Les Childress, Vice President  
Dan Hart, Secretary-Treasurer  
Michael Monk, Chief Executive Officer

**MEMORANDUM**

TO: Agencies and Organizations in Central Mississippi

FROM: <sup>CBC</sup> Dr. Chelsea B. Crittle, Aging Division Director

SUBJECT: Invitation to Public Hearing

DATE: May 14, 2025

You are invited to attend a Public Hearing on the *Fiscal Year 2026 Area Plan on Aging* prepared by Central Mississippi Planning and Development District. The Plan identifies services intended for seniors 60 years and older in Copiah, Hinds, Madison, Rankin, Simpson, Warren, and Yazoo counties. Additionally, the Mississippi Department of Human Services/Division of Aging and Adult Services will also discuss statewide initiatives for the 60+ population.

The hearing will be held on Wednesday, June 11, 2025, at the Pearl Senior Center, 110 Valentour Road, Pearl, Mississippi 39208, beginning at 10 a.m. until 11:30 a.m. Please encourage seniors to attend, and we look forward to seeing you.

If you should have any questions, please feel free to give me a call on (601) 321-2147.



# CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT

1020 Centre Pointe Boulevard • Pearl, Mississippi 39208 • (601) 981-1511 • Fax: (601) 981-1515

Sally Garland, President  
Les Childress, Vice President  
Dan Hart, Secretary-Treasurer  
Michael Monk, Chief Executive Officer

## AGENDA

### CENTRAL MISSISSIPPI PLANNING & DEVELOPMENT DISTRICT PUBLIC HEARING ON FY 2026 STATE AND DISTRICT AGING PLANS

Pearl Senior Center  
110 Valentour Road  
Pearl, MS 39208  
June 11, 2025  
10:00 am-11:00 am

- I. Call to Order
- II. Introductions
- III. **State Plan Initiatives - FY 2026** MS Department of Human Services  
State Unit on Aging Team
- IV. **Area Plan on Aging -FY 2026** Chelsea B. Crittle, PhD  
Aging Division Director  
Central MS Planning and Development  
District /Area Agency on Aging
- V. Adjournment



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If you should have any questions, please feel free to give me a call on (601) 321-2147.



# MAC Center

Mississippi Access to Care

Jackson MAC Center Newsletter

June 2025

## Invest in Your Future!

Stand Against Ageism.  
Stop Abuse.  
Restore Respect.



**WORLD ELDER ABUSE  
AWARENESS DAY**

**June 15, 2025**



**#BeBold #AgeWithAttitude #WEAAD2025**

Elder Abuse  
Awareness Month  
2025

**5 Things Everyone Can Do  
To Prevent Elder Abuse**

## MAC'S TEA

1st Monday of every month:  
⇒ Grandparent Raising Grandchildren Support  
Group Meeting at 10:00 a.m. at CMPDD-  
Lakeland office.



**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**

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**MEMORANDUM**

TO: Agencies and Organizations in Central Mississippi

FROM: Dr. Chelsea B. Crittle <sup>CB</sup>, Aging Division Director

SUBJECT: Invitation to Public Hearing

DATE: May 14, 2025

You are invited to attend a Public Hearing on the *Fiscal Year 2026 Area Plan on Aging* prepared by Central Mississippi Planning and Development District. The Plan identifies services intended for seniors 60 years and older in Copiah, Hinds, Madison, Rankin, Simpson, Warren, and Yazoo counties. Additionally, the Mississippi Department of Human Services/Division of Aging and Adult Services will also discuss statewide initiatives for the 60+ population.

The hearing will be held on Wednesday, June 11, 2025, at the Pearl Senior Center, 110 Valentour Road, Pearl, Mississippi 39208, beginning at 10 a.m. until 11:30 a.m. Please encourage seniors to attend, and we look forward to seeing you.

If you should have any questions, please feel free to give me a call on (601) 321-2147.



## Mississippi Senior Farmers Market Nutrition Program

### RECIPIENT ELIGIBILITY APPLICATION

Before applying for the Senior Farmers Market Nutrition Program, the applicant understands that program benefits can only be redeemed at authorized farmers market or farmstand locations in the following counties: Adams, Attala, Benton, Carroll, Clay, Desoto, Forrest, Grenada, Harrison, Hinds, Holmes, Jackson, Jones, Lafayette, Leake, Leflore, Lincoln, Lowndes, Marshall, Montgomery, Neshoba, Newton, Oktibbeha, Panola, Pike, Pontotoc, Tate, Walthall, Washington, and Webster. A list of authorized FMNP sites is available [HERE](#)

Benefits are available on a first-come, first-serve basis or as grant funds are available. Applicants must reapply every year and an application must be completed for each household member who qualifies for SFMNP benefits. However, the submittal of an application does not guarantee approval to receive benefits.

**DIRECTIONS:** Once you have completed the required fields, click the **CONTINUE** button at the bottom and you will be directed to a review page. Once there, confirm all the information is accurate, then click **SUBMIT**. Once the application has been successfully submitted, a confirmation email will be sent to the email address provided on the application.

#### SECTION 1

Read each eligibility requirement and then mark each statement in Section 1 that applies. To qualify, individuals must meet the following criteria:

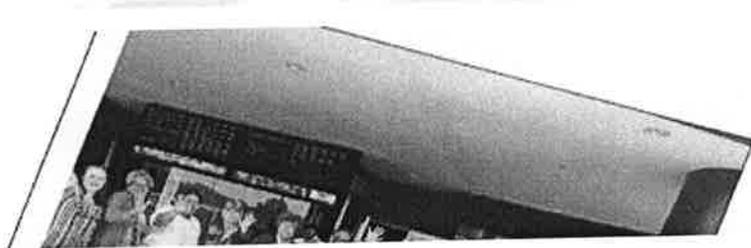
**Age** - An applicant must be 60 years of age or older the day of application.

**Income level** - Recipients' gross household income (income before taxes) must not exceed the following limits:

\$2,413/mo. - household of 1  
\$3,261/mo. - household of 2  
\$4,109/mo. - household of 3

*For each additional household member add +\$848.*

For questions regarding the online application, call 601-576-3667 (FMNP).





## DIGITAL ADVANCE CARE PLANNING

We make it easy for you to make and share informed decisions about your future health care and ensure your comprehensive and legal digital advance care plan can be found and honored when it is needed.



There may come a time through illness or an accident when you cannot tell doctors what medical care you do and do not want. An advance care plan (ACP) is created when you discuss and legally document your future medical decisions.

These decisions may include someone to make medical decisions for you when you cannot make them for yourself (**healthcare decision-maker**). They may also include what medical treatments you do and do not want at the end of your life (**living will**).

Without an ACP, doctors and the people who care about you will not know your wishes for your medical care. Your healthcare team may provide uncomfortable, invasive, and expensive medical care at the end of your life that you may not want.

Family members may disagree about what care you should receive and for how long. Your loved ones may fight over what they believe you want—this may cause friction in your family at an already stressful time.

Honor My Decisions is online software that makes it easy for you to create and share a digital ACP. It helps you securely record and share your decisions, so they can be honored by your doctors and loved ones.

[honormydecisions.com](http://honormydecisions.com)

Honor My Decisions guides you step-by-step through an easy-to-follow process to help you securely record and share your future health care decisions in a digital ACP so they can be found, understood, and honored by your doctors and loved ones.

### Your Comprehensive & Effective Digital ACP



Emergency Contacts



Values & Priorities



Video Living Will



Healthcare Decision-Maker



Treatment Preferences



Advance Directives  
(covers all states)



**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT/AREA AGENCY ON AGING  
MISSISSIPPI DEPARTMENT OF HUMAN SERVICES/DIVISION OF AGING AND ADULT SERVICES**

**June 11, 2025**

**PUBLIC HEARING ATTENDANCE FORM**

| NAME           | County | 60+ | AAA Staff | State Staff | Advisory Council/Board Members | Supervisors/ Mayors |
|----------------|--------|-----|-----------|-------------|--------------------------------|---------------------|
| <i>Carters</i> | Hinds  | ✓   |           |             |                                |                     |
| <i>Rain</i>    | IB     |     |           |             |                                |                     |
| <i>Ashe</i>    | X.C    | ✓   |           |             |                                |                     |
| <i>Stokes</i>  | Yazoo  | ✓   |           |             |                                |                     |
| <i>Sumner</i>  | Yazoo  | ✓   |           |             |                                |                     |
| <i>Wright</i>  | Yazoo  | ✓   |           |             |                                |                     |
| <i>Wright</i>  | Yazoo  | ✓   |           |             |                                |                     |
| <i>Wright</i>  | Yazoo  | ✓   |           |             |                                |                     |
| <i>Wright</i>  | Yazoo  |     |           |             |                                |                     |
| <i>Wright</i>  | Yazoo  |     |           |             |                                |                     |
| <i>Wright</i>  | Yazoo  |     |           |             |                                |                     |

Age  
85

97

23

COUNTY  
Yazoo Co.

Yazoo

Yazoo

insom

Don

badenke

| ne        | County          | 60+ |
|-----------|-----------------|-----|
| n         | Yazoo county    | ✓   |
| ine       | Yazoo City      | 62  |
| hmas      | YAZOO City      | 68  |
| William   | Yazoo City      | 76  |
| ey        | Yazoo City      | 45  |
| Grey      | Yazoo City      | 36  |
| Patterson | Yazoo City      | 34  |
| Well      | YAZOO City      | 68  |
| Mitchell  | City of Jackson | 62  |
| Claxton   | Hinds           | 68  |



**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT/AREA AGENCY ON AGING  
MISSISSIPPI DEPARTMENT OF HUMAN SERVICES/DIVISION OF AGING AND ADULT SERVICES**

**June 11, 2025**

**PUBLIC HEARING ATTENDANCE FORM**

| <b>NAME</b> | <b>County</b> | <b>60+</b> | <b>AAA Staff</b> | <b>State Staff</b> | <b>Advisory Council/Board Members</b> | <b>Supervisors<br/>Mayors</b> |
|-------------|---------------|------------|------------------|--------------------|---------------------------------------|-------------------------------|
| Wing        | Hinds         | ✓          |                  |                    |                                       |                               |
| Logan       | Hinds         | ✓          |                  |                    |                                       |                               |
| Singleton   | Hinds         | ✓          |                  |                    |                                       |                               |
| Anderson    | Hinds         | ✓          |                  |                    |                                       |                               |
| Cooper      | Hinds         | ✓          |                  |                    |                                       |                               |
| McFie       | Hinds         | ✓          |                  |                    |                                       |                               |
| Martin      | Hinds         |            |                  |                    |                                       |                               |
| Thomas      | Madison       |            |                  |                    |                                       |                               |
| Wing        | Hinds         | ✓          |                  |                    |                                       |                               |
| Wing        | Rankin        |            |                  |                    |                                       |                               |

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT/AREA AGENCY ON AGING  
MISSISSIPPI DEPARTMENT OF HUMAN SERVICES/DIVISION OF AGING AND ADULT SERVICES**

**June 11, 2025**

**PUBLIC HEARING ATTENDANCE FORM**

| NAME        | County          | 60+ | AAA Staff | State Staff         | Advisory Council/Board Members | Supervisors Mayors |
|-------------|-----------------|-----|-----------|---------------------|--------------------------------|--------------------|
| Nita Thames | Hinds           |     |           | Mrs Cheeks          |                                |                    |
| FN Smith    | Hinds           |     |           | Mrs Cheeks          |                                |                    |
| James       | Hinds           |     |           | Mrs. Cheeks         |                                |                    |
| Williams    | Hinds           | ✓   |           | Cheeks              |                                |                    |
| Stent       | Hinds           | ✓   |           | Mrs. Calista Cheeks |                                |                    |
| Hampton     | Hinds           | ✓   |           |                     |                                |                    |
| Tyeck       | MARSHALL / TRIO |     |           |                     |                                |                    |
| Line Wells  | Hinds           | ✓   |           |                     |                                |                    |
| Jones       | Madison         |     |           | City of Ridgeland   |                                |                    |
| a Hobson    | Hinds           |     |           |                     |                                |                    |

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT/AREA AGENCY ON AGING  
MISSISSIPPI DEPARTMENT OF HUMAN SERVICES/DIVISION OF AGING AND ADULT SERVICES**

**June 11, 2025**

**PUBLIC HEARING ATTENDANCE FORM**

| <b>NAME</b>      | <b>County</b> | <b>60+</b> | <b>AAA Staff</b> | <b>State Staff</b> | <b>Advisory Council/Board Members</b> | <b>Supervisors<br/>Mayors</b> |
|------------------|---------------|------------|------------------|--------------------|---------------------------------------|-------------------------------|
| Scott            | Hinds         | 76         |                  |                    |                                       |                               |
| Miss Thomas      | Hinds         | 80         |                  |                    |                                       |                               |
| W Green          | Madison       | 66         |                  |                    |                                       |                               |
| W Jackson        | Madison       | 75         |                  |                    |                                       |                               |
| Miss Battle      | Madison       | 79         |                  |                    |                                       |                               |
| Ms Bennett       | Madison       | 65         |                  |                    |                                       |                               |
| Cheek            | Madison       | 77         |                  |                    |                                       |                               |
| ta Hall          | Simpson       | 90         |                  |                    |                                       |                               |
| i Williamson     | State Office  | 37         |                  | ✓                  |                                       |                               |
| H. Buchanan, Jr. | Forrest       | 67         |                  |                    |                                       |                               |

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT/AREA AGENCY ON AGING  
MISSISSIPPI DEPARTMENT OF HUMAN SERVICES/DIVISION OF AGING AND ADULT SERVICES**

**June 11, 2025**

**PUBLIC HEARING ATTENDANCE FORM**

| NAME          | County  | 60+ | AAA Staff | State Staff | Advisory Council/Board Members | Supervisors/ Mayors |
|---------------|---------|-----|-----------|-------------|--------------------------------|---------------------|
| Vernon DeDown | Hinds   | ✓   |           |             |                                |                     |
| ie Jones      | Hinds   | 76  |           |             |                                |                     |
| Wagner        |         |     |           |             |                                |                     |
| Zonner        | Hinds   | ✓   |           |             |                                |                     |
| Butler        | Hinds   | 66  |           |             |                                |                     |
| Clayborn      | Hinds   | ✓   |           |             |                                |                     |
| or the wife   | Madison | 67  |           |             |                                |                     |
| Chaffee       | Madison | 80  |           |             |                                |                     |
| to Fatt       | Madison | 71  |           |             |                                |                     |
| Brown         | Madison | 28  |           | ✓           |                                |                     |
| Keller        | Smyrna  | 73  |           |             |                                |                     |

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT/AREA AGENCY ON AGING  
MISSISSIPPI DEPARTMENT OF HUMAN SERVICES/DIVISION OF AGING AND ADULT SERVICES**

**June 11, 2025**

**PUBLIC HEARING ATTENDANCE FORM**

| NAME          | County | 60+ | AAA Staff | State Staff | Advisory Council/Board Members | Supervisors Mayors |
|---------------|--------|-----|-----------|-------------|--------------------------------|--------------------|
| Stewart       | Linds  |     | ✓         |             |                                |                    |
| Mrs-Cooper    | Rankin |     | ✓         |             |                                |                    |
| Jackson       | Rankin |     | ✓         |             |                                |                    |
| ampton        | Rankin |     | ✓         |             |                                |                    |
| Park          | Rankin |     | ✓         |             |                                |                    |
| Williams      | Hinds  |     | ✓         |             |                                |                    |
| Harrison      | Rankin |     | ✓         |             |                                |                    |
| Brooke Martin | Hinds  |     | ✓         |             |                                |                    |
| Hudson        | Hinds  |     | ✓         |             |                                |                    |
| Dixon         | Hinds  |     | ✓         |             |                                |                    |
| ender         | Hinds  |     | ✓         |             |                                |                    |
| Williams      | Hinds  |     | ✓         |             |                                |                    |

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT/AREA AGENCY ON AGING  
MISSISSIPPI DEPARTMENT OF HUMAN SERVICES/DIVISION OF AGING AND ADULT SERVICES**

**June 11, 2025**

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| NAME        | County  | 60+ | AAA Staff | State Staff | Advisory Council/Board Members | Supervisors/ Mayors |
|-------------|---------|-----|-----------|-------------|--------------------------------|---------------------|
| Dallis      |         |     | X         |             |                                |                     |
| ROSE        | RANKIN  | 71  |           |             |                                |                     |
| Hall        | Simpson | 69  |           |             |                                |                     |
| James       | Rankin  | 48  |           | ✓           |                                |                     |
| Neyland     | Hinds   | NA  |           | ✓           |                                |                     |
| Martin      | Hinds   | 1   |           |             |                                |                     |
| McMeara     | Finds   | 93  | ✓         |             |                                |                     |
| Rogers      | YAZOO   | 62  | ✓         |             |                                |                     |
| Suzey Haley | Hinds   | 74  |           |             |                                |                     |
| Young       | YAZOO   | 62  |           |             |                                |                     |

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT/AREA AGENCY ON AGING  
MISSISSIPPI DEPARTMENT OF HUMAN SERVICES/DIVISION OF AGING AND ADULT SERVICES**

**June 11, 2025**

**PUBLIC HEARING ATTENDANCE FORM**

| NAME              | County | 60+ | AAA Staff | State Staff | Advisory Council/Board Members | Supervisors/ Mayors |
|-------------------|--------|-----|-----------|-------------|--------------------------------|---------------------|
| 7<br>Zoraya Penn  | Hinds  | 60+ |           |             |                                |                     |
| <del>Samuel</del> | Hinds  | 89  |           |             |                                |                     |
| Benjamin          | Hinds  | 72  |           |             |                                |                     |
| Ed Guit           | Rankin |     | ✓         |             |                                |                     |
| Eric Green        | Hinds  | 77  |           |             |                                |                     |
| 3<br>Morre        | Hinds  | 65  |           |             |                                |                     |
| Sutton            | Hinds  | 70  |           |             |                                |                     |
| Coleman           | RANKIN |     | ✓         |             |                                |                     |
| n. Dotson         | Rankin |     | ✓         |             |                                |                     |
| Morris            | Hinds  | 77  |           |             |                                |                     |

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT/AREA AGENCY ON AGING  
MISSISSIPPI DEPARTMENT OF HUMAN SERVICES/DIVISION OF AGING AND ADULT SERVICES**

**June 11, 2025**

**PUBLIC HEARING ATTENDANCE FORM**

| <b>NAME</b>   | <b>County</b> | <b>60+</b> | <b>AAA Staff</b> | <b>State Staff</b> | <b>Advisory Council/Board Members</b> | <b>Supervisors<br/>Mayors</b> |
|---------------|---------------|------------|------------------|--------------------|---------------------------------------|-------------------------------|
| a Stiggle     | Madison       | 83         |                  |                    |                                       |                               |
| Peray         | Simpson       | 73         |                  |                    |                                       |                               |
| Young         | Hinds         |            |                  | ✓                  |                                       |                               |
| Robinson      | Hinds         | 64         |                  | ✓                  |                                       |                               |
| dette Dampier | Simpson       |            |                  |                    |                                       |                               |
| Wathersby     | Madison       |            |                  |                    |                                       |                               |
| e Reel        | Hinds         | 74         |                  |                    |                                       |                               |
| Smith         | Hankin        |            |                  |                    |                                       |                               |
| Williams      | Stovall       |            |                  |                    |                                       |                               |
| e Ingram      | Alcorn        |            |                  |                    |                                       |                               |

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT/AREA AGENCY ON AGING  
 MISSISSIPPI DEPARTMENT OF HUMAN SERVICES/DIVISION OF AGING AND ADULT SERVICES

June 11, 2025

PUBLIC HEARING ATTENDANCE FORM

| NAME          | County  | 60+ | AAA Staff | State Staff | Advisory Council/Board Members | Supervisors<br>Mayors |
|---------------|---------|-----|-----------|-------------|--------------------------------|-----------------------|
| Spoto         | Hinds   | 116 |           |             |                                |                       |
| Woods         | Hinds   | 92  |           |             |                                |                       |
| Wilkins       | Hinds   |     |           |             |                                |                       |
| Jenkins       | Hinds   | 82  |           |             |                                |                       |
| Moses         | Hinds   | 74  |           |             |                                |                       |
| Hubbs Hampton | Hinds   | 87  |           |             |                                |                       |
| Y BELL        | HIND    | 70  |           |             |                                |                       |
| Manning       | Madison | 73  |           |             |                                |                       |
| Stuart Pate   | Madison | 73  |           |             |                                |                       |
| Jackson       | Madison | 72  |           |             |                                |                       |

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT/AREA AGENCY ON AGING  
MISSISSIPPI DEPARTMENT OF HUMAN SERVICES/DIVISION OF AGING AND ADULT SERVICES

June 11, 2025

PUBLIC HEARING ATTENDANCE FORM

| NAME       | County     | 60+ | AAA Staff | State Staff | Advisory Council/Board Members | Supervisors<br>Mayors |
|------------|------------|-----|-----------|-------------|--------------------------------|-----------------------|
| Robinson   | Rankin     |     | ✓         |             |                                |                       |
| DeBorja    | SIMPSON    |     | ✓         |             |                                |                       |
| Allee      | MDHS State |     |           | ✓           |                                |                       |
| LaFontaine | CMPDD      |     | ✓         |             |                                |                       |
| Shannon    |            |     |           |             |                                |                       |
| Semler     |            |     |           |             |                                |                       |
| M. Smith   |            |     |           |             |                                |                       |
| William    | VAZOD      |     |           |             |                                |                       |
| Mac        | Heard      |     |           |             |                                |                       |
| St. Smith  | Niuck      |     |           |             |                                |                       |

# 2026 Public Hearing

| County   | 60+    |
|----------|--------|
| Cook     | Hinds  |
| Tewy     | Penkin |
| ridle    | Hinds  |
| opkins   | Hinds  |
| Spencer  | Hinds  |
| wett     | Hinds  |
| seeds    | Hinds  |
| Gene     | Hinds  |
| McMurphy | Hinds  |
| imon     | Hinds  |
| lennan   | Hinds  |

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT/AREA AGENCY ON AGING  
MISSISSIPPI DEPARTMENT OF HUMAN SERVICES/DIVISION OF AGING AND ADULT SERVICES**

**June 11, 2025**

**PUBLIC HEARING ATTENDANCE FORM**

| NAME           | County  | 60+ | AAA Staff | State Staff | Advisory Council/Board Members | Supervisors<br>Mayors |
|----------------|---------|-----|-----------|-------------|--------------------------------|-----------------------|
| Sisie Mayzack  | Madison | 72  |           |             |                                |                       |
| Lynne McEvelin | Simpson | 70  |           | ✓           |                                |                       |
| L Williams     | Hinds   |     |           |             |                                |                       |
| Luis Johnson   | Madison |     |           |             |                                |                       |
| Linda          | Leflore |     |           |             |                                |                       |
| L Chavis       | Hinds   |     |           |             |                                |                       |
| L McGehee      | Hinds   | 78  |           |             |                                |                       |
| L Boreman      | Hinds   | 20  |           |             |                                |                       |
| L Woodall      | Hinds   | ✓   |           |             |                                |                       |
| L Powell       | Hinds   | ✓   |           |             |                                |                       |

| ne        | County          | 60+ |
|-----------|-----------------|-----|
| n         | Yazoo county    | ✓   |
| me        | Yazoo City      | 62  |
| Thomas    | Yazoo City      | 68  |
| Williams  | Yazoo City      | 76  |
| ay        | Yazoo City      | 45  |
| Grey      | Yazoo City      | 36  |
| Patterson | Yazoo City      | 34  |
| Well      | Yazoo City      | 68  |
| Mitchell  | City of Jackson | 62  |
| Claxton   | Hinds           | 68  |

CENTRAL MISSISSIPPI PLANNING & DEVELOPMENT DISTRICT  
1101 Centre Pointe Boulevard • Pearl, Mississippi 39208 • (601) 980-1811 • Fax: (601) 980-0111



### AGENDA

CENTRAL MISSISSIPPI PLANNING & DEVELOPMENT DISTRICT  
PUBLIC HEARING ON FY 2026 STATE AND DISTRICT AGING PLANS  
Pearl Senior Center  
119 Wilcomm Road  
Pearl, MS 39216  
June 11, 2025  
10:00 am - 11:00 am



PROMOTING REGIONAL EXCELLENCE SINCE 1968

# CMPDD

AREA AGENCY

**MISSISSIPPI'S HEALTH INSURANCE ASSISTANCE PROGRAM**

**MISSISSIPPI SHIP**

Turning 65?

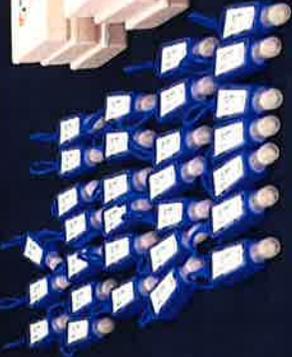
**TAKE THE MYSTERY Out of MEDICARE**

Call: 1-844-822-4622 or 601-981-1516 for free help with your Medicare Issues

**SHIP**  
State Health Insurance Assistance Program  
Navigating Medicare

Local help for people with Medicare

**MISSISSIPPI'S HEALTH INSURANCE ASSISTANCE PROGRAM**



# MAC Center

Mississippi Access to Care

Connecting Mississippians with  
long-term care services and supports



**MAC Center**  
Mississippi Access to Care

(844) 462-2222

Emergency Transition Services Support Program

C (4622)

**CMPPD**  
Emergency Transition Services Support Program

Mississippi Access to Care (MAC) Center

**GOLF TOURNAMENT**

**CMPPD**  
Aging Services

**DIGITAL ADVANCE CARE PLANNING**

**CMPE**  
Grandparent  
Grow Your Grand  
Classes are held the 1st Monday  
Share/Lead



SERVING



**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age \_\_\_\_\_

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?  
\_\_\_\_\_

How many grandchildren do you have?  
\_\_\_\_\_

Do you think that the hearing identified unmet needs of seniors?  
Yes or No

Do you think that the hearing informed people of the services available in our area?  
Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County \_\_\_\_\_

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**

1020 Centre Pointe Boulevard • Pearl, Mississippi 39208 • (601) 981-1511 • Fax: (601) 981-1515

Sally Garland, President  
Les Childress, Vice President  
Dan Hart, Secretary-Treasurer  
Michael Monk, Chief Executive Officer

**MEMORANDUM**

TO: Agencies and Organizations in Central Mississippi

FROM: Dr. Chelsea B. Crittle, <sup>CBC</sup> Aging Division Director

SUBJECT: Invitation to Public Hearing

DATE: May 14, 2025

You are invited to attend a Public Hearing on the *Fiscal Year 2026 Area Plan on Aging* prepared by Central Mississippi Planning and Development District. The Plan identifies services intended for seniors 60 years and older in Copiah, Hinds, Madison, Rankin, Simpson, Warren, and Yazoo counties. Additionally, the Mississippi Department of Human Services/Division of Aging and Adult Services will also discuss statewide initiatives for the 60+ population.

The hearing will be held on Wednesday, June 11, 2025, at the Pearl Senior Center, 110 Valentour Road, Pearl, Mississippi 39208, beginning at 10 a.m. until 11:30 a.m. Please encourage seniors to attend, and we look forward to seeing you.

If you should have any questions, please feel free to give me a call on (601) 321-2147.

## Chelsea Crittle

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**To:** Brittany Coleman; garsheo1@gmail.com; ochoover@gmail.com; Santa Carpenter; majamc11@aol.com; mindy@vicksburgymca.com; Denise Drake (ddrakemba@gmail.com); ptankers@bellsouth.net; charlotteych7@hotmail.com; charlotte@millstreetstudios.com; dismithj@aol.com; laurie lawson; jsandra482@gmail.com; figgers@bellsouth.net; mack42ts@yahoo.com; bmoore3647@gmail.com; mildredchatman14@gmail.com; yvimon1@gmail.com; georgestutts111@gmail.com; 'johnell18boaz@hotmail.com'; terremale@att.net; Bridget Robinson; Brenda Knott; Sharon Dallis; Kenya Hampton; Paige McGee; Matthew Terrell; Ilivia Jackson; Brenica Mallett-Dotson; Sonja Riptoe; Lacresia Stewart; Debbie Roark; Delicia Harrison

**Cc:** Chelsea Crittle

**Subject:** Public Hearing Notice FY 2025

**Attachments:** Public Hearing Notice FY 2026.pdf

5/13/2025

Good Afternoon

Please see attached the Aging Public Hearing Notice for FY 2026.

Thank you,

Chelsea B. Crittle, PhD  
Aging Division Director  
Central MS Planning & Development District, Inc.  
1020 Centre Pointe Blvd.  
Pearl, MS 39208  
Office: (601) 981-1516  
Direct: (601) 321-2147  
Fax: (601) 981-1515

**From:** Brittany Coleman <bcoleman@cmpdd.org>

**Sent:** Friday, May 2, 2025 12:33 PM

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**Cc:** Chelsea Crittle <CCrittle@cmpdd.org>

## Chelsea Crittle

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**Subject:** RE: Central AAA Public Hearing FY 2026

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Aging Division Director  
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**From:** Chelsea Crittle <CCrittle@cmpdd.org>

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Cc: Chelsea Crittle <CCrittle@cmpdd.org>  
Subject: Central AAA Public Hearing FY 2026

5/13/2025

Good Afternoon Aging Network:

Please see attached an invitation to the Central MS AAA FY 2026 Annual Public Hearing.

Thank you,

Chelsea B. Crittle, PhD  
Aging Division Director  
Central MS Planning & Development District, Inc.  
1020 Centre Pointe Blvd.  
Pearl, MS 39208  
Office: (601) 981-1516  
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TRUALTA

*"Trualta is here to help you manage care at home with our online platform designed to let you learn at your own pace. A complementary tool provided by The Central Mississippi Planning and Development District/Area Agency on Aging! Sign up for free before the spaces run out! visit: [CMPDD.TRUALTA.COM](http://CMPDD.TRUALTA.COM)"*



**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**

1020 Centre Pointe Boulevard • Pearl, Mississippi 39208 • (601) 981-1511 • Fax: (601) 981-1515

Sally Garland, President  
Les Childress, Vice President  
Dan Hart, Secretary-Treasurer  
Michael Monk, Chief Executive Officer

**MEMORANDUM**

TO: **Agencies and Organizations in Central Mississippi**

FROM: Dr. Chelsea B. Crittle, Aging Division Director <sup>CBC</sup>

SUBJECT: **Invitation to Public Hearing**

DATE: May 14, 2025

You are invited to attend a Public Hearing on the *Fiscal Year 2026 Area Plan on Aging* prepared by Central Mississippi Planning and Development District. The Plan identifies services intended for seniors 60 years and older in Copiah, Hinds, Madison, Rankin, Simpson, Warren, and Yazoo counties. Additionally, the Mississippi Department of Human Services/Division of Aging and Adult Services will also discuss statewide initiatives for the 60+ population.

The hearing will be held on Wednesday, June 11, 2025, at the Pearl Senior Center, 110 Valentour Road, Pearl, Mississippi 39208, beginning at 10 a.m. until 11:30 a.m. Please encourage seniors to attend, and we look forward to seeing you.

If you should have any questions, please feel free to give me a call on (601) 321-2147.

## Chelsea Crittle

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**To:** 'MSJohnson@mccsaweb.org'; 'SHARON WEATHERSBY'; 'Shanda Barrett'; 'Anita Perry'; 'hondacares@yahoo.com'; 'Heather Grey'; 'babybees@bellsouth.net'; 'Barbara Brown'; 'bar2brown@bellsouth.net'; 'vrnsr1@gmail.com'; 'patricias@hbssweb.com'; 'corneliusb@hbssweb.com'; 'Mamie Brown'; 'Pearlie Johnson'; 'connie taylor'; 'Mary Hudson'; 'Yolanda Catchings'; 'qwatkins yoursccaa.com'; 'Teresa Davis'; 'Roger Lutrell'; 'Kenn Cockrell'; 'Shonda Moore'; Atesa McKinney - Jackson Medical Mall Foundation (amckinney@jacksonmedicalmall.org); 'jwinn@yoursccaa.com'; 'sbuckley yoursccaa.com'; 'CCooleyCCHRA@outlook.com'; 'Bonnie Gustavis'; 'Stacy Chadic'; 'Kathy Clem'; 'Khadija Horton'; 'chuck.hiers@homeinstead.com'; 'Aleesha's Gmail'; 'RUSS ESPIRITU'; 'laurie lawson'; 'aleeshahudson@bellsouth.net'; 'Sam H. Buchanan, Jr.'; Bridget Robinson; Tara Jones; Brenda Knott; Sharon Dallis; Kenya Hampton; Sonja Riptoe; Brittany Coleman; Delicia Harrison; LaSharon Williams; 'Kenyada Blake'; 'Mary Shearrill'; 'Brenda Hille'; 'Benae Jackson'; 'Marshea Cooper'; 'Heike.Gutierrez@mdhs.ms.gov'; Adrianna Dixon; 'Khadija Horton'; 'Destany Taylor'; Shineka Morris; Kristen Hudson; 'Kristen Rogers'; 'Kristen Davis'; 'Mike Davis'; 'Roger Lutrell'; 'shondam@city.jackson.ms.us'; 'Shonda Moore'; Dawn Magee; 'Mallory Shinn'; 'Jackson, Ericka'; 'Dress for Success Metro Jackson'; Adrianna Dixon; 'Heather Grey'; Anita Perry; Amy; Williams, Aminah; deniseeley249@hotmail.com; Gowen, Erin J; EJ Russell; Erica Reed; Campbell, Kimberly; Bertucci, Melinda; W Madkin; Whitney Baker; White, Kina; Gabrielle Bradley; Johnnie's Place; Irish Potts; Shelby Walker; Kenn Cockrell; Edwards-Childs, Paulita; William Pace; Bertucci, Melinda; Williams, Melissa P. (VHAJAC); Melverta Bender; Barbara Brown; Barry Dixon; Barry Dixon; Denise Eley; Denisa Strong; Daneisha Williams; Lisa Calender; Alexandria Martin; Alexandria Davis; Primus Wheeler; Foot Print Farms; BENITA CHANDLER; Purvie Green; Juanita Hancock; Camecia Lazard; Cassidy Brown; Gowen, Erin J.; EJ RUSSELL; Myles, Faye; Felicia Brookins; Leah Fulton; Glenda Wood; Ginger Steadham; Ivy Bush; Jordan, Meegie; Khaylah Scott; Campbell, Kimberly; laurie lawson; Monica Ewing; Matthew Terrell; Slay, Nichol; Pamela D. Smith; Peggy Smith; Ramona Goines-Lacey; Tara Walker; Tony James; Sam H. Buchanan; Jolyn Winn

**Cc:** Chelsea Crittle

**Subject:** Central AAA Public Hearing FY 2026

**Attachments:** Public Hearing Notice FY 2026.pdf

5/13/2025

Good Afternoon Aging Network:

Please see attached an invitation to the Central MS AAA FY 2026 Annual Public Hearing.

Thank you,

Chelsea B. Crittle, PhD  
Aging Division Director  
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**AAA ORGANIZATIONAL PLAN AND STRUCTURE  
AAA ORGANIZATIONAL CHART  
AAA STAFFING PROFILE  
STAFF JOB DESCRIPTION  
STAFF FUNDING SOURCE  
STAFF TRAINING  
PDD BOARD OF DIRECTORS  
ADVISORY COUNCIL  
ADVISORY COUNCIL DEMOGRAPHICS**



**STAFF FUNDING SOURCES DETAILS**

**POSITION**

**FUNDING SOURCE**

|                                    |  |
|------------------------------------|--|
| 1. Aging Division Director         | Title III Adm., Title XX Adm., Title IIIE, V, Title IIIA     |
| 2. Sr. Aging Program Coordinator   | Title III C1, Title XX Adm, Title IIIA                       |
| 3. Aging Specialist                | Title XX   |
| 4. Accountant                      | Title III Adm, Title XX                                      |
| 5. SHIP Counselor                  | SHIP, Title XX (I&R), MIPPA                                  |
| 6. Ombudsman/Insurance Counselor   | Title IIIB, Title IIID, Title XX Adm, MIPPA, Title VII, SHIP |
| 7. LTC Ombudsman                   | Title IIIB, Title VII  |
| 8. Aging Data Specialist           | Title III Adm, Title XX                                      |
| 9. Resource Specialist III         | MAC Center funds   |
| 10. MAC Center Supervisor          | MAC Center Funds   |
| 11. Aging Case Manager             | Title XX Case Management                                     |
| 12. Nutrition Activity Coordinator | Title IIID, Title IIIC-I                                     |
| 13. Aging Information Specialist   | Title XX, Title III Adm                                      |
| 14. Fiscal Monitor                 | Title IIIA   |
| 15. Aging Program Coordinator      | Title IIIA   |
| 16. Outreach Specialist            | Title IIID, Title IIE, Title IIIB                            |
| 17. Aging Assistant                | Title IIIA   |
| 18. Asst. Insurance Counselor      | SHIP CO, MIPPA   |

# AAA ADVISORY COUNCIL DEMOGRAPHICS

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Indicate the number of members of the Advisory Council who may be classified in the following categories: (Indicate those members who are age 60+ with an asterisk (\*) and those members who represent the Long-Term Care Ombudsman Program with two asterisks (\*\*).)

| <u>CATEGORY</u>                           | <u>NUMBER</u> |
|---|---------------|
| A. Greatest social/economic need          | <u>  1  </u>  |
| B. Participants in OAA services           | <u>  1  </u>  |
| C. Representing older persons             | <u> 21 </u>   |
| D. Minority Elderly                       | <u> 16 </u>   |
| E. Elected Officials                      | <u>  4 </u>   |
| F. General Public                         | <u> 21 </u>   |
| G. Representing Agencies                  | <u>  4 </u>   |
| H. Family Caregivers                      | <u>  1 </u>   |
| I. Representing Business Community        | <u>  5 </u>   |
| J. Veterans' Health care (if appropriate) | <u>  1 </u>   |
| K. Representing Rural residents           | <u> 14 </u>   |
| L. Service Providers                      | <u>  1 </u>   |

**PLANNING SERVICE AREA  
ELEMENTS**

# NEEDS ASSESSMENT & PLANNING PROCESS

The area agency must in accordance with Section 306(a)(4)(A)(iii): with respect to the fiscal year preceding the fiscal year for which such plan is prepared, each area agency on aging shall:

- (i) identify the number of low-income minority older individuals and older individuals residing in rural areas in the planning and service area;
- (ii) describe the methods used to satisfy the service needs of such a minority older individuals; and
- (iii) provide information on the extent to which the area agency on aging met the objectives described in clause (a)(4)(A)(i).

## DATA COLLECTION and ANALYSIS

1a. Identify the multiple methods used to collect data for comprehensively identifying and prioritizing needs (Check all that apply)

- Random sample survey
- Selected sample survey
- Community forums
- Public hearings
- Meetings with older adults
- Focus groups
- Census/Demographic data
- NAPIS data
- AAA and contractor information, such as program surveys; information and assistance records; unmet need data; and case files
- AAA reports to county legislators or boards of directors
- Key informants (people knowledgeable about the needs of older adults)
- Long Term Care Council Member Interviews/Reports/Reform Log
- Other (Specify) \_\_\_\_\_

1b. Briefly describe the reason(s) why the data collection method(s) checked in Item #1a was/were selected.

- CMAAA RESPONSE:** The data collection methods selected were chosen to ensure a thorough understanding of the needs of older individuals, with an emphasis on identifying and addressing the needs of unserved and underserved populations—particularly those in greatest social or economic need.
- **Public Hearings** provide an accessible platform for older adults, caregivers, and community stakeholders to voice concerns and share personal experiences. They are strategically held in diverse geographic and demographic locations to increase participation from low-income, rural, minority, and socially isolated individuals.
  - **NAPIS Data** supplies standardized service data and demographic profiles, enabling analysis of service

- reach and identifying populations who may not be accessing available resources.
- **AAA and Contractor Information**—including **program surveys, information and assistance records, unmet need data, and case files**—offers critical insight into service demand, access barriers, and client outcomes. These data points help identify service gaps among individuals with the greatest economic need, limited English proficiency, or disabilities.
  - **Key Informants**, including the Aging Advisory Council, which consists of - community leaders, healthcare providers, faith-based representatives, and service coordinators, are intentionally selected from areas and populations that are historically underserved. Their insights are essential to understanding localized barriers and developing targeted outreach and service strategies.

Together, these data collection methods are not only comprehensive but are also strategically selected to guide outreach, planning, and resource allocation efforts that prioritize equity and inclusion for older adults most in need.

Be sure to indicate the particular method(s) selected as a strategy for reaching unserved and underserved older adults in greatest social or economic need, including but not limited to those older adults who are:

- Low income (OAA)
- Low-income minorities (OAA)
- Individuals with limited English proficiency (OAA)
- Rural Residents (OAA)
- Native Americans (OAA)
- Institutionalized/at risk for institutionalization (OAA)
- Individuals with Alzheimer's disease and other related disorders (OAA)
- Individuals with disabilities (OAA)
- Caregivers, including caregivers of individuals with disabilities and individuals with Alzheimer's and other related disorders (OAA)
- Minorities
- Vulnerable
- Homebound
- Any other locally identified populations in greatest social or economic need.

2. Describe how the assessment process was made accessible to and inclusive of individuals with limited English proficiency.

**CMAAA RESPONSE:** The assessment process was designed to be inclusive and accessible to individuals with limited English proficiency (LEP), recognizing the importance of hearing from all older adults in the Planning and Service Area (PSA), regardless of language ability.

3. Describe how the assessment process was accessible to and inclusive of individuals with disabilities, including, but not limited to, those with mobility, hearing, speech, and visual impairments.

**CMAAA RESPONSE:** To ensure the assessment process was accessible and inclusive of individuals with disabilities, including those with mobility, hearing, speech, and visual impairments, the Area Agency on Aging implemented a range of accommodations and inclusive strategies.

**Physically Accessible Locations:** All public hearings, forums, and meetings were held in ADA-

compliant facilities with accessible entrances, restrooms, and seating arrangements to accommodate individuals with mobility challenges. Staff and facilitators were trained in disability awareness and communication techniques to create a welcoming and inclusive environment for all participants.

4. How many individuals participated and provided information back to the AAA Assessment team?

|                                       |     |
|---------------------------------------|-----|
| Total number of participants:         | 176 |
| Estimated number who are AAA clients: | 155 |
| Estimated number who are non-clients: | 21  |

- 5a. Briefly summarize what the AAA's analysis of the Needs Assessment, including needs information provided by NYSOFA, revealed.

**CMAAA RESPONSE:** CMAAA analysis concluded areas of services needed are as follows: More social activities, caregiver resources, food resources, exercise classes, art & crafts classes, mental health services, computer classes, and DMV services.

- 5b. Summarize any additional information (local issues or themes) identified through the needs assessment process. Examples might include expanding coordination among aging service providers in PSA, loss of medical facilities, decrease in service providers, migration of older adults and quality of life issues such as: safety, loneliness, home modifications, health and wellness, need for assistive devices, multi-lingual materials, and translations.

**CMAAA RESPONSE:** Local themes identified were: more food resources, housing concerns/resources, paying caregivers, and more social activities.

6. In reflecting on the Needs Assessment conducted for this Four-Year Plan, what has the AAA learned about conducting a successful Needs Assessment and how does the AAA plan to conduct the next Needs Assessment (i.e., improving reach, coordinating with other entities engaged in assessing community needs).

**CMAAA RESPONSE:** Beginning the planning process early and involving a diverse group of stakeholders—including community partners, culturally specific organizations, and individuals with lived experience—resulted in broader participation and more relevant findings. Offering multiple formats and participation options—virtual, in-person, written, and verbal—ensured accessibility for individuals with mobility, sensory, or cognitive limitations.

### NEEDS IDENTIFIED, SERVICE PRIORITIES & STRATEGIES

7. Complete the planning roster below for three or more needs that have been determined to be a priority for the AAA through the needs assessment process (both the process conducted

by the AAA and additional information on needs provided by MS SUA).

|   |  |
|---|--|
| <p><b>Name Need (for Roster)</b></p>  | <p>Expanded Access to Social and Supportive Services for Older Adults</p>  |
| <p><b>Description of need</b></p>   | <p>Older adults in the region expressed a desire for more food resources, greater access to housing assistance, the ability to pay caregivers for their services, and increased opportunities for social engagement. These needs reflect challenges related to affordability, isolation, caregiver support, and daily sustenance. Addressing them will support healthy aging, independence, and quality of life. Community feedback and assessment results indicate a strong desire and need among older adults for more accessible and diverse services. The top priorities include increasing access to social activities, caregiver support resources, food programs, exercise and wellness classes, arts and crafts programs, mental health services, digital literacy training, and local government services such as those provided by the DMV. These services are essential for promoting social engagement, mental and physical health, independence, and overall quality of life.</p>   |
| <p><b>Domain(s)/ Category(ies)</b></p>  | <p>xTransportation<br/> xHousing<br/> xCommunity and Health Services (includes Insurance, Nutrition)<br/> xSocial Participation<br/> xRespect and Social Inclusion<br/> xCommunication and Information<br/> xCivic Participation and Employment<br/> xOutdoor Spaces and Buildings</p>   |
| <p><b>Statement of goals and objectives, and plan to address needs over the next four years</b><br/> (i.e., developing, expanding, or modifying services; increasing efficiency; coordinating across service delivery types; participation in interagency meetings, committees and boards; coordinating funding proposals with other organizations; establishing linkages with other agencies; increasing the availability of dementia-capable services and supports to individuals with Alzheimer’s disease and other related disorders and their caregivers.)</p> | <p><b>Enhance Social Participation:</b></p> <ul style="list-style-type: none"> <li>Partner with community centers and senior organizations to expand the number and variety of social activities offered monthly, including group outings, game nights, and holiday events.</li> </ul> <p><b>Expand Caregiver Resources:</b></p> <ul style="list-style-type: none"> <li>Provide quarterly workshops, printed guides, and support groups tailored for caregivers. Increase outreach to caregivers of older adults with dementia or chronic conditions.</li> </ul> <p><b>Improve Access to Nutrition:</b></p> <ul style="list-style-type: none"> <li>Collaborate with local food banks and congregate meal providers to add new food distribution sites and improve nutritional variety and culturally appropriate meals.</li> </ul> <p><b>Promote Physical Wellness:</b></p> <ul style="list-style-type: none"> <li>Offer weekly low-impact exercise classes at senior centers and libraries, including chair yoga, Tai Chi, and walking groups.</li> </ul> <p><b>Support Creative Engagement:</b></p> <ul style="list-style-type: none"> <li>Host arts and crafts classes biweekly with rotating topics such as painting, knitting, and seasonal DIY projects.</li> </ul> <p><b>Improve Mental Health Services:</b></p> <ul style="list-style-type: none"> <li>Expand partnerships with mental health providers to offer counseling services, mindfulness classes, and mental health screenings at senior-serving locations.</li> </ul> <p><b>Provide Technology Education:</b></p> <ul style="list-style-type: none"> <li>Launch ongoing computer literacy classes focused on safe internet use, video calling, and accessing online services (e.g., telehealth, benefit applications).</li> </ul> <p><b>Increase Government Service Access:</b></p> <ul style="list-style-type: none"> <li>Coordinate with the Mississippi Department of Public Safety to offer</li> </ul> |

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|  | <p>periodic mobile DMV services or transportation assistance for seniors to visit local offices.</p> <ul style="list-style-type: none"> <li>❑ <b>Expand Food Resources:</b> <ul style="list-style-type: none"> <li>● Partner with food pantries, churches, and local agencies to increase access to groceries and meal delivery programs.</li> <li>● Advocate for expansion of SNAP outreach and eligibility assistance for older adults.</li> </ul> </li> <li>❑ <b>Address Housing Concerns:</b> <ul style="list-style-type: none"> <li>● Create a housing resource directory for older adults, including rental assistance, home modification, and weatherization programs.</li> <li>● Collaborate with local housing authorities to explore affordable senior housing development opportunities.</li> </ul> </li> <li>❑ <b>Support Paid Caregiving Options:</b> <ul style="list-style-type: none"> <li>● Advocate at the state level for programs that offer financial support to family caregivers.</li> <li>● Promote access to respite and paid caregiving support through Medicaid waivers or local pilot programs.</li> </ul> </li> <li>❑ <b>Increase Social Activities:</b> <ul style="list-style-type: none"> <li>● Offer more diverse and accessible social programs at community and senior centers (e.g., dance nights, gardening clubs, storytelling circles).</li> <li>● Provide transportation assistance and outreach to isolated individuals to encourage participation.</li> </ul> </li> </ul>   |
| <p><b>How the plan described above focus on older adults in greatest social or economic need</b></p> | <ol style="list-style-type: none"> <li>1. <b>Targeted Access to Basic Necessities:</b> By expanding food resources, the plan directly addresses food insecurity, which disproportionately affects older adults with low income or limited access to transportation.</li> <li>2. <b>Housing Assistance:</b> The focus on housing concerns and resources helps older adults at risk of homelessness, those living in inadequate or unsafe housing, or those struggling with rent or utility payments—challenges that are more acute among economically vulnerable seniors.</li> <li>3. <b>Support for Paid Caregiving:</b> Providing options for paying caregivers supports low-income family caregivers who often bear financial burdens and helps ensure that older adults without adequate informal support can receive needed care.</li> <li>4. <b>Inclusive Social Activities:</b> Expanding social programs with transportation assistance reduces isolation among seniors who may lack personal vehicles or live in underserved areas, ensuring that socially isolated or economically disadvantaged older adults can participate.</li> <li>5. <b>Partnerships with Community Agencies:</b> Collaboration with food banks, housing authorities, and Medicaid programs focuses resources where they are most needed and enhances outreach to underserved populations.</li> <li>6. <b>Focus on Accessibility:</b> Offering services like technology training and mobile DMV access addresses barriers faced by those with limited mobility, digital literacy, or financial constraints.</li> </ol> |

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| Public            | Local Housing Authority                             | Affordable senior housing, rental assistance, home modifications       | Coordinate referrals, participate in housing planning meetings, advocate for seniors' housing needs |
| Public            | Department of Social Services (DSS)                 | SNAP assistance, Medicaid waiver programs, caregiver financial support | Partner on outreach and application assistance for older adults                                     |
| Public            | Mississippi Department of Public Safety (DPS)       | DMV mobile services and transportation assistance                      | Schedule mobile DMV events at senior centers, share information with seniors                        |
| Private/Nonprofit | Local Food Banks (e.g., Feeding America affiliates) | Food distribution, meal programs                                       | Coordinate food delivery schedules, joint awareness campaigns                                       |
| Private/Nonprofit | Community Health Clinics                            | Mental health counseling, wellness programs                            | Develop referral pathways, co-host health workshops and screenings                                  |
| Private/Nonprofit | Senior Centers and Community Centers                | Social activities, exercise classes, arts and crafts workshops         | Collaborate on program design and outreach, share volunteer resources                               |
| Private/Nonprofit | Faith-Based Organizations                           | Food pantries, caregiver support, and transportation assistance        | Partner on volunteer recruitment, co-sponsor events and drives                                      |
| Private/Nonprofit | Local libraries                                     | Computer literacy classes, digital resources                           | Coordinate class schedules, promote services jointly  |

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|  | Overall, the plan's priorities and partnerships are designed to reduce disparities by focusing on the critical needs of older adults who face social isolation, economic hardship, or both. |
| <b>Identify public and private resources providing community services in the PSA that meet this need, and description of intended actions to coordinate with these resources</b> | See chart   |
| <b>Plan to monitor progress and evaluate effectiveness in meeting need</b>   | Establish Clear Benchmarks and Metrics<br>Use of Data Collection Tools<br>Regular Monitoring Activities<br>Stakeholder and Consumer Feedback<br>Reporting and Accountability                |
| <b>Update</b>  | [TO APPEAR IN ANNUAL UPDATES]   |

- Describe how the AAA plans to utilize CSE funding to address service needs identified in the needs assessment, including through the improved coordination of existing community services for older adults in the 2024-28 Plan period and by the development of any new or expanded community service projects.

**CMAAA RESPONSE:** At this point, the Central MS Area Agency on Aging doesn't receive CSE funding. However, if we should, we would align CSE resources with the needs identified in the assessment and strengthen collaboration across the community. The AAA will ensure that older adults have meaningful opportunities to remain active, economically secure, and socially engaged throughout the 2024–2028 planning period.

9. Describe how the AAA will support efficient operations, effective service delivery and performance and quality improvement (i.e. through technology, modification of internal procedures, utilization of volunteers, development of additional funding/income, provision of dementia-capable staff training.)

**CMAAA RESPONSE:** The Area Agency on Aging (AAA) is committed to enhancing operational efficiency, strengthening service delivery, and fostering a culture of performance and quality improvement. To achieve these goals, the AAA will implement the following strategies:

- The AAA will strengthen collaborations with healthcare systems, local businesses, and philanthropic organizations to secure matching funds, sponsorships, and in-kind contributions.  
The AAA will provide regular training on dementia-friendly communication, behavioral management, and caregiver support to ensure services are responsive to individuals living with Alzheimer's and other dementias.
- The AAA will work with Alzheimer's associations and other experts to expand outreach, caregiver training, and referral pathways for dementia-related services.

10. Describe the AAA Advisory Council's role in the needs assessment process and summarize the Advisory Council's input or recommendations on service population priorities and strategies to address service needs identified in the needs assessment.

**CMAAA RESPONSE:** The input of the AAA Advisory Council assured that the needs assessment process was not only comprehensive but also community-driven and grounded in the lived experiences of older adults and their caregivers. Their continued involvement will guide the implementation and monitoring of the Area Plan over the next four years. Information is gathered and provided to the Aging staff during bi-monthly meetings. As individuals with a deep understanding of aging issues, the Aging Advisory Council members serve as key informants in the planning process, providing valuable insight into the needs, preferences, and service gaps affecting older adults in the region.

# PRIORITY ISSUES

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Address priority issues indicated in Section 306(A)(1) such as: comprehensive and coordinated system, with supportive services, nutrition services, and the establishment, maintenance or construction of multipurpose senior center, taking into consideration the need for such services and the number of older individuals with low incomes, with greatest economic need, greatest social need, (particularly low income, low income minority and limited English proficiency and ruralness), and persons residing in institutional settings, and Native Americans, and volunteer organizations. Evaluation of the effectiveness of the use of resources in the area. Entering into agreements for providers of supportive and nutrition services, and multipurpose senior centers.

## PRIORITY ISSUES

One of the greatest challenges facing older adults and their families is navigating the complexities associated with long-term care needs. As a result, our highest priorities are focused on addressing the needs of individuals who rely on a dependable service delivery system in Central Mississippi to help them maintain their independence at home. While we have made meaningful progress toward building a comprehensive and coordinated system of services, there is still much work to be done. This year, we will concentrate our efforts on the following high-priority areas:

1. Expansion of the Emergency Transitions Services Program and Community Transition Services;
2. Adult Day Care Centers are needed in the rural areas of our district to serve those who cannot be left alone during the day, especially for those individuals affected by Alzheimer's disease. Currently, the AAA is financially limited to funding one (1) center in urban Jackson. Few centers are located in rural areas.
3. Home-delivered meals continue to be a high-priority service, especially in rural areas;
4. Promotion of the Mississippi Access to Care Center as a No Wrong Door System through television commercials and advertisements. Also, through this program, individuals can acquire information and to access services for older persons and the adult disabled populations.
5. A comprehensive advocacy plan for state funding in Mississippi is non-existent. Realizing that a statewide advocacy plan would be most effective, developing an agreeable strategy for all parties has been most difficult; consequently, no progress has been made;
6. Opening at least one (1) congregate meal site annually within our planning service area.
7. Increase volunteers throughout central Mississippi to assist with the State Health Insurance Program.
8. Increase the Grandparents Caregiver Support Group attendance.

## **PRIORITY ISSUES**

The accessibility of Information and Referral has been instrumental in lifting a heavy burden for older consumers, caregivers, community workers, and case managers. Older consumers and their families are able call the Area Agency on Aging to access the majority of the information they need. An internet, web-based site to access the Long-Term Services and Supports will be accessible for the public to use, as well as, local Information and Referral staff and other service providers. This website will continue to be utilized by all major players in the network, including hospitals, businesses, caregivers, and long-distance caregivers.

The expansion of the Emergency Transition Services Program will remain a priority so that there will be less expensive options for frail and vulnerable adults than having to go to be readmitted in the hospitals or institutional settings. This program allows clients to receive home delivered meals and homemaker services for 21 days post discharge.

Also, we will continue to execute the Community Transition Services Program. Consumers can receive certain services at home and Medicaid pays for their care through a transition case management component. This program is built around the core principles of consumer choice and empowerment to assist individuals in facilities in identifying potential community living options. The care at home for these clients is cheaper than nursing home care; however, there continues to be a bias in Mississippi towards nursing homes.

Although there is a need for more adult day care centers in all counties and local communities, with the limited dollars available through the AAA, it is not possible to fund additional centers. As a result, we are directing interested day care providers to seek to become Medicaid providers for day care services and clients in the E&D Waiver Program can receive day care services and Medicaid will pay the services. Those individuals who do not have a paying source for their care will not be able to attend unless they can pay for themselves. These centers will be able to accept private pay clients, or clients with some type of insurance.

Despite continued efforts, the Central Mississippi Area Agency on Aging (AAA) has not been able to eliminate the longstanding waiting list for services. During the COVID-19 pandemic, the agency experienced temporary success in identifying additional resources, which enabled the elimination of the waiting list for a limited time. However, the current volume of unmet needs has rendered the waiting list unmanageable, highlighting a critical and growing demand for services. To help alleviate this issue, the AAA continues to offer a Private Pay Program. This program provides an immediate option for older adults and their families to access services without delay, circumventing the extended wait associated with publicly funded options.

## **PRIORITY ISSUES**

While the AAA has made measurable progress in the provision of home-delivered and congregate meals for eligible older adults, continued outreach is necessary to encourage voluntary contributions from those with the financial capacity to support the program. These contributions are essential to offset program costs and sustain services.

In accordance with programmatic mandates, each AAA is expected to open a minimum of one congregate nutrition site annually. These sites serve not only to provide nutritious meals but also to reduce social isolation, enhance emotional well-being, and foster peer interaction among older adults. The nutrition program will remain a high priority due to its essential role in promoting the health and independence of seniors.

Although a modest allocation of state funding is available to supplement federal funds provided under the Older Americans Act, these resources are quickly expended. While thousands of meals have been made possible through the State Allocation, the overall funding remains insufficient to meet the increasing demands of the program.

Each AAA maintains an Aging Advisory Council, which has the potential to be formally trained and mobilized as an advocacy body to support increased legislative funding for aging services. If each of Mississippi's ten AAAs were to train their advisory groups in aging policy and advocacy, this would result in a network of more than 200 informed and empowered individuals statewide—individuals who can effectively advocate without being perceived as bureaucratic stakeholders.

The Central Mississippi AAA remains committed to serving in a leadership capacity to help realize this vision and to strengthen the voice of older adults in state-level policy discussions.

**TARGET POPULATION: OBJECTIVES AND METHODS**

To comply with Section 306 (a)(4)(A)(i)(I) of the Older Americans Act of 2016, the following objectives and methodology will be implored:

**OBJECTIVES:**

1. To screen clients and refer for services with particular attention to targeted groups.
2. Evaluate client demographics on a quarterly basis to determine if services are rendered to targeted groups.
3. To prioritize waiting list according to targeted groups (**individuals with greatest social and economic need**, with particular attention to low-income older individuals, including low-income minority older individuals; older individuals with limited English, older individuals residing in rural areas); **the number of older individuals who have greatest social need** (with particular attention to low-income minority older individuals, older individuals with limited English, older individuals residing in rural areas), caregivers, and the number of older individuals at risk for institutional placement and the number of Indians residing in such area.
4. To outreach to areas of the district which census data reveals as targeted communities.

**METHODOLOGY**

1. Outreach Workers will be trained on identifying and locating targeted groups.
2. The client tracking system will be utilized on a quarterly basis to receive a profile on targeted service recipients.
3. When a vacancy occurs in a priority service, program managers and subcontractors will review client list to choose individuals who best meet the targeted population group.
4. Outreach workers will be instructed to target these groups in rural, isolated areas, and low-income communities to inform them of the availability of services. The resources of the Mississippi Access to Care Center will be a tremendous boost to the ability of outreach staff to be knowledgeable of not only what the AAA offers, but other organizations as well.

# LEVERAGED RESOURCES

The Leveraged Resources Inventory is an opportunity to communicate additional value the AAA brings to older adults in the PSA which may otherwise be uncaptured in this Plan.

List resources (from outside entities) which meet the following criteria:

- The **AAA** has been involved in **developing, mobilizing or acquiring the resource** for the enhancement of community-based services to older adults in the PSA (this resource would not be available to older adults in the PSA if not for the AAA's involvement),
- The resource is not a service provided as part of a contract with the outside entity. Show only the added value leveraged by the AAA **above and beyond a contract**, or services **not included in a contract**, and
- The resource is projected to be available to older adults in the Plan period.

Indicate:

- Name of the Agency/Organization,
- Services provided (include only the services the AAA was instrumental in developing, mobilizing or acquiring; do not include services for which the AAA contracts),
- Estimated annual dollar value of the services listed (again, not including the value of any contract), and
- Whether the Agency/Organization is a current contractor of the AAA for any services.

## RESOURCE INVENTORY

| Agency/Organization    | Services Provided    | Estimated Annual Dollar Value | Current Contractor |
|------------------------|----------------------|-------------------------------|--------------------|
| AARP Mississippi       | OAA Month Activities | \$3,000                       | NO                 |
| The MIND Center        | Sponsorships         | \$500                         | NO                 |
| Home Instead and NABIP | Santa for Seniors    | \$6,000                       | NO                 |

**AAA PROGRAM PLAN UPDATE**

**ADMINISTRATION AND OVERSIGHT  
HOME AND COMMUNITY-BASED SERVICES  
ELDER ABUSE PREVENTION AND ADVOCACY**

# GOALS

Complete the GOAL framework for each of the goals below and any additional goals added by the AAA.

See Goals Section of Guide for Completion for instructions on how to complete the GOAL framework.

## Goal 1

|   |   |
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| G<br><b>Goal</b>                                  | To establish and maintain an active Advisory Council that provides continuous guidance to the Area Agency on Aging on the development, administration, and implementation of the Area Plan, ensuring inclusive representation and <b>community engagement</b> .   |
| O<br><b>Objective(s)</b>                          | Ensure the Advisory Council meets at least quarterly to: <ul style="list-style-type: none"> <li>• Review progress on the Area Plan</li> <li>• Provide recommendations for program improvements</li> <li>• Identify emerging needs and service gaps</li> <li>• Promote transparency and accountability in service delivery</li> </ul>  |
| A<br><b>Action Steps</b><br>What<br>When<br>Who   | What: Distribute a formal call for nominations through local Mayors, Board of Directors, and Supervisors. Review nominees with the Board of Directors, who will vote and select members.<br>When: September 2025<br>Who: CMPDD Board of Directors   |
| L<br><b>Leading to Outcomes</b>                   | The Advisory Council <b>reviews and provides formal input</b> on draft versions of the Area Plan and annual updates. The Advisory Council includes members representing all required stakeholder categories, with documented participation from: <ul style="list-style-type: none"> <li>• Older adults, including minorities and rural residents</li> <li>• Family caregivers</li> <li>• Aging service providers</li> <li>• Local elected officials</li> <li>• Veterans' services (where applicable)</li> <li>• Business and community representatives</li> </ul> Council members engage in at least 1 public policy or outreach <b>activity</b> per year (e.g., contacting legislators, attending hearings, community forums). |
| S<br><b>Successes and Strategic Modifications</b> | <i>[TO APPEAR IN ANNUAL UPDATES]</i>  |

## Goal 2

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| G<br><b>Goal</b>         | Ensure that case management services provided through the Area Agency on Aging are effectively coordinated with federal and state programs to optimize resources, eliminate duplication, and enhance the quality and accessibility of services for older adults. |
| O<br><b>Objective(s)</b> | By the end of the fiscal year, establish formal agreements with at least three federal or state agencies delivering case management services to coordinate referrals and reduce service duplication.   |
| A                        | Identify and list Key Federal/State Case Management Programs in the  |

**ATTACHMENT D**

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| <p><b>Action Steps</b><br/>What<br/>When<br/>Who</p>             | <p>service area. Reach out to agency contacts to initiate discussions about coordination. Draft MOUs or coordination agreements. Finalize and sign agreements<br/>By February 2026<br/>Aging Division Director and Case Managers, Partner Agency Representatives</p> |
| <p><b>L</b><br/><b>Leading to Outcomes</b></p>                   | <p>By the end of the fiscal year 2026, at least three formal agreements (MOUs) with federal or state case management programs are executed, establishing clear coordination frameworks.</p>  |
| <p><b>S</b><br/><b>Successes and Strategic Modifications</b></p> | <p><i>[TO APPEAR IN ANNUAL UPDATES]</i></p>  |

*Goal 3*

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| <p><b>G</b><br/><b>Goal</b></p>                                   | <p>Develop and maintain comprehensive emergency preparedness plans and collaborative partnerships to ensure effective disaster response and service continuity for older adults in coordination with local and State emergency agencies and relief organizations.</p>   |
| <p><b>O</b><br/><b>Objective(s)</b></p>                           | <ul style="list-style-type: none"> <li>• Establish formal communication and coordination protocols with local and State emergency response agencies, relief organizations, and relevant government entities within six months.</li> <li>• Conduct at least two joint emergency preparedness training exercises or drills annually with partner agencies to enhance response capabilities.</li> </ul>  |
| <p><b>A</b><br/><b>Action Steps</b><br/>What<br/>When<br/>Who</p> | <p>Identify and engage key emergency response and relief partners<br/>Compile list of agencies and organizations for collaboration<br/>Integrate emergency preparedness into Area Plan<br/>Update Area Plan to include emergency response protocols<br/>Schedule and participate in joint training exercises<br/>Plan and conduct drills simulating emergency scenarios<br/>When: By the end of fiscal year 2026.<br/>Who: Aging Division Director &amp; Partner Agencies</p> |
| <p><b>L</b><br/><b>Leading to Outcomes</b></p>                    | <p>Strengthened Partnerships<br/>Integrated Emergency Planning<br/>Enhanced Response Capacity<br/>Improved Vulnerable Population Support<br/>Continuous Improvement</p>   |
| <p><b>S</b><br/><b>Successes and Strategic Modifications</b></p>  | <p><i>[TO APPEAR IN ANNUAL UPDATES]</i></p>   |

*Goal 4*

**ATTACHMENT D**

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| <b>G</b><br><b>Goal</b>                                  | Enhance the capacity and reach of the State Health Insurance Assistance Program (SHIP) by recruiting, training, and deploying knowledgeable volunteers to provide unbiased Medicare counseling and outreach to older adults.   |
| <b>O</b><br><b>Objective(s)</b>                          | To expand SHIP services across the Planning and Service Area (PSA) by increasing the number of trained volunteers by 25% within the next 12 months and improving service access for Medicare beneficiaries, especially in rural and underserved communities.   |
| <b>A</b><br><b>Action Steps</b><br>What<br>When<br>Who   | Expand the development of the targeted volunteer recruitment campaign using senior centers, faith-based organizations, and community partners. Schedule and conduct quarterly SHIP training sessions for new volunteers. The pair trained volunteers with experienced counselors for shadowing and mentorship. Monitor volunteer performance and client satisfaction through surveys and reports. Recognize and retain volunteers through annual appreciation events and continuing education opportunities.<br>When: By the end of FY 2026-<br>Who: SHIP Insurance Counselors and Aging Division Director |
| <b>L</b><br><b>Leading to Outcomes</b>                   | Increase the number of trained SHIP volunteers by at least 25% by March 2026.<br>Enhanced volunteer retention rates through training, recognition, and mentorship, with at least 80% of new volunteers remaining active for 12 months.<br>Expanded SHIP coverage to at least three additional rural sites that previously lacked access to in-person counseling.   |
| <b>S</b><br><b>Successes and Strategic Modifications</b> | <i>[TO APPEAR IN ANNUAL UPDATES]</i>   |

*Goal 5*

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| <b>G</b><br><b>Goal</b>                                | Prioritize outreach, services, and resource allocation to older adults with the greatest economic and social need, with special attention to low-income minority populations and individuals living in rural areas within the Planning and Service Area (PSA).   |
| <b>O</b><br><b>Objective(s)</b>                        | To increase equitable access to aging services by identifying and enrolling at least 100 older adults with high economic or social need—particularly those who are low-income minorities or rural residents—into supportive services by June 2026.   |
| <b>A</b><br><b>Action Steps</b><br>What<br>When<br>Who | Translate outreach materials into multiple languages and adapt for accessibility (e.g., large print, braille).<br>Encourage Service Providers to host monthly mobile outreach events offering information, screenings, and assistance with service enrollment.<br>Provide cultural competency and rural sensitivity training for all AAA program staff, providers, and volunteers.<br>When: By the end of FY 2026<br>Who: I&R/Outreach Staff & Aging Staff |
| <b>L</b><br><b>Leading to Outcomes</b>                 | Increase in service utilization by low-income minority and rural older adults by 20% compared to the previous year. All AAA staff and volunteers will complete cultural and rural competency training by May 2026. Increase in service utilization by low-income minority and rural older adults by 20% compared to the previous year.   |

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| <p>S<br/>Successes and Strategic Modifications</p> | <p><i>[TO APPEAR IN ANNUAL UPDATES]</i></p> |
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Goal 6

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| <p>G<br/>Goal</p>                                   | <p>Increase public awareness and utilization of the Mississippi Access to Care (MAC) Center as the primary entry point for aging and disability services, ensuring that individuals, caregivers, and professionals across the Planning and Service Area (PSA) are informed about the available resources, supports, and referral services.</p>   |
| <p>O<br/>Objective(s)</p>                           | <p>Develop and implement a multi-platform outreach strategy by June 2026 to educate older adults, caregivers, and service providers, especially in rural and underserved communities, about the purpose and functions of the MAC Center.</p>   |
| <p>A<br/>Action Steps<br/>What<br/>When<br/>Who</p> | <p>Present at local health fairs, senior centers, and town halls.<br/>Translate promotional materials into Spanish and other relevant languages.<br/>Distribute MAC flyers in clinics, churches, libraries, and grocery stores.<br/>Encourage I&amp;R and Outreach Providers to include MAC Center info in all intake and assessment documentation.<br/>When: By the end of FY 2026<br/>Who: MAC Center Resource Specialists and Aging Division Director</p> |
| <p>L<br/>Leading to Outcomes</p>                    | <p>25% increase in the number of inquiries and referrals through the MAC Center from rural counties.<br/>15% increase in MAC Center service enrollments from low-income and underserved older adults.<br/>At least 5 partner organizations have been trained to utilize and promote the MAC Center as a resource hub.</p>  |
| <p>S<br/>Successes and Strategic Modifications</p>  | <p><i>[TO APPEAR IN ANNUAL UPDATES]</i></p>  |

Goal 7

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| <p>G<br/>Goal</p>                                   | <p>To establish and maintain a transparent, accessible, and fair grievance process that allows older individuals to formally express dissatisfaction or appeal service denials, ensuring their rights are protected and concerns are addressed promptly and impartially.</p>   |
| <p>O<br/>Objective(s)</p>                           | <p>Ensure that 100% of older individuals receiving services through the Area Agency on Aging (AAA) are informed of their right to file a grievance and have access to a formal grievance procedure by the end of the fiscal year.</p>  |
| <p>A<br/>Action Steps<br/>What<br/>When<br/>Who</p> | <p>Develop and approve a written grievance procedure policy. Train all AAA staff, contractors, and providers on the grievance procedure. Post grievance procedures on the AAA website and in visible areas of senior centers.<br/>When: By the end of FY 2026<br/>Who: Aging Division Director, Aging Staff, and Service Providers</p> |

**ATTACHMENT D**

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| L<br><b>Leading to Outcomes</b>                   | 100% of clients receiving AAA services receive written information on the grievance procedure. 95% of grievances are resolved within 10 business days. The annual review shows a reduction in repeat grievances for the same issue. Systemic service improvements are made in response to trends identified through grievance data. |
| S<br><b>Successes and Strategic Modifications</b> | <i>[TO APPEAR IN ANNUAL UPDATES]</i>  |

*Goal 8*

|   |  |
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| G<br><b>Goal</b>                                  | To implement and expand evidence-based programs through the Area Agency on Aging and its service providers that promote healthy behaviors and reduce the risk of injury, disease, and disability among older individuals and their family caregivers.  |
| O<br><b>Objective(s)</b>                          | By September 30, 2026, the AAA will deliver at least three evidence-based health promotion and disease prevention programs reaching a minimum of 150 older adults and caregivers across the planning and service area.   |
| A<br><b>Action Steps</b><br>What<br>When<br>Who   | Identify and select evidence-based programs (e.g., Walk With Ease, Bingocize, Virtual Dementia Tour, or Tai Chi for Arthritis). Develop a schedule and promote workshops across counties, with a special focus on rural and underserved areas. Launch and deliver at least three selected evidence-based programs. Evaluate program outcomes using participant surveys and health self-assessments.<br>When: By the end of FY 2026<br>Who: Aging Staff and Aging Division Director |
| L<br><b>Leading to Outcomes</b>                   | At least 150 older adults and caregivers complete a minimum of one full evidence-based program cycle. 80% of participants report increased confidence in managing their health or preventing falls/injuries. Participants demonstrate a measurable improvement in health indicators (e.g., reduced pain, increased mobility).  |
| S<br><b>Successes and Strategic Modifications</b> | <i>[TO APPEAR IN ANNUAL UPDATES]</i>   |

*Goal 9*

|                          |  |
|--------------------------|--|
| G<br><b>Goal</b>         | To expand the Emergency Transitions Services (ETS) and Community Transition Services (CTS) programs to support older adults and persons with disabilities by transitioning safely from institutional settings back into the community.                             |
| O<br><b>Objective(s)</b> | By September 30, 2026, expand Emergency Transition Services and Community Transition Services Programs across at least three (3) counties in the Planning and Service Area (PSA), serving at least 50 eligible individuals with comprehensive transition supports. |
| A                        | Establish new or strengthen existing partnerships with hospitals, nursing  |

**ATTACHMENT D**

|   |   |
|---|---|
| <p><b>Action Steps</b><br/>What<br/>When<br/>Who</p>      | <p>homes, and housing organizations.<br/>Distribute ETS outreach materials for discharge planners and caregivers.<br/>Meet with the Division of Medicaid to find out how we can expand services in our PSA.<br/>When: By the end of FY 2026<br/>Who: Aging Division Director and Aging Staff assigned to programs</p> |
| <p><b>L</b><br/>Leading to Outcomes</p>                   | <p>Increased collaboration agreements with Division Medicaid and at least five hospitals, nursing facilities, or housing providers.</p>   |
| <p><b>S</b><br/>Successes and Strategic Modifications</p> | <p><i>[TO APPEAR IN ANNUAL UPDATES]</i></p>   |

In addition to the goals listed, please add any other goal(s) the AAA will undertake in this Plan:

*Goal 10*

|  |   |
|--|---|
| <p><b>G</b><br/>Goal</p>                                   |   |
| <p><b>O</b><br/>Objective(s)</p>                           |   |
| <p><b>A</b><br/>Action Steps<br/>What<br/>When<br/>Who</p> |   |
| <p><b>L</b><br/>Leading to Outcomes</p>                    |   |
| <p><b>S</b><br/>Successes and Strategic Modifications</p>  | <p><i>[TO APPEAR IN ANNUAL UPDATES]</i></p> |

**RATIONALE STATEMENT:      ADMINISTRATION AND OVERSIGHT**

The Goals and Objectives included in this section are designed to assure that we focus on areas of management and oversight that guarantees success. In managing the operation of this AAA, it is critical to note that the written objectives in this section will lead to a sound, effective, and efficient operation of the resources designated for the older population in central Mississippi. We will be focusing on the following as identified in our objectives:

1. Monitoring and Evaluation of all Contracts with Subcontractors;
2. Maintaining fiscal and programmatic data according to sound principles;
3. Providing on-going training for staff and subcontractors to enhance their knowledge base and skills in working with the older population;
4. Maintaining a present throughout the planning and service area by working with and gaining input from a local aging advisory committee;
5. Targeting our limited services to intended clientele as prescribed in the Older Americans Act, As Amended;
6. Serving as a resource to groups/organizations, and others who may be Interested in developing new resources for older adults;

**Leadership and Management:**

Mr. Michael Monk serves as the Chief Executive Officer of CMPDD/AAA and Dr. Chelsea B. Crittle is the Aging Division Director. Dr. Crittle, under the direction of the CEO is responsible for the daily operations of the Area Agency on Aging. In order to ensure that adequate training is received, the Aging Division Director works closely with **all** staff members to schedule mandatory training sessions through conferences, workshops, and individually. Also, the Aging Division Director and AAA staff are responsible for scheduling periodic training sessions for service providers. At the beginning of each fiscal year, a mandatory training session is scheduled with representatives from each service provider to discuss the following areas: reporting procedures, mandatory deadlines, signed contracts, programmatic monitoring, Consumer Information Forms, and DAAS/ Quality Assurance Standards.

Also, throughout the year, the District Ombudsmen will participate in health fairs and conduct in-service training sessions for the local Ombudsman, Nursing Home Administrators, Case Managers, Social Workers, and Community Workers. These workshops are designed to educate the Aging Network on topics that adversely affect the residents in nursing homes, assisted living facilities, and personal care homes. The State Health Insurance Counselors provide training to persons interested in volunteering to increase the knowledge of older persons regarding health insurance, public benefits, including Medicare, Medicaid, HMOs, and long-term care insurance. In addition, staff provide Disease and Health Promotion classes that focus on topics such as: Fall Prevention, Chronic Disease Self-Management, Diabetes Self-Management, Virtual Dementia Tours, Bingocize, T-Care, and Trualta for Caregivers.

**RATIONALE STATEMENT:      ADMINISTRATION AND OVERSIGHT**

Central Mississippi Planning and Development District/Area Agency on Aging has very few challenges and barriers to providing effective leadership and management for Older Americans Act programs. The primary challenge for CMPDD/AAA is making sure that service providers are adhering strictly to timelines and performance measures, as well as, submitting new and updated consumer information forms in a timely manner. Although Central is often faced with this minor challenge there are many successes. Over the years we have developed a consistent and effective working relationship with our service providers. Ongoing technical assistance is provided which helps to encourage and maintain a positive working relationship. Service providers (i.e., subcontractors) are able to contact the AAA staff through email, telephone and walk-in. The District's policy and procedures instructs the Aging staff to return all phone calls and emails within 24 hours of initial contact. Also, AAA staff when and if necessary will visit the offices of service providers for one-on-one training. The District has successfully implemented a semi-paperless system which has enabled the service providers to submit completed Consumer Information forms and reports via email. This process creates a more seamless process and promotes a cost-efficient system.

**Marketing:**

The Aging Division Director, AAA staff, and local service providers (i.e., subcontractors) are responsible for making sure marketing materials are available to the older population in central Mississippi. Information display boards, brochures, monthly electronic newsletters, handouts, radio ads, and commercials have been designed to provide information about aging programs for clients, caregivers, and community workers. Marketing materials are mailed as requested and disseminated during training sessions and at health fairs. Also, aging services are promoted through the Central Mississippi Planning and Development District's website, [www.cmpdd.org](http://www.cmpdd.org), and the Mississippi Access to Care Centers website [www.mississippiaccessstocare.org](http://www.mississippiaccessstocare.org). The MAC Centers' website provides an option for internet users to search for specific resources by county and gives the user the ability to select the requested agency and contact information.

The main marketing challenges the District faces with each fiscal year are budget constraints, which continue to hinder the purchasing of marketing materials. For example, due to the changes in budget requirements, the State Health Insurance Program has eliminated the purchase of various marketing materials. To address this issue, the State Office has identified funds through the MIPPA Program that can be used to purchase marketing materials. Before ordering all marketing, gadgets must be approved by the SHIP Director at the State Office.

**Service Provision:**

The District provides several services in-house that are beneficial to older Mississippians which include: (1) Insurance Counseling; (2) Community Transition Services; (3) Veterans Directed Care; (3) Lifeline; (4) Home-delivered meals; (5) Assisted Transportation; (6) Ombudsman; (7) Supplemental Services; (8) Information & Assistance; (9) Case Management; (10) Senior Community Services Employment Program and (11) Chore Services.

**RATIONALE STATEMENT:**      **ADMINISTRATION AND OVERSIGHT**

All Area Agencies on Aging (AAA) are not direct service providers. They aim at organizing and coordinating local human resources within their planning and service areas; therefore, we have entered third-party contracts with our local human resource agencies, community action agencies, and non-governmental entities. The services that are provided by a third-party vendor include: (1) Transportation; (2) Homemaker; (3) Home-delivered and Congregate meals; (4) Outreach; (5) Information & Referral; (6) Ombudsman; (7) Adult Daycare; (8) Respite and (9) Legal Services. The Area Agency on Aging determines what services are provided in-house and what services are provided by a third-party vendor. The Area Plan, which includes a formal plan of service provision, is submitted for approval to the Aging Advisory Committee members and the District's Board of Directors. The criteria used to justify what services are provided in-house and what services are provided by a third-party vendor are determined by which vendor can provide the greatest service based on quality and quantity. The District utilizes two (2) forms of internal controls (i.e., programmatic and fiscal monitoring) in order to provide services effectively and efficiently to those most in need.

A request for proposal (RFP) process is utilized when seeking third-party vendors. The District normally seeks vendors every three to four years. A legal notice is placed in the newspaper announcing the District's acceptance of proposals from interested agencies and organizations interested in contacting to provide services for older adults in central Mississippi. The Aging Division Director develops the service RFP's and submits all required information to the newspaper for announcement. A five (5) person committee is selected to review and rate the proposals submitted. The third-party vendors are selected as service providers (i.e., subcontractors) based upon various areas rated such as: program budget, statement of work, organizational profile, staffing and management.

The internal control process used by the District includes programmatic and fiscal monitoring. All service providers (i.e., subcontractors) are monitored at a selected time during the fiscal year. This year all monitoring will be conducted in a virtual hybrid format. Each agency receives training and technical assistance to ensure that services are provided as required by the quality assurance standards. During the monitoring visits employee files are reviewed to ensure that minimum job qualifications are met as indicated in the standards. Documentation is included in the personnel files to ensure minimum requirements are sufficient.

**Area Plan**

The Aging Division Director is responsible for completing the Area Plan. The Program Specialist and Program Coordinator assist with organizing, researching, and gathering supportive data regarding the older population in central Mississippi. The Area Plan is utilized by the District throughout the fiscal year as a guide to ensure effective and efficient service delivery of aging services. The District's staff uses the plan as a reference to ensure that goals and objectives are met within the set timeframe. Also, these goals and objectives are expanded upon within the District's Work Plan published annually.

**RATIONALE STATEMENT:      ADMINISTRATION AND OVERSIGHT**

The Aging Division Director refers to the Area Plan at the end of the fiscal year before completing the District's Annual Report to determine if goals and objectives were met. If the Director determines that the objectives were not met, then systematic systems are developed and implemented to improve the delivery of services.

There are multiple challenges with working on the Area Plan, which includes: (1) the amount of staff time allotted to working on a project of this magnitude; (2) the staff time allotted prevents the staff from working on other projects in order to seek additional resources to expand services; and (3) the requirement of completing a project of this magnitude annually. Completing an area plan that would be in place for three (3) consecutive years is going to be a positive benefit to the Area Agency on Aging. This option will free up the Aging Directors' time to seek additional funding and work on other projects that could possibly expand the aging services.

**Advisory Council**

The Aging Division Director is responsible for ensuring the Aging Advisory Council's involvement in the Area Plan process, as well as, when necessary, program development. During the aging advisory meeting, the Aging Division Director presents the goals and objectives of the AAA's plans to implement during the upcoming fiscal year. The Advisory Council is given the opportunity to make suggestions and recommendations during the quarterly scheduled meeting. Before the Area Plan's submission to the Division of Aging and Adult Services, the Advisory Committee approves the plan through a voting process. The AAA's primary challenge is getting an adequate number of members to attend the meeting in order to get a quorum for voting purposes. Throughout the meeting, AAA staff disseminate sections of the Area Plan to give the committee members an opportunity to view the written narratives regarding the goals and objectives for the upcoming fiscal year.

**Financial Management**

The District's Staff Accountant is responsible for preparing and submitting sub-grant budgets, sub-grant modifications, monthly reporting worksheets, and requests for cash. The documents are completed by the Staff Accountant and submitted to the Chief Executive Officer for signature. If the Chief Executive Officer is unavailable, the Director of Finance has the legal authority to sign in his absence. According to the District Accountant, the primary barrier is the inability of the provider agencies to submit all financial reporting documents electronically.

**RATIONALE STATEMENT:**

**ADMINISTRATION AND OVERSIGHT**

**Data Entry**

The Data Specialists are responsible for a continuous process of inputting data and updating information on the computer. The Data Specialists assigned to this position are responsible for ensuring that information is kept current for the purpose of retrieving timely and appropriate data. The Aging Division Directors monitor the data inputted in the system to ensure the accuracy of data entered in the client tracking system. Also, a NAPIS report is reviewed periodically by the Aging Division Director, Program Specialist, and Data Specialists to ensure accuracy. The WellSky data entry system is currently being utilized by the District. The Division of Aging and Adult Services is responsible for managing this system statewide to ensure accurate data is captured on service delivery in the state of Mississippi. Also, the Aging and Disability Resource Center's staff utilizes the WellSky system to implement and coordinate information and assistance services through a call center. Systems are put in place to link persons in need of information with appropriate services, with emphasis on the aged and disabled populations. Also, staff collects information and maintain an accurate database of community resources.

There are several challenges in this area which includes: (1) unable to reach contact persons listed on community resources to ensure data in the system is accurate; and (2) limited resources to provide services; therefore, the referrals received through the Resource Center are placed on a lengthy waiting list. Although there are significant challenges, the District has been successful in maintaining the Resource Center with one (2) Data Specialists.

**Consumer Information Form**

The Consumer Information Forms are completed by Aging staff and local service providers. The Aging Division Director with the assistance of the Data Specialists are responsible for ensuring that the assigned person(s) completing the CIFs has been properly trained. The Aging Division Director explains to the local service providers that staff **must** be trained prior to completing Consumer Information Forms. The CIFs are submitted to the Director, the Program Coordinator, or the Data Specialist prior to data being entered into the system. The subcontractors have been instructed to submit initial assessments and reassessments to the program managers responsible for specific services prior to the client starting services. When CIFs are received the forms are reviewed for accuracy and completion. If the forms are incomplete the Data Specialists or program manager will return incorrect documents to the service provider. Client's eligibility is determined based upon the requirements indicated in the quality assurance standards.

**RATIONALE STATEMENT:**      **ADMINISTRATION AND OVERSIGHT**

The District receives client referrals through the MAC Center, Resource Center, outreach workers, family members, case workers, and self-referrals. When referrals are received Resource Center, potential client's information and request are submitted via email to the outreach worker or aging coordinator assigned to the county which the client resides. The outreach worker or aging coordinator contacts the client within fourteen (14) days and schedules a home visit to determine the client's needs. However, this can be a challenge due to amount of referrals received and the limited number of staff available to meet the high demand. When the CIF's are completed they are sent to the District for inputting. The Data Entry Clerk has up to ten (10) days to input the data into the system. Clients are then added to the requested programs waiting list until a slot becomes available.

When a potential client contacts the service provider directly the outreach worker or aging coordinator makes an appointment with the client to complete the CIF. When the form is completed in its' entirety the document is forwarded to the District. The Data Entry Clerk has ten (10) days to input the data into the system. At this point the client is added to the requested service waiting list until a slot becomes available. The outreach worker advises the clients during the initial assessment the possibility of waiting list placement. When an agency is able to add new clients to a service, contact is made via email to the District's program manager for approval. At this point the program manager reviews the requested program's waiting list to select the next eligible client(s) and a decision is made within forty-eight (48) hours of the request. Lastly, the subcontractors will contact the client to schedule a start date.

Reassessments are conducted annually by aging staff or subcontractors. When clients are no longer eligible an oral and written explanation is given to the client indicating the reason for termination of services. All reassessments are submitted by the subcontractors to the District's Data Entry Clerk. All reassessments are inputted into the system within thirty (30) days from date of submission. The Aging Division Director and the Data Entry Clerk conducts a **mandatory** training session for all subcontractors to ensure an understanding of the CIF intake policy. Also, if subcontractors have questions regarding this process they can contact the Aging Division Director, the Data Entry Clerk or the Program Coordinator for ongoing technical assistance. The subcontractors receive requests from the District (i.e., Aging Division Director, Resource Center staff and Program Coordinator) per request for services and it is also understood when necessary they can complete assessments on clients that contact their agency directly.

The District receives calls from individuals requesting services or information through the Resource Center. Sometimes individuals seeking information or services contact our office and request to speak directly to a program manager. These clients are directed to services based upon information provided or brochures are mailed to clients explaining in detail the availability of services. When individuals contact the Districts' subcontractors in the local areas for information

**RATIONALE STATEMENT:**      **ADMINISTRATION AND OVERSIGHT**

regarding services they are directed to the outreach worker, the aging coordinator or the information and referral specialist. These aging staff persons have been trained through in-service sessions, workshops, health fairs, and conferences specific to community resources available for seniors. If the subcontractors need assistance in providing information to the callers they are able to contact the District for further instructions.

One of the challenges most subcontractors express in completing the Consumer Information Form is the short length of the lines available to write the clients confidential information. Also, another challenge is stressing the importance to the subcontractors of completing all mandatory fields on the Consumer Information Form. Finally, encouraging the subcontractors to complete the form in its entirety, so there is enough information in the data system to make decisions based upon client's eligibility.

The Aging Division Director is responsible for assessing the needs of the planning service area. The Aging Division Director utilizes the client tracking system to identify the client's needs in central Mississippi by managing and analyzing NAPIS reports. Also, subcontractors submit monthly reports for each service and the program manager reviews the units of service provided and the number of clients receiving services. The program manager also reviews monthly the Districts' Budget Variance Report to determine the rate of spending according to the subcontractor's allocated budget. If the subcontractors are not meeting the performance measures set by the Aging Division Director at the beginning of the fiscal year then budgets are modified six months into the fiscal year and funds are reallocated to services where there is a high demand. The Aging Division Director works closely with each subcontractor to ensure clients are receiving services in central Mississippi. Also, the District utilizes the surveys conducted at the annual public hearing to determine the needs of the clients in central Mississippi.

All Aging Staff is responsible for submitting required reports to the Division of Aging and Adult Services according to the dates indicated on the Due Dates Calendar. The Aging Division Director maintains daily contact with the aging staff to ensure reports are submitted timely and are correct before submission to the Division of Aging and Adult Services. Currently, there are no barriers or challenges in meeting the scheduled deadlines indicated on the Due Dates Calendar. If staff is unable to meet a deadline due to unforeseen circumstances systems have been put in place to address this concern. The main success is the District's staff has continued to meet all deadlines indicated on the Due Dates Calendar.

**RATIONALE STATEMENT:**  
**HOME AND COMMUNITY-BASED SERVICE SYSTEM**

According to studies released by the National Academy of Social Insurance, the need for long-term services and supports (LTSS) is rapidly increasing, and recent studies underscore the urgency of addressing service gaps: Nearly 70% of Americans turning 65 today will need long-term care at some point in their lives. (AARP LTSS Choices, 2024) Despite common assumptions, most long-term care is not provided in nursing homes. Rather, care is delivered in homes and community-based settings. Over 80% of people who need long-term care live in home, not institutions. (SingleCare, 2025)

In central Mississippi, which covers Copiah, Hinds, Madison, Rankin, Simpson, Warren, and Yazoo counties, of the total 184,659 population of seniors 60 years and older. (Source: American Community Survey, 2017). This demographic trend reinforces the critical need for home and community-based services (HCBS) to support seniors' ability to remain at home safely and independently. While existing funding mechanisms create a strong institutional bias in the long-term care system, most people who need long-term care do not live in institutions. While more than 1.5 million elderly people live in nursing homes, more than 7 million live at home or in other community settings-even though all of them are estimated to need long-term care services (Source: Selected Long Term Care Statistics: Family Caregiver Alliance, 2015). Generally speaking, older people prefer to receive long-term care at home.

As the AAA our overall goal is to provide options/alternatives to nursing home placements in our service area. We are funding those services that will assist frail and vulnerable adults to be able to stay at home. These services include the following: Transportation, Home-Delivered Meals, Homemaker Services, Case Management, Respite, Chore Services, Emergency Services, Congregate Meals, Emergency Response Units, Adult Day Care, constructing ramps at personal homes, and other similar services. These activities absorb the majority of funding for the AAA, and they are very expensive to operate throughout the planning and service area. As objectives were established for this section, we kept in mind the necessity to maintain them at the same level as previous years, where possible.

To delay the need for supportive services, the Central Mississippi AAA has adopted the Walk With Ease Program as part of its broader effort to promote healthy aging and delay the need for more intensive long-term care services. Program offerings are coordinated through senior centers, community health sites, and virtually through the MAC Center network. Participants may also be referred to through Case Managers, Nutrition Coordinators, or Information & Referral specialists.

Walk With Ease complements the district's goals to empower older adults with tools that enhance their physical well-being and support independent living. By providing a simple,

## HCBS

structured walking program, the AAA is helping individuals take measurable steps toward better health and quality of life.

It is well known that AAA funding alone will never fulfill the mission or goal of providing a comprehensive system of services for older adults. There must be renewed efforts in resource development. Older people who can afford to pay for services should be encouraged to do so. There needs to be more support for services at the federal and state levels. Although we are currently providing more home and community-based services than ever before, more is needed.

The data confirms what providers and advocates have long known: Older adults overwhelmingly prefer to age in place, yet current funding levels are inadequate to meet the demand.

To address this, Central Mississippi AAA recommends:

1. Increased federal and state investment in HCBS services.
2. Stronger public education efforts on long-term care planning and Medicare/Medicaid limitations.
3. Continued support for family caregivers and the development of a statewide advocacy network through trained Aging Advisory Councils.

RATIONALE STATEMENT: ELDER ABUSE PREVENTION AND ADVOCACY

Advocacy is a core responsibility of Area Agencies on Aging, as mandated by the Older Americans Act. The primary purpose of this function is to ensure that the rights, dignity, and well-being of older adults are upheld and protected. As the aging population continues to grow, the demand for strong, consistent advocacy becomes increasingly critical.

Older adults in Central Mississippi—and across the nation—continue to face significant challenges, including abuse, exploitation, and neglect. Among the most pressing issues are inadequate home repairs, financial scams and predatory lending, physical and emotional abuse (often perpetrated by family members or caregivers), and cases of self-neglect.

The Central Mississippi AAA fulfills its advocacy role through several key initiatives. These include the Long-Term Care Ombudsman Program, which advocates on behalf of residents in long-term care facilities; coordinated efforts with the Mississippi Department of Human Services, the state agency designated by the Governor to address elder abuse; and ongoing efforts to prevent Medicare and Medicaid fraud and abuse. The AAA also provides training and education for individuals, professionals, and paraprofessionals focused on abuse prevention, the promotion of self-determination, and the protection of autonomy.

When cases of abuse are substantiated, the AAA collaborates with appropriate authorities and agencies to ensure that victims receive the services and support necessary for their safety and well-being. In situations involving self-neglect, the AAA seeks to facilitate interventions that create a safer and more supportive living environment for the individual. Additionally, due to the implementation of the Medicare Modernization Act of 2003, the District's Insurance Counseling and Assistance Program has emerged as a vital resource in the broader advocacy framework. This program has played an essential role in helping Medicare beneficiaries navigate prescription drug coverage, particularly during enrollment and plan selection periods. As deadlines pass and new needs arise, it is anticipated that an increasing number of beneficiaries will seek to enroll in or change their Medicare Part D plans. The Insurance Counseling Program remains committed to assisting individuals in making informed decisions and accessing the benefits to which they are entitled.

**EMERGENCY MANAGEMENT PLAN**

# COMPREHENSIVE EMERGENCY PREPAREDNESS AND RESPONSE

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*AAAs are required to coordinate activities and develop long-range emergency preparedness plans with local and State response agencies, relief organizations, and others that have responsibility for disaster relief services within the PSA. This planning would take into account the needs and preferences of older adults who may or may not be AAA clients.*

Identify all the Emergency Preparedness and Disaster Response activities that the AAA participates in for older adults in the Planning and Service Area (PSA):

- County-wide disaster planning team
- Local EOC situational drills or tabletop exercises
- Designated a leadership role in health and safety response with an emphasis on specific needs of older adults in the PSA (accessible transportation, shelters, and wrap-around services)
- Hosting community disaster preparedness events
- X Distribution of emergency preparedness checklists
- X Conduct mass communication prior to, or after, an emergency event
- Coordinate/Communicate local heating/cooling centers opportunities when indicated
- X Include personal emergency planning discussion into case management discussions and assessment
- Have agreements in place to utilize senior centers or other community agencies as emergency shelter locations
- Offer and maintain a list of vulnerable older adults to be provided individualized wellness checks before, during and after an emergency event. Providing attention to those with limited access and functional needs, who utilize oxygen, receive advanced medical care, and/or have significant barriers to mobility.
- Have policies and procedures for staff and supervisors to perform emergency response activities, during or outside of traditional work hours, including during weather-forced office closures, weekends, or at off-site locations
- Other \_

2. Please indicate the AAA's disaster preparedness partners such as local emergency response agencies, relief organizations, local government entities, and any other institutions that have primary responsibility for disaster relief services.

- County Emergency Management/Emergency Operations Center (EOC)
- Red Cross
- First Responders (Fire/Police/Ambulance/Sheriff)
- Local School District
- Faith-based groups
- County Health Department
- Hospitals and Skilled Nursing Facilities
- Alzheimer's Association 19
- Other: \_\_\_\_

At this time, the Central Mississippi Area Agency on Aging (CMAAA) does not have established local disaster preparedness partners. However, CMAAA is actively working to strengthen its role in local emergency planning efforts. The agency has initiated contact with various county and regional emergency management agencies and community organizations to request inclusion on local advisory councils and task forces.

- These efforts aim to ensure that the needs of older adults are incorporated into county-level emergency planning and response frameworks. CMAAA is committed to continuing outreach and collaboration to build formal partnerships that will enhance coordination and improve outcomes for older adults during disasters.

3. Does the AAA have a desk (seat at the table) at the County Emergency Operations Center (EOC)?

\_\_\_\_ Yes  No

If yes, what specific role does the AAA play during activations and/or emergencies?

If no, what steps will the AAA take to contact the County EOC Coordinator and arrange for training, information sharing or other activities that would help to blend AAA disaster plans into the County efforts?

**CMAAA RESPONSE:** The Area Agency on Aging (AAA) is a member of the Mississippi Disability and Access and Functional Needs Task Force. We will continue to encourage partnerships with the County Emergency Operations Center (EOC) Coordinators, the following steps will be taken to ensure coordination and integration of disaster planning efforts:

Confirm contact information for EOC Coordinators in each county within the Planning and Service Area (PSA), including Hinds, Madison, Rankin, Copiah, Warren, Simpson, and Yazoo.

Schedule a virtual or in-person meeting with each County EOC Coordinator to:

- Discuss the specific needs of older adults during disasters.

- Explore how AAA's plans can align with county-level response efforts.
  - Establish a point of contact for ongoing communication.
  - Participate in the Task Force Meeting and attend future trainings, drills, and planning meetings.
  - Offer AAA participation in relevant training or tabletop exercises to strengthen integration.
  - Explore the development of an MOU that outlines mutual responsibilities during disasters, especially in areas like sheltering assistance, transportation, or distribution of supplies for seniors.
4. How does the AAA communicate weather-related closures of congregate, home-delivered, portable, or in-home services to participants?

**CMAAA RESPONSE:** The Area Agency on Aging (AAA) employs a multi-channel communication strategy to notify participants and service providers of weather-related closures affecting congregate meals, home-delivered meals, portable meals, and in-home services:

- AAA notifies all contracted service providers via email, phone, and/or text message as soon as a closure decision is made.
- Providers are instructed to immediately begin their participant notification procedures.
- Home-delivered meal clients and in-home service participants are contacted directly by phone or text through provider call lists.
- Priority is given to participants known to be vulnerable, homebound, or without caregiver support
- Closure notices are posted on the AAA's official website and social media channels (e.g., Facebook).
- In advance of forecasted severe weather, providers may deliver extra shelf-stable meals or provide participants with emergency contact cards and instructions.
- AAA will maintain communication with County Emergency Operations Centers to align closure decisions with broader local emergency responses.

- 4a. Does the AAA offer alternative meal supplies in preparation for emergency closures, such as blizzard boxes or shelf-stable meals?

Yes  No

If yes, how are these delivered and replenished through the year?

**CMAAA RESPONSE:** CMAAA sends out reminders several times each year to remind the meal service providers to order shelf-stable meals. The service providers are responsible for ordering the meals and passing them out to clients before inclement weather. CMAAA orders meals for home-delivered meal clients to have on hand in cases of bad weather or emergencies when regularly scheduled meals cannot be delivered by the vendor. Instructions shall be given to participants that these meals are for emergency consumption for days they will not be receiving a meal or attending a meal site. It will be up to the participant to save the meals for this, but you will have provided the meal for them. It is recommended that 2-3 days of shelf-stable meals & water be issued to each participant at the onset of the storm season.

4b. Are there any limits to providing emergency meals through the year, i.e., budgetary, capacity, or contractual?

CMAAA RESPONSE: There may be limits for some of our providers depending on storage spacing and budgetary restraints.

4c. Please describe any other disaster preparation activities offered to older adults during an emergency event, for example, robo-calls, website communications, and/or individual check in calls.

CMAAA RESPONSE: No additional activities other than what was previously mentioned.

5. What disaster preparedness training will AAA Staff (including the Director) receive from the EOC or other sources? (This could include locally developed EOC training and/or on-line FEMA training.

CMAAA RESPONSE: The Central Mississippi Area Agency on Aging (CMAAA) is committed to ensuring all staff, including the Aging Division Director, are adequately trained in emergency preparedness and response. The following training activities will be implemented to build staff capacity: **Online FEMA Training Courses- Courses are Free of Charge**

All staff will be encouraged to complete key FEMA Independent Study (IS) courses, including:

- **IS-100.C:** Introduction to the Incident Command System (ICS)
- **IS-200.C:** Basic Incident Command System for Initial Response
- **IS-700.B:** National Incident Management System (NIMS), An Introduction
- **IS-800.D:** National Response Framework (NRF), An Introduction
- **IS-22:** Are You Ready? An In-depth Guide to Citizen Preparedness

These courses are available at <https://training.fema.gov> and provide foundational knowledge for responding to emergencies and working in coordination with local emergency operations centers.

CMAAA will coordinate with County Emergency Operations Centers (EOCs) in Hinds, Madison, Rankin, Copiah, Warren, Simpson, and Yazoo counties to:

- Participate in **local tabletop and functional exercises with the MS Disability and Access and Functional Needs Task Force.**
- Receive **EOC orientation or customized disaster training sessions** relevant to older adults
- Invite MEMA Representatives to the MAPDD Conference to ensure all of the AAA Staff in attendance are trained in areas such as: communication strategies, maintaining continuity of services during disruptions, relocation procedures for older adults, and emergency meal delivery protocols.

6. What procedures will be in place to anticipate and meet the needs of older adults in the PSA with access and functional needs (including individuals with disabilities and individuals with Alzheimer's disease and other related disorders) during a disaster?

**CMAAA RESPONSE:** The Central Mississippi Area Agency on Aging (CMAAA) recognizes the heightened vulnerability of older adults with access and functional needs—including those with disabilities, mobility limitations, sensory impairments, cognitive decline, Alzheimer’s disease, and related dementias—during emergency events. The following procedures will be in place to anticipate and meet their needs throughout all phases of a disaster.

### **Emergency Contact and Communication Protocols**

- Establish pre-disaster check-in procedures to confirm safety plans for vulnerable individuals.
  - Provide emergency contact checklists with important phone numbers, including AAA, local EOCs, Red Cross, and Medicaid support.
  - Coordinate with emergency management agencies and shelters to identify facilities equipped to support individuals with dementia or other disabilities.
  - Disseminate resources to help caregivers manage stress, maintain care routines, and communicate with emergency services.
  - Train AAA staff and providers on how to assist individuals with cognitive impairments or communication barriers in emergencies.
  - Collaborate with Alzheimer’s support organizations, disability rights groups, and County Emergency Operations Centers to enhance disaster response planning for these populations.
  - Pre-distribute shelf-stable meals to those dependent on nutrition.
7. How does the AAA coordinate with local partners in traditionally underserved, marginalized and minority communities to assure that Emergency Planning awareness and activities are publicized, promoted, and accessible to older adults and their caregivers in those communities?

**CMAAA RESPONSE:** Attend health fairs, senior expos, town hall meetings, and caregiver workshops in underserved areas to provide emergency preparedness information directly to residents and caregivers. Attend meetings and trainings with the MS Disability and Functional Needs Task Force.

8. If the AAA offers and maintains a list of vulnerable older adults in the PSA who are to be provided individualized wellness checks before, during, and after an emergency event, describe how this is operationalized and practiced. Provide specific details on how those with limited functional capabilities (e.g., individuals utilizing oxygen, receiving advanced medical care, or with significant mobility barriers) will be offered care or assistance during an active emergency event.

### **CMAA RESPONSE:**

The Central Mississippi Area Agency on Aging does not maintain a list of vulnerable older adults in our PSA.

9. If an outside agency is responsible for any part of providing disaster planning wellness checks, describe how that is coordinated, and if there are any limitations on the completion of these wellness checks?

**CMAAA RESPONSE:** In the event of an emergency or disaster, the Central Mississippi Area Agency on Aging (CMAAA) may coordinate with local service provider agencies to assist with conducting wellness checks on older adults, particularly those who are homebound, medically vulnerable, or live alone. These partners may include Human Resource Agencies, City Government, Boards of Supervisors and Community Action Agencies.

|                                 |
|---------------------------------|
| AAA: <u>Central Mississippi</u> |
| Original Date Submitted: _____  |
| Date Revised: _____             |
| Date Last Saved: _____          |
| Last Saved By: _____            |

**A-95 REVIEW AND CLEARINGHOUSE (SF424)**

**CLEARANCE**  
**AREA-WIDE CLEARINGHOUSE FOR FEDERALLY ASSISTED PROGRAMS**

**DATE:** July 23, 2025

**TO:** Dr. Chelsea Crittle  
Central Mississippi Planning and Development District  
1020 Centre Pointe Blvd  
Pearl, MS 39208

**STATE CLEARINGHOUSE NUMBER: (see comments below)**

**CMPDD NUMBER:** 20250723-003RANKIN

**PROJECT DESCRIPTION:** Areawide services for older adults such as meals, adult day care, outreach, information and referral, homemaker, transportation, caregiver services, and the Mississippi Access to Care Program.

**(X)** It has been determined that your proposed project is consistent with the following regional or local plan (s) or programs:

1. Area Plan on Aging FY 2026

**(X) COMMENTS:** Effective January 15, 2010, the State of Mississippi's Intergovernmental Review function performed by the Clearinghouse Ended. Applicants for federal funds should submit their Standard Form 424 directly to the appropriate federal funding source. Indicated on the Form 424 that either the program has not been selected by the state for review under the Executive Order 12372 process, or that the program is NOT covered by Executive Order 12372. You may consult the Catalog of Federal Domestic Assistance website [www.cfda.gov](http://www.cfda.gov) to ascertain coverage under **Executive Order 12372**.

  
\_\_\_\_\_  
**CLEARINGHOUSE COORDINATOR**  
CENTRAL MISSISSIPPI PLANNING & DEVELOPMENT DISTRICT  
1020 Centre Pointe Blvd  
Pearl, MISSISSIPPI 39208  
(601)981-1511

**ACKNOWLEDGMENT**  
**AREA-WIDE CLEARINGHOUSE FOR FEDERALLY ASSISTED PROGRAMS**

DATE: July 23, 2025

TO: Dr. Chelsea Crittle  
Central Mississippi Planning and Development District  
1020 Centre Pointe Blvd  
Pearl, MS 39208

STATE CLEARINGHOUSE: (see comments below)

CMPDD CLEARINGHOUSE: 20250723 -003RANKIN

PROJECT DESCRIPTION: Areawide services for older adults such as meals, adult day care, outreach, information and referral, homemaker, transportation, caregiver services, and the Mississippi Access to Care Program.

The Area-Wide Clearinghouse has received your notification of intent to apply for Federal Assistance. We are in receipt of the following:

- Pre-Application
- Full Application
- Standard 424
- Location Map
- Other

COMMENTS: **Effective January 15, 2010**, the State of Mississippi Intergovernmental Review function performed by the Clearinghouse ended. Applicants for federal funds should submit their Standard Form 424 directly to the appropriate federal funding source. Indicate on the Form 424 that either the program has not been selected by the state for review under the Executive Order 12372 process or that the program is NOT covered by Executive Order 12372. You may consult the Catalog of Federal Domestic Assistance website at [www.cfda.gov](http://www.cfda.gov) to ascertain coverage under **Executive Order 12372**.

  
\_\_\_\_\_  
CLEARINGHOUSE COORDINATOR  
CENTRAL MISSISSIPPI PLANNING & DEVELOPMENT DISTRICT  
1020 Centre Pointe Blvd  
Pearl, MISSISSIPPI 39208  
(601)981-1511

**ADDITIONAL DOCUMENTATION**

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 66

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                  e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

15

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good                      d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Alcorn

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 71

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status

- a. Married  
 b. Divorced  
c. Widowed

How many children do you have?

1

How many grandchildren do you have?

3

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good              d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Warren

How did you hear about this Public Hearing?

- a. Newspaper  
 b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Caregiver

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025

Please help us to serve you better by answering the following questions.  
Please do not write your name on this questionnaire.

Age 74

Gender: Male or Female

Race

- a. Black d. White  
b. Hispanic e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
4

How many grandchildren do you have?  
19

Do you think that the hearing identified  
unmet needs of seniors?

Yes or No

Do you think that the hearing informed  
people of the services available in our  
area?

Yes or No

Overall, how would you  
rate this hearing?

- a. Very Good c. Fair  
b. Good d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Hinds

How did you hear about this Public  
Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you  
like to have offered in your area?

work  
mental health  
money

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
June 11, 2025

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 82

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?  
2

How many grandchildren do you have?  
2

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Hinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

Meal Card for Restaurants  
Restored (Hot food)

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 80

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?

3

How many grandchildren do you have?

5

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 74

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
2

How many grandchildren do you have?  
0

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good        d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age \_\_\_\_\_

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?  
\_\_\_\_\_

How many grandchildren do you have?  
\_\_\_\_\_

Do you think that the hearing identified unmet needs of seniors?  
Yes or No

Do you think that the hearing informed people of the services available in our area?  
Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County \_\_\_\_\_

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 85

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed  
N/A

How many children do you have?  
0

How many grandchildren do you have?  
0

Do you think that the hearing identified  
unmet needs of seniors?

Yes or No

Do you think that the hearing informed  
people of the services available in our  
area?

Yes or No

Overall, how would you  
rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or  No

Where do you live?

County Hinds

How did you hear about this Public  
Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you  
like to have offered in your area?

Exercise  
\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 74

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
  - b. Divorced
  - c. Widowed
- NA

How many children do you have?

3

How many grandchildren do you have?

4

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Itinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

exercise

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 92

Gender: Male or Female

Race

- a.  Black
- b.  Hispanic
- c.  American Indian
- d.  White
- e.  Asian

Marital Status

- a.  Married
- b.  Divorced
- c.  Widowed

How many children do you have?

no

How many grandchildren do you have?

no

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a.  Very Good
- b.  Good
- c.  Fair
- d.  Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Harrison County

How did you hear about this Public Hearing?

- a.  Newspaper
- b.  TV or Radio
- c.  Senior Center
- d.  Invitation
- e.  Other  
Our Center

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 71

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?

2

How many grandchildren do you have?

1

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Rankin

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 77

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
None

How many grandchildren do you have?  
None

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good        d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?  
County Harrison

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025

Please help us to serve you better by answering the following questions.  
Please do not write your name on this questionnaire.

Age 80

Gender: Male or Female

Race

- a. Black d. White  
b. Hispanic e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

5

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good c. Fair  
b. Good d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 68

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?

3

How many grandchildren do you have?

2

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

Dance Exercise Class

Piano Lessons

Arts + Crafts

Informative speakers (medical, safety) etc

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 76

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

10

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c.  Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Piano Lesson

Arts & Craft

Sewing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 71

Gender: Male or (Female)

Race

- a. Black                      d. White  
b. Hispanic                  e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

3

Do you think that the hearing identified unmet needs of seniors?

(Yes) or No

Do you think that the hearing informed people of the services available in our area?

(Yes) or No

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
b. Good              d. Poor

Are you disabled?

(Yes) or No

Are you retired?

Yes or No

Where do you live?

County Hinds CO

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

- ① More Funds 4 Energy  
② Better Foods 4 Activity  
③ Better Senior Meals

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 68

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?

3

How many grandchildren do you have?

2

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Hinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

Dance Exercise Class

Piano Lessons

Arts + Crafts

Informative speakers (medical, safety) etc

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 76

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

10

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c.  Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Piano lesson

Arts & Craft

Sewing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 71

Gender: Male or (Female)

Race

- a. Black                      d. White  
b. Hispanic                  e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

3

Do you think that the hearing identified unmet needs of seniors?

(Yes) or No

Do you think that the hearing informed people of the services available in our area?

(Yes) or No

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
b. Good              d. Poor

Are you disabled?

(Yes) or No

Are you retired?

Yes or No

Where do you live?

County Hinds CO

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

- ① More Funds 4 Energy  
② Better Foods 4 Activity  
③ Better Senior Meals

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 73

Gender: Male or Female  Male

Race

- a. Black       d. White  
b. Hispanic      e. Asian  
 c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have? 6

How many grandchildren do you have? 9

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing? Good

- a. Very Good      c. Fair  
 b. Good      d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or  No

Where do you live?

County Franklin

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
 d. Invitation  
e. Other

What services would you like to have offered in your area?

Diana Lesson  
Arts & Craft & Sewing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 74

Gender: Male or Female

Race

- a. Black       d. White  
b. Hispanic      e. Asian  
c. American Indian

Marital Status

- a. Married   
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

8

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
b. Good      d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or  No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

piano lesson

arts & crafts

sewing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 54

Gender: Male or Female Female

Race  
a. Black Black d. White  
b. Hispanic e. Asian  
c. American Indian

Marital Status  
a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
0

How many grandchildren do you have?  
0

Do you think that the hearing identified unmet needs of seniors?  
Yes or No

Do you think that the hearing informed people of the services available in our area?  
Yes or No

Overall, how would you rate this hearing?

a. Very Good c. Fair  
b. Good d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Hinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 73

Gender: Male or Female  Male

Race

- a. Black       d. White  
b. Hispanic      e. Asian  
 c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have? 6

How many grandchildren do you have? 9

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing? Good

- a. Very Good      c. Fair  
 b. Good      d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or  No

Where do you live?

County Franklin

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
 d. Invitation  
e. Other

What services would you like to have offered in your area?

Diana Lesson  
Arts & Craft & Sewing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 76

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?

N/A

How many grandchildren do you have?

4

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

P.ova lesson

art & craft

Sewing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 74

Gender: Male or Female

Race

- a. Black       d. White  
b. Hispanic      e. Asian  
c. American Indian

Marital Status

- a. Married   
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

8

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
b. Good      d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or  No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

piano lesson

arts & crafts

sewing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 73

Gender: Male or Female  Male

Race

- a. Black       d. White  
b. Hispanic      e. Asian  
 c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have? 6

How many grandchildren do you have? 9

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing? Good

- a. Very Good      c. Fair  
 b. Good      d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or  No

Where do you live?

County Franklin

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
 d. Invitation  
e. Other

What services would you like to have offered in your area?

Diana Lesson  
Arts & Craft & Sewing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 76

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?

N/A

How many grandchildren do you have?

4

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

P. owa lesson

art & craft

Sewing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 74

Gender: Male or Female

Race

- a. Black       d. White  
b. Hispanic      e. Asian  
c. American Indian

Marital Status

- a. Married   
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

8

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
b. Good      d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or  No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Piano Lesson

arts & crafts

sewing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 78

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                  e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

Great

How many grandchildren do you have?

1

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
b. Good              d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

EdeCode  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 78

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have?

0

How many grandchildren do you have?

17

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or  No

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
b. Good              d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Yazoo

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Computer Programs  
Reading Program  
Walking, Exercising

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 45

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

1

How many grandchildren do you have?

2

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County YAZOO

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

DMV Services

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 67

Gender: Male or Female  Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

1

How many grandchildren do you have?

4

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    ~~c. Fair~~  
b. Good            d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County YAZOO

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

DMV services  
\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 78

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

Great

How many grandchildren do you have?

1

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

EdelCode  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 73

Gender: Male or Female  Male

Race

- a. Black       d. White  
b. Hispanic      e. Asian  
 c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have? 6

How many grandchildren do you have? 9

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing? Good

- a. Very Good      c. Fair  
 b. Good      d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or  No

Where do you live?

County Franklin

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
 d. Invitation  
e. Other

What services would you like to have offered in your area?

Diana Lesson  
Arts & Craft & Sewing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 76

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?

N/A

How many grandchildren do you have?

4

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

P.ova lesson

art & craft

Sewing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 74

Gender: Male or Female

Race

- a. Black       d. White  
b. Hispanic      e. Asian  
c. American Indian

Marital Status

- a. Married   
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

8

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
b. Good      d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or  No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

piano lesson

arts & crafts

sewing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 73

Gender: Male or Female  Male

Race

- a. Black       d. White  
b. Hispanic      e. Asian  
 c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have? 6

How many grandchildren do you have? 9

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing? Good

- a. Very Good      c. Fair  
 b. Good      d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or  No

Where do you live?

County Franklin

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
 d. Invitation  
e. Other

What services would you like to have offered in your area?

Diana Lesson  
Arts & Craft & Sewing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 45

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

1

How many grandchildren do you have?

2

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County YAZOO

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

DMV Services

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 67

Gender: Male or Female  Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

1

How many grandchildren do you have?

4

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    ~~c. Fair~~  
b. Good            d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County YAZOO

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

DMV services  
\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 74

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
\_\_\_\_\_

How many grandchildren do you have?  
\_\_\_\_\_

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good     c. Fair  
b. Good              d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Yazoo

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 85

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have?

3

How many grandchildren do you have?

10

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good              d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Yalob

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

DMV

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 85

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?

2

How many grandchildren do you have?

5

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Yazoo

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

5

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 86

Gender: Male or Female

Race  
a. Black       d. White  
b. Hispanic      e. Asian  
c. American Indian

Marital Status  
a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
1

How many grandchildren do you have?  
1

Do you think that the hearing identified unmet needs of seniors?  
Yes or No

Do you think that the hearing informed people of the services available in our area?  
Yes or No

Overall, how would you rate this hearing?

a. Very Good      c. Fair  
b. Good      d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Spokane City

How did you hear about this Public Hearing?  
a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?  
DMV SERVICE  
\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 67

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

4

How many grandchildren do you have?

5

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good        d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Yazoo

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

DMV Service  
\_\_\_\_\_  
\_\_\_\_\_

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 72

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?

3

How many grandchildren do you have?

4

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County MADISON

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

MORE Funding to help Sen

Legal Service at all Cent

Note To do at all Cent

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 68

Gender:  Male or Female

Race

- a.  Black                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status

- a.  Married  
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

\_\_\_\_\_

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good                      d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or  No

Where do you live?

County Jackson, MS

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 44

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
\_\_\_\_\_

How many grandchildren do you have?  
\_\_\_\_\_

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
 b. Good              d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or  No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
 d. Invitation  
e. Other

What services would you like to have offered in your area?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 68

Gender:  Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have?

1

How many grandchildren do you have?

1

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025

Please help us to serve you better by answering the following questions.  
Please do not write your name on this questionnaire.

Age 80

Gender: Male or Female

Race

- a. Black  d. White  
b. Hispanic e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

4

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good c. Fair  
b. Good  d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County HIND

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center   
d. Invitation  
e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 65

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

1

How many grandchildren do you have?

1

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good              d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 80

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have?

3

How many grandchildren do you have?

2

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good              d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025

Please help us to serve you better by answering the following questions.  
Please do not write your name on this questionnaire.

Age 73

Gender: Male or Female

Race

- a. Black d. White  
b. Hispanic e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
2

How many grandchildren do you have?  
3

Do you think that the hearing identified  
unmet needs of seniors?

Yes or No

Do you think that the hearing informed  
people of the services available in our  
area?

Yes or No

Overall, how would you  
rate this hearing?

- a. Very Good c. Fair  
b. Good d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Hinds

How did you hear about this Public  
Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you  
like to have offered in your area?

physical exercise  
program + classes + trans  
portation to classes for the  
community.

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 68

Gender:  Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have?

1

How many grandchildren do you have?

1

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 68

Gender:  Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have?

1

How many grandchildren do you have?

1

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 80

Gender: Male or Female

Race

- a. Black       d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

4

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good     d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County HIND

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center   
d. Invitation  
e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 65

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?

1

How many grandchildren do you have?

1

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 80

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have?

3

How many grandchildren do you have?

2

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025

Please help us to serve you better by answering the following questions.  
Please do not write your name on this questionnaire.

Age 73

Gender: Male or Female

Race

- a. Black d. White  
b. Hispanic e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
2

How many grandchildren do you have?  
3

Do you think that the hearing identified  
unmet needs of seniors?

Yes or No

Do you think that the hearing informed  
people of the services available in our  
area?

Yes or No

Overall, how would you  
rate this hearing?

- a. Very Good c. Fair  
b. Good d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Hinds

How did you hear about this Public  
Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you  
like to have offered in your area?

physical exercise  
program + classes + trans  
portation to classes for the  
community.

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 62

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                  e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
one

How many grandchildren do you have?  
None

Do you think that the hearing identified  
unmet needs of seniors?

Yes or No

Do you think that the hearing informed  
people of the services available in our  
area?

Yes or No

Overall, how would you  
rate this hearing?

- a. Very Good              c. Fair  
b. Good                      d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County YAZOO

How did you hear about this Public  
Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you  
like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 68

Gender: Male or Female Female

Race

- a. Black                      d. White  
b. Hispanic                  e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
3

How many grandchildren do you have?  
4

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
b. Good              d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County VAZOO

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Yard Care for

Homeowners during

Summer

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025

Please help us to serve you better by answering the following questions.  
Please do not write your name on this questionnaire.

Age 47

Gender: Male or Female

Race

- a. Black  
b. Hispanic  
c. American Indian  
d. White  
e. Asian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

1

How many grandchildren do you have?

3

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good  
b. Good  
c. Fair  
d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Madison

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

MC Center  
in Canton  
MS

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 80

Gender: Male or  Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have?

2

How many grandchildren do you have?

4

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?  
Yes or No

Are you retired?  
 Yes or No

Where do you live?  
County Madison

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Safety services at home.  
Police advice

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 73

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
1

How many grandchildren do you have?  
4

Do you think that the hearing identified unmet needs of seniors?  
 Yes or No

Do you think that the hearing informed people of the services available in our area?  
 Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?  
 Yes or No

Are you retired?  
 Yes or No

Where do you live?  
County Madison

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Santa for Seniors

Smoke detectors for Seniors

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 72

Gender: Male or Female

Race  
a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status  
a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
2

How many grandchildren do you have?  
5

Do you think that the hearing identified unmet needs of seniors?  
Yes or No

Do you think that the hearing informed people of the services available in our area?  
Yes or No

Overall, how would you rate this hearing?

a. Very Good      c. Fair  
b. Good              d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Hinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

WALK EXERCISE

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age \_\_\_\_\_

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                  e. Asian  
c. American Indian

Marital Status

- a. Married   
b. Divorced  
c. Widowed

How many children do you have?

\_\_\_\_\_ 10 \_\_\_\_\_

How many grandchildren do you have?

\_\_\_\_\_ 17 \_\_\_\_\_

Do you think that the hearing identified  
unmet needs of seniors?

Yes or No

Do you think that the hearing informed  
people of the services available in our  
area?

Yes or No

Overall, how would you  
rate this hearing?

- a. Very Good    c. Fair  
 b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds \_\_\_\_\_

How did you hear about this Public  
Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you  
like to have offered in your area?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 79

Gender: Male or  Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have?

1

How many grandchildren do you have?

0

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 75

Gender: Male or  Female

Race

- a. Black                      d. White  
 b. Hispanic                  e. Asian  
 c. American Indian

Marital Status

- a. Married  
 b. Divorced  
 c. Widowed

How many children do you have?

3

How many grandchildren do you have?

2

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
 b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 73

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

12

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?  
Yes or  No

Are you retired?  
 Yes or No

Where do you live?  
County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

All  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 87

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?

2

How many grandchildren do you have?

12

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

Food Pantry  
House Cleaning

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 64

Gender:  Male or  Female

Race

- a. Black                       d. White  
b. Hispanic                              e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

NONE

How many grandchildren do you have?

NONE

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good                      d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County HINDS

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 60

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed
- single

How many children do you have?

3

How many grandchildren do you have?

3

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Yazoo

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

Not Sure

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 89

Gender: Male or (Female)

Race

- (a) Black                      d. White  
b. Hispanic                  e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
(c) Widowed

How many children do you have?

2

How many grandchildren do you have?

5

Do you think that the hearing identified  
unmet needs of seniors?

Yes or No

Do you think that the hearing informed  
people of the services available in our  
area?

(Yes) or No

Overall, how would you  
rate this hearing?

- (a) Very Good    c. Fair  
b. Good              d. Poor

Are you disabled?

Yes or (No)

Are you retired?

(Yes) or No

Where do you live?

County Hinds

How did you hear about this Public  
Hearing?

- a. Newspaper  
b. TV or Radio  
(c) Senior Center  
d. Invitation  
e. Other

What services would you  
like to have offered in your area?

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CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025

Please help us to serve you better by answering the following questions.  
Please do not write your name on this questionnaire.

Age 68

Gender: Male or  Female

Race

- a. Black  
b. Hispanic  
c. American Indian  
d. White  
e. Asian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have?

5

How many grandchildren do you have?

35

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good  c. Fair  
b. Good d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County IAZOO CITY

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Breakfast  
\_\_\_\_\_  
\_\_\_\_\_

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 81

Gender: Male or Female

Race

- a. Black d. White  
b. Hispanic e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

0

How many grandchildren do you have?

0

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good c. Fair  
b. Good d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County YAZOO

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 77

Gender: Male or Female

Race

- a. Black      d. White  
 b. Hispanic      e. Asian  
 c. American Indian

Marital Status

- a. Married  
 b. Divorced  
 c. Widowed

How many children do you have?

1

How many grandchildren do you have?

5

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
 b. Good      d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Yazoo

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
 e. Other

What services would you like to have offered in your area?

Not Sure

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 76

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

0

How many grandchildren do you have?

1

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Exercis  
\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 74

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?  
\_\_\_\_\_

How many grandchildren do you have?  
2

Do you think that the hearing identified unmet needs of seniors?  
Yes or No

Do you think that the hearing informed people of the services available in our area?  
 Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?  
Yes or No

Are you retired?  
 Yes or No

Where do you live?  
County Hinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

physical  
activities

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 69

Gender: Male or Female

Race

- a. ~~Black~~                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

12

Do you think that the hearing identified unmet needs of seniors?

Yes or No  
          

Do you think that the hearing informed people of the services available in our area?

Yes or No  
          

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
b. Good              d. Poor

Are you disabled?

Yes or No

Are you retired?

           Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

whatever they  
can service  
our area with  
exercise

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 74

Gender: Male or Female

Race  
a. Black                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status  
a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
1

How many grandchildren do you have?  
0

Do you think that the hearing identified unmet needs of seniors?  
Yes or No

Do you think that the hearing informed people of the services available in our area?  
Yes or No

Overall, how would you rate this hearing?

a. Very Good      c. Fair  
b. Good              d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Hinds

How did you hear about this Public Hearing?

a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Exercise  
Line dancing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 62

Gender:  Male or Female

Race

- a. Black                      d. White  
 b. Hispanic                    e. Asian  
 c. American Indian

Marital Status

- a. Married  
 b. Divorced  
 c. Widowed

How many children do you have?

1

How many grandchildren do you have?

2

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
 b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Exercise

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING

**PUBLIC HEARING RESPONSE FORM**

Aging Services in FY 2026

**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 64

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married single  
b. Divorced  
c. Widowed

How many children do you have?

2

How many grandchildren do you have?

34

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good                      d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County hind

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Bible Study  
\_\_\_\_\_  
\_\_\_\_\_

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 70

Gender: Male or Female

Race

- a. Black                      d. White  
 b. Hispanic                e. Asian  
 c. American Indian

Marital Status

- a. Married  
 b. Divorced  
 c. Widowed

How many children do you have?  
8

How many grandchildren do you have?  
16 or 17

Do you think that the hearing identified  
unmet needs of seniors?

Yes or ~~No~~

Do you think that the hearing informed  
people of the services available in our  
area?

Yes or No

Overall, how would you  
rate this hearing?

- a. Very Good    c. Fair  
 b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or ~~No~~

Where do you live?

County Hinds

How did you hear about this Public  
Hearing?

- a. Newspaper  
 b. TV or Radio  
 c. Senior Center  
 d. Invitation  
 e. Other

What services would you  
like to have offered in your area?

Central Miss place a need

\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 69

Gender: Male or  Female

Race  
a. Black                       d. White  
b. Hispanic                 e. Asian  
c. American Indian

Marital Status  
a. Married                 Single  
b. Divorced  
c. Widowed

How many children do you have?  
none

How many grandchildren do you have?  
none

Do you think that the hearing identified unmet needs of seniors?  
 Yes or No

Do you think that the hearing informed people of the services available in our area?  
 Yes or No

Overall, how would you rate this hearing?  
 a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?  
Yes or  No

Are you retired?  
 Yes or No

Where do you live?  
County Hinds

How did you hear about this Public Hearing?  
a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
 e. Other

What services would you like to have offered in your area?  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 54

Gender: Male or  Female

Race  
 a. Black  
b. Hispanic  
c. American Indian  
d. White  
e. Asian

Marital Status  
a. Married  
b. Divorced  
c. Widowed  
 d. Single

How many children do you have?  
2

How many grandchildren do you have?  
1

Do you think that the hearing identified unmet needs of seniors?  
 Yes or No

Do you think that the hearing informed people of the services available in our area?  
 Yes or No

Overall, how would you rate this hearing?

a. Very Good  
b. Good  
c. Fair  
d. Poor

Are you disabled?  
 Yes or No

Are you retired?  
Yes or  No

Where do you live?  
County Bladen, MS

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

All Area  
\_\_\_\_\_  
\_\_\_\_\_

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025

miss n. T

Please help us to serve you better by answering the following questions.  
Please do not write your name on this questionnaire.

Age 72

Gender: Male or Female  Male

Race

- a. Black       d. White  
b. Hispanic      e. Asian  
c. American Indian

Marital Status

- a. Married  
b.  Divorced  
c. Widowed

How many children do you have?

None

How many grandchildren do you have?

None

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
b. Good      d. Poor

Are you disabled?  
Yes or No

Are you retired?  
 Yes or No

Where do you live?  
County Jackson, miss, Hind

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d.  Invitation  
e. Other

What services would you like to have offered in your area?

Funding at our  
Center, at west side  
Center, and different aff

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 56

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
2

How many grandchildren do you have?  
\_\_\_\_\_

Do you think that the hearing identified unmet needs of seniors?  
Yes or No

Do you think that the hearing informed people of the services available in our area?  
Yes or No

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
b. Good              d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Grief Counseling Resour

When your medical equipment fixing who do you call

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 62

Gender: Male or Female

Race

- a. Black                      d. White  
 b. Hispanic                  e. Asian  
 c. American Indian

Marital Status

- a. Married  
 b. Divorced  
 c. Widowed

How many children do you have?

3

How many grandchildren do you have?

12

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
 b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County YAZOO

How did you hear about this Public Hearing?

- a. Newspaper  
 b. TV or Radio  
 c. Senior Center  
 d. Invitation  
 e. Other

What services would you like to have offered in your area?

All

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 62

Gender: Male or Female

Race

- a. Black                      d. White  
 b. Hispanic                  e. Asian  
 c. American Indian

Marital Status

- a. Married  
 b. Divorced  
 c. Widowed

How many children do you have?

5

How many grandchildren do you have?

5

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
 b. Good            d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Yazoo

How did you hear about this Public Hearing?

- a. Newspaper  
 b. TV or Radio  
 c. Senior Center  
 d. Invitation  
 e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 80

Gender: Male or Female

Race

- a. Black       d. White  
b. Hispanic              e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

4

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good     d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County HIND

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center   
d. Invitation  
e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 65

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

1

How many grandchildren do you have?

1

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good              d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 80

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
 c. Widowed

How many children do you have?

3

How many grandchildren do you have?

2

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good              d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025

Please help us to serve you better by answering the following questions.  
Please do not write your name on this questionnaire.

Age 73

Gender: Male or Female

Race

- a. Black d. White  
b. Hispanic e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
2

How many grandchildren do you have?  
3

Do you think that the hearing identified  
unmet needs of seniors?

Yes or No

Do you think that the hearing informed  
people of the services available in our  
area?

Yes or No

Overall, how would you  
rate this hearing?

- a. Very Good c. Fair  
b. Good d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Hinds

How did you hear about this Public  
Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you  
like to have offered in your area?

physical exercise  
program + classes + trans  
portation to classes for the  
community.

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 81

Gender: Male or Female

Race

- a. Black                      d. White  
b. Hispanic                    e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

0

How many grandchildren do you have?

0

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County YAZOO

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 77

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?

1

How many grandchildren do you have?

5

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Yazoo

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

Not Sure

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 76

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?

0

How many grandchildren do you have?

1

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

Exercis  
\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 74

Gender: Male or Female

Race

- a. Black                      d. White  
 b. Hispanic                  e. Asian  
 c. American Indian

Marital Status

- a. Married  
 b. Divorced  
 c. Widowed

How many children do you have?  
\_\_\_\_\_

How many grandchildren do you have?  
2

Do you think that the hearing identified  
unmet needs of seniors?  
Yes or No

Do you think that the hearing informed  
people of the services available in our  
area?  
 Yes or No

Overall, how would you  
rate this hearing?

- a. Very Good    c. Fair  
 b. Good            d. Poor

Are you disabled?  
Yes or No

Are you retired?  
 Yes or No

Where do you live?  
County Hinds

How did you hear about this Public  
Hearing?

- a. Newspaper  
 b. TV or Radio  
 c. Senior Center  
 d. Invitation  
 e. Other

What services would you  
like to have offered in your area?

physical  
activities

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 69

Gender: Male or Female

Race

- a. ~~Black~~                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status

- a. Married  
b. Divorced  
c. Widowed

How many children do you have?

3

How many grandchildren do you have?

12

Do you think that the hearing identified unmet needs of seniors?

Yes or No  
      

Do you think that the hearing informed people of the services available in our area?

Yes or No  
      

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
b. Good              d. Poor

Are you disabled?

Yes or No

Are you retired?

       Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

whatever they  
can service  
our area with  
exercise

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 74

Gender: Male or Female

Race  
a. Black                      d. White  
b. Hispanic                      e. Asian  
c. American Indian

Marital Status  
a. Married  
b. Divorced  
c. Widowed

How many children do you have?  
1

How many grandchildren do you have?  
0

Do you think that the hearing identified unmet needs of seniors?  
Yes or No

Do you think that the hearing informed people of the services available in our area?  
Yes or No

Overall, how would you rate this hearing?

a. Very Good      c. Fair  
b. Good              d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Hinds

How did you hear about this Public Hearing?

a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Exercise  
Line dancing

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 62

Gender:  Male or Female

Race

- a. Black                      d. White  
 b. Hispanic                    e. Asian  
 c. American Indian

Marital Status

- a. Married  
 b. Divorced  
 c. Widowed

How many children do you have?

1

How many grandchildren do you have?

2

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
 b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County Hinds

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
 c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Exercise

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 64

Gender: Male or Female

Race  
a. Black d. White  
b. Hispanic e. Asian  
c. American Indian

Marital Status  
a. Married Single  
b. Divorced  
c. Widowed

How many children do you have?  
2

How many grandchildren do you have?  
34

Do you think that the hearing identified unmet needs of seniors?  
Yes or No

Do you think that the hearing informed people of the services available in our area?  
Yes or No

Overall, how would you rate this hearing?

a. Very Good c. Fair  
b. Good d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Windsor

How did you hear about this Public Hearing?

a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

Buldo Study  
\_\_\_\_\_  
\_\_\_\_\_

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 70

Gender: Male or Female

Race

- a. Black                      d. White  
 b. Hispanic                e. Asian  
 c. American Indian

Marital Status

- a. Married  
 b. Divorced  
 c. Widowed

How many children do you have?  
8

How many grandchildren do you have?  
16 or 17

Do you think that the hearing identified  
unmet needs of seniors?

Yes or ~~No~~

Do you think that the hearing informed  
people of the services available in our  
area?

Yes or No

Overall, how would you  
rate this hearing?

- a. Very Good    c. Fair  
 b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or ~~No~~

Where do you live?

County Hinds

How did you hear about this Public  
Hearing?

- a. Newspaper  
 b. TV or Radio  
 c. Senior Center  
 d. Invitation  
 e. Other

What services would you  
like to have offered in your area?

Central Miss place a need

\_\_\_\_\_  
\_\_\_\_\_

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 69

Gender: Male or Female

Race  
a. Black  
b. Hispanic  
c. American Indian  
d. White  
e. Asian

Marital Status  
a. Married  
b. Divorced Single  
c. Widowed

How many children do you have?  
none

How many grandchildren do you have?  
none

Do you think that the hearing identified unmet needs of seniors?  
Yes or No

Do you think that the hearing informed people of the services available in our area?  
Yes or No

Overall, how would you rate this hearing?

a. Very Good c. Fair  
b. Good d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Hinds

How did you hear about this Public Hearing?

a. Newspaper  
b. TV or Radio  
c. Senior Center  
d. Invitation  
e. Other

What services would you like to have offered in your area?

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CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
**PUBLIC HEARING RESPONSE FORM**  
Aging Services in FY 2026  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 54

Gender: Male or  Female

Race  
 a. Black  
b. Hispanic  
c. American Indian  
d. White  
e. Asian

Marital Status  
a. Married  
b. Divorced  
c. Widowed  
 d. Single

How many children do you have?  
2

How many grandchildren do you have?  
1

Do you think that the hearing identified unmet needs of seniors?  
 Yes or No

Do you think that the hearing informed people of the services available in our area?  
 Yes or No

Overall, how would you rate this hearing?

a. Very Good  
b. Good  
c. Fair  
d. Poor

Are you disabled?  
 Yes or No

Are you retired?  
Yes or  No

Where do you live?  
County Bladen, MS

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

All Area  
\_\_\_\_\_  
\_\_\_\_\_

CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025

miss n. T

Please help us to serve you better by answering the following questions.  
Please do not write your name on this questionnaire.

Age 72

Gender: Male or Female  Male

Race

- a. Black       d. White  
b. Hispanic      e. Asian  
c. American Indian

Marital Status

- a. Married  
b.  Divorced  
c. Widowed

How many children do you have?

None

How many grandchildren do you have?

None

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good      c. Fair  
b. Good      d. Poor

Are you disabled?  
Yes or No

Are you retired?  
 Yes or No

Where do you live?  
County Jackson, miss, Hind

How did you hear about this Public Hearing?

- a. Newspaper  
b. TV or Radio  
c. Senior Center  
d.  Invitation  
e. Other

What services would you like to have offered in your area?

Funding at our  
Center, at west side  
Center, and different aff

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 56

Gender: Male or Female

Race

- a. Black
- b. Hispanic
- c. American Indian
- d. White
- e. Asian

Marital Status

- a. Married
- b. Divorced
- c. Widowed

How many children do you have?  
2

How many grandchildren do you have?  
\_\_\_\_\_

Do you think that the hearing identified unmet needs of seniors?  
Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good
- b. Good
- c. Fair
- d. Poor

Are you disabled?  
Yes or No

Are you retired?  
Yes or No

Where do you live?  
County Hinds

How did you hear about this Public Hearing?

- a. Newspaper
- b. TV or Radio
- c. Senior Center
- d. Invitation
- e. Other

What services would you like to have offered in your area?

Grief Counseling Resour

When your medical equipment fixing who do you call

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT  
AREA AGENCY ON AGING  
PUBLIC HEARING RESPONSE FORM  
Aging Services in FY 2026  
June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 62

Gender: Male or Female

Race

- a. Black                      d. White  
 b. Hispanic                  e. Asian  
 c. American Indian

Marital Status

- a. Married  
 b. Divorced  
 c. Widowed

How many children do you have?

3

How many grandchildren do you have?

12

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
 b. Good            d. Poor

Are you disabled?

Yes or No

Are you retired?

Yes or No

Where do you live?

County YAZOO

How did you hear about this Public Hearing?

- a. Newspaper  
 b. TV or Radio  
 c. Senior Center  
 d. Invitation  
 e. Other

What services would you like to have offered in your area?

All

**CENTRAL MISSISSIPPI PLANNING AND DEVELOPMENT DISTRICT**  
**AREA AGENCY ON AGING**  
**PUBLIC HEARING RESPONSE FORM**  
**Aging Services in FY 2026**  
**June 11, 2025**

Please help us to serve you better by answering the following questions.  
**Please do not write your name on this questionnaire.**

Age 62

Gender: Male or Female

Race

- a. Black                      d. White  
 b. Hispanic                      e. Asian  
 c. American Indian

Marital Status

- a. Married  
 b. Divorced  
 c. Widowed

How many children do you have?

5

How many grandchildren do you have?

5

Do you think that the hearing identified unmet needs of seniors?

Yes or No

Do you think that the hearing informed people of the services available in our area?

Yes or No

Overall, how would you rate this hearing?

- a. Very Good    c. Fair  
 b. Good            d. Poor

Are you disabled?

Yes or  No

Are you retired?

Yes or No

Where do you live?

County Yazoo

How did you hear about this Public Hearing?

- a. Newspaper  
 b. TV or Radio  
 c. Senior Center  
 d. Invitation  
 e. Other

What services would you like to have offered in your area?

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